



New students must follow these steps to gain access to FHSU technology services!

1. ACTIVATE

- **TigerNetID** is a unified username and password authentication system for most Fort Hays State University computing resources. See <https://www.fhsu.edu/activate>.
- **Duo** is FHSU's method of second-factor authentication. See www.fhsu.edu/duo.

2. EXPLORE

Our [Student Resources](#) page provides quick links for you to easily access many FHSU systems.

- **Email:** Upon activating your TigerNetID, you can sign into your *TigerNetID@mail.fhsu.edu* email. This is the official form of communication for all FHSU students. You may already have new emails from FHSU! Please [check your student email](#) daily. You will be notified by email when various actions are required in your Workday account.
- **Workday:** Workday is FHSU's student web portal, where you can explore your financial and academic information, register for courses, and access other student resources. To view helpful Workday guides and video tutorials, see www.fhsu.edu/workday/student-resources.
- **Friends and Family/Third Party Access:** Students can add Friends and Family and/or designate another person to view their information, such as Student Financials, Financial Aid and Scholarships, Registration/Current Classes, or Grades.

3. PREPARE

All students registered at Fort Hays State University are expected to have a computer* for use in a variety of university learning experiences. ****On-campus students are expected to have a laptop to ensure mobility.*** TigerTech only provides assistance with accessing and using FHSU-hosted systems and University-owned equipment. FHSU does not sell computers and does not provide computer repair for student devices.

- **Hardware:** To meet basic security, networking, and upgrade requirements, your computer should be running Windows 10 or 11, or Mac OS 12 – Monterey (or newer). Ideally, your computer's warranty should be supported by the manufacturer throughout your college career. Chromebooks and iPads are not recommended for use as your primary device due to limited functionality. Also, highly recommended is having a webcam and microphone to use with your computer (most laptops have these as built-in equipment). Ask your instructor or academic department about any specific technology requirements that may apply for each course in which you are registered.
- **Software:** Enrolled students at FHSU can take advantage of a variety of [FREE or discounted software](#) for use on **personal** devices, such as **Office 365**. Visit our website to learn more.

4. CONNECT

- **Internet:** ***If you are an on-campus student,*** you can connect to the **TigerNet** wireless network using your TigerNetID login. [Please register all of your wireless devices](#), including items you bring to the Residence Halls. FHSU does not accept the use of wireless printers.
- **Blackboard:** Blackboard is a Web-based learning management system (LMS). **Enrolled students receive access to their enrolled courses on the first day of classes.** Due to compatibility issues with Safari, we recommend **only** Chrome or Firefox for the best Blackboard user experience.

5. CONTACT

Add TigerTech (785) 628-FHSU to your phone contacts, chat with us online at www.fhsu.edu/technology/ or visit us in Tomanek Hall 127.