



In Case of Emergency/ Roadside Assistance

During normal business hours (M-F 8a-4p) call : 785-623-4116

-After business hours:

Step 1: Call 785-623-4116. Leave a voice message with name, number, and a brief description of the issue. This will send the Hays office an email and they will return your call.

Step 2: Call 785-623-4116. Press option 2 and leave a voice message with name, number, and a brief description of the issue. This will send the LAG main office an email and they will return your call.

Step 3: In the event that your call is not returned within 15 minutes after completing the above two options call the Hertz nationwide Roadside Emergency Assistance number at

800-654-5060