Tomanek Hall 113 • 600 Park St., Hays, KS 67601 • www.fhsu.edu/ctc/helpdesk/ • helpdesk@fhsu.edu • (785) 628-5276 • 1-800-628-FHSU

What is TigerTracks? 什么是 TigerTracks?

TigerTracks is Fort Hays State University's Web portal. TigerTracks provides centralized single sign-on access to student e-mail, the Blackboard course delivery system, announcements, and other FHSU Online Services through your own customizable homepage!

TigerTracks 是福特海斯州立大学的网页界面。TigerTracks 集中提供电子邮箱服务，Blackboard 课程信息传递系统，通告及其它网络服务。用户可以根据个人喜好设计自己的 TigerTracks 的个性主页面。

The **Online Services** section of TigerTracks provides access to the TigerEnroll system, class schedules, advisor contact information, financial aid status, grades, personal contact and emergency notification information, and more!

在网络服务这个部分，学生可以通过 TigerTracks 进入到网上注册系统 TigerEnroll system, 查看课程安排，获取导师的联系方式等等。同时，学生还可由此查到自己学费及其各种费用的缴费情况，所修课程的成绩，个人联系方式及紧急通告信息等。

How to Log In 如何登录 TigerTracks

How to Activate Your TigerTracks Login 如何激活 TigerTracks

Go to the TigerTracks registration page at **tigertracks.fhsu.edu/register** and select the first option to activate your login and view the TigerTracks username that has been assigned to you.

进入到 TigerTracks 注册界面 **tigertracks.fhsu.edu/register**, 选择第一个选项从而激活您的 TigerTracks 并获得您的 TigerTracks 的用户名。

The registration page can also be accessed by going to the TigerTracks portal at **tigertracks.fhsu.edu**, clicking on **CAS Secure Login**, and then clicking on **Password Registration/Recovery**.

您也可通过 TigerTracks 的主页面 **tigertracks.fhsu.edu** 中的 **CAS Secure Login** 进入 TigerTracks 的注册界面。 首先点击 **CAS Secure Login** 再点击 **Password Registration/Recovery** 即可进入。

Where to Log In 从哪里登陆 TigerTracks

To log in to TigerTracks, go to the Fort Hays State University home page at **www.fhsu.edu** and click on the **TigerTracks** link. You may also access TigerTracks directly by going to **tigertracks.fhsu.edu**.

登陆到福特海斯州立大学的主页面 **www.fhsu.edu** 点击 **TigerTracks** 链接。您也可以从 **tigertracks.fhsu.edu** 直接登录 TigerTracks。

How can I find my TigerTracks username? 如何找到我的 TigerTracks 的用户名

Users may search for FHSU e-mail addresses using the **Directory Search** application located on the TigerTracks home page at **tigertracks.fhsu.edu**. A student's TigerTracks username is the portion of the student e-mail address that preceeds the @ symbol.

如果您忘记了用户名，可以从 TigerTracks 的主页面 **tigertracks.fhsu.edu** 中 的 **Directory Search** 通过查找福特海斯州立大学的邮箱地址查到。学生的 TigerTracks 的用户名就是学生邮箱地址@之前的部分。

How can I recover my TigerTracks password? 如何找回 TigerTracks 的密码

If you have forgotten your TigerTracks password, go to the TigerTracks registration page at **tigertracks.fhsu.edu/register** and choose the option, "I have already set up my credentials and have forgotten my password."

如果您忘记了自己的 TigerTracks 的密码，请进入到 TigerTracks 的注册界面 **tigertracks.fhsu.edu/register** 选择选项 "I have already set up my credentials and have forgotten my password."

The registration page can also be accessed by going to the TigerTracks portal at **tigertracks.fhsu.edu**, clicking on **CAS Secure Login**, and then clicking on **Password Registration/Recovery**.

TigerTracks 的注册界面可以通过以下步骤进入：从 TigerTracks 的主页面 **tigertracks.fhsu.edu** 点击 **CAS Secure Login** 链接， 然后点击 **Password Registration/Recovery** 即可进入。

Services in TigerTracks　TigerTracks 提供的服务

Blackboard (Online Course System)　Blackboard 在线课程管理系统

A link to Blackboard is located under your **Home** tab. Many instructors use Blackboard for assignments and tests. Courses will be listed in the **My Courses** section (under the **Welcome** tab in Blackboard) by the first day of classes.
进入 Blackboard 系统的链接位于 TigerTracks 的主页下方。许多老师们都是使用该系统安排作业以及进行考试。你所选的课程将在上课的当天列于 **My Courses** 项目中（位于 Blackboard 的 **Welcome** 页面中）。

Webmail (Student E-Mail)　学生校园电子邮箱

Check your student **FHSU Mail** e-mail every day for messages from FHSU offices and your instructors!
务必每天查阅你的 FHSU 校园电子邮件！因为各个办公室以及你的任课老师都是通过校园电子邮件传递信息的！

Online Services (Your Personal Information)　网上服务 （用户个人信息）

Academics　学术信息

View your degree requirements, grades, and unofficial FHSU transcript, including transferred coursework. Your Student Semester Schedule provides course times and locations, as well as instructor information.
查询用户所攻读学位的要求，查询成绩，网上查看福特海斯州立大学的非官方成绩单，包括转学分的情况。同时为您的学期课程计划提供课程名称，授课时间，授课地点及教授信息。

See the Course Schedule to check out current and upcoming courses to see if they are open or closed. Each course has a short description along with its time, instructor, location, and prerequisites.
通过查阅课程安排确认目前以及即将开设的课程是否报满，是否可以选择此课程。每一门课程都附带有课程时间，导师姓名，授课地点，课程需要的简短介绍。

Finances　财务状况

View your account balance, submit payments online, and view financial aid information.
查看您个人的帐目平衡表，网上缴费，以及查询学生贷款信息。

Personal Contact Information　用户联系方式

View and update your personal contact and emergency notification information.
您可以查看及更新自己的个人联系方式及紧急通告信息。

TigerEnroll　注册系统

Use the course search and worksheet to build your own personal schedule, reserve your seat by submitting courses to your advisor, and then finalize your enrollment after advisor approval.
通过课程查询及工作表建立您自己的个人课程计划，联系导师确定您的注册情况，在获得导师的许可后完成注册。

TigerTracks Logout　退出 TigerTracks

To ensure the privacy and security of your personal information, it is important to log out of the portal. When you have finished using TigerTracks, click on the **Logout** button in the upper right corner. For added protection, it is also recommended that you close your browser.
为了确保您的个人信息的隐私及安全，退出 TigerTracks 是非常重要的。当您使用完 TigerTracks， 点击页面右上角的 **Logout**。 为了保险起见，我们建议您关闭浏览器。

If you have questions…　如果您有任何问题……

To find answers to your questions or to learn more about TigerTracks, please view the **TigerTracks Information** page at **www.fhsu.edu/ctc/helpdesk/.**
您可通过查阅位于 **www.fhsu.edu/ctc/helpdesk/** 的 TigerTracks 信息页面了解更多的关于 TigerTracks 的使用说明。

For further assistance, you may also contact:　如果您需要进一步的帮助，请联系：

CTC HelpDesk (Computing and Telecommunications Center HelpDesk)

Tomanek Hall, Room 113	(785) 628-5276
Fort Hays State University	1-800-628-FHSU
600 Park Street	www.fhsu.edu/ctc/helpdesk/
Hays, Kansas 67601	helpdesk@fhsu.edu

Before contacting the CTC HelpDesk for problem assistance, write down the steps you have done so far and any error messages you may have received.
在联系 CTC HelpDesk 寻求帮助之前，请记录下您已经操作的步骤及电脑提示您的错误信息。