

FORT HAYS STATE UNIVERSITY

# DESIGNING YOUR PROFESSIONAL RESUMÉ

CAREER SERVICES, HELPING YOU BECOME CAREER READY.

# DESIGNING YOUR PROFESSIONAL RESUMÉ

Career Services, Fort Hays State University Sheridan Hall 214, (785) 628-4260

The resume's primary purpose is to secure a job interview — a foot in the door. It must attract the attention of prospective employers and interest them in what you have to offer as a candidate. In other words, the resume is a sales promotional tool designed to sell YOU to an employer.

A resumé is a written summary of personal qualifications, education and experience intended to demonstrate capabilities for a particular position. A resumé should not be a full-edged autobiography. It should present enough information in a brief, detailed and specific manner to inform the employer about you. It should reflect your strengths and achievements in a well-arranged, attractive, easy-to-read format. The resumé should always be current and contain relevant information.

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# **SELECTING A FORMAT**

When selecting a format, you should consider readability, eye appeal and a total positive impression. Generous spacing and separation of components of your resumé will help achieve this effect. You may want to bold and/or capitalize key headings, job titles, education, special skills, accomplishments, etc.

There are three types of resumé formats from which you can choose:

# CHRONOLOGICAL RESUMÉ

Chronological resumés are the easiest to prepare and are a popular style. Data is organized in time sequence in reverse order — most recent education and experience first.

ADVANTAGE: This traditional form gives a clear picture of where you've worked and what you accomplished there. It's logical and easy to follow. Many employers prefer this form. This format emphasizes continuity and growth.

DISADVANTAGE: Limited experience, any gaps in employment, or other weak areas may be evident if you use this form. This format is most dependent on past experience and dramatizes short-term employment.

# FUNCTIONAL RESUMÉ

The functional resumé enables the candidate to focus on skills and qualities that can be applied to a number of situations. This style de-emphasizes chronological listings and emphasizes qualifications and related accomplishments. Skills are organized into categories, and this is especially valuable for people who lack direct job-related experience or have an interrupted work history.

ADVANTAGE: This form draws attention to accomplishments. It highlights what you're capable of doing. Your presentation is organized according to your interests rather than your past work experience. This format de-emphasizes short-term employment.

DISADVANTAGE: This form is not as universally welcome as the chronological format. It plays down direct experience. Some employers are suspicious that a candidate may be trying to cover up something, such as a gap in employment.

# COMBINATION RESUMÉ

With a combination resumé, data is organized according to skills, as in the functional format, but includes a brief employment history. This combines the strengths of the functional and chronological formats, providing an opportunity for you to present your skills and attributes up front.

# ORGANIZING YOUR INFORMATION

The following categories appear on most resumés:

# **HEADING**

Be sure to include your name, present address, e-mail address and telephone number as well as a permanent address and telephone number if you are a college student or will be moving from your present address within a short time.

# **OBJECTIVE**

An objective is similar to a personal mission statement and, when included, generally follows the heading. The statement must be specific enough that the prospective employer knows you are focused, but general enough that it doesn't limit your options within an organization. Many career counselors, in fact, advise leaving out an objective altogether for two reasons: 1) writing an effective cover letter can serve the same purpose, and 2) the space on your resumé may be better used to highlight your experience/skills. To be effective, it is best to tailor your objective to each organization or position targeted in your job search.

#### **EXAMPLES:**

OBJECTIVE:

Microcomputer programming in a network environment. OBJECTIVE:

To secure a marketing/management position offering personal growth, challenge and responsibility.

# **EDUCATION/TRAINING**

Beginning with your most recent college degree, work backward. Be certain to include your degree, major, date of graduation, school and location. You may elect to include additional areas of study, specific coursework or grade point average information if 3.0 or above. Graduates out of school five or more years usually omit this information since their work activities which demonstrate professional interests, leadership, participation and accomplishments are included. This section may also include certificates or licenses awarded.

# **WORK EXPERIENCE**

Starting with your most recent experience, work backward. Be sure that you cover full-time, part-time, summer and volunteer work; military service; internships (this could be a separate category); and self-employment. Be sure to document job title, name and location of employer, major accomplishments and responsibilities, and dates of employment. Use action verbs in describing your duties, responsibilities and accomplishments. (See action verb list.)

# SUMMARY OF SKILLS

This approach is best used with a **functional** format. Perhaps you have been employed at the same location for a long period of time or several locations performing similar functions; identify your major skill areas and highlight them by using action verbs to give an in-depth description of your duties, responsibilities and accomplishments. A summary of skills allows the reader to see precisely what strengths you possess.

# **ACTIVITIES/HONORS**

The intent of this category is to indicate leadership skills, motivation, initiative and organizational skills. Be careful to select activities that are current and relevant to the position you are seeking. Identify the organization(s) to which you belong and the role you play in each. Highlight any activities which are closely related to your career goals and/or the needs of the employer. Additionally, include any honors and accomplishments.

# **INTERESTS**

You may want to identify some of your personal interests if they are pertinent to your career goals and/or the needs of the employer. Do not include this information if it takes up space needed for more relevant information.

# **RFFFRFNCFS**

You may handle this section in one of several ways: 1) Indicate "References Available Upon Request" at the bottom of your resumé; or 2) Submit an additional reference page. If identifying your references on a separate page, include the name, title, organization address (including city, state, and zip code), business telephone number and e-mail address of your references. Always get permission from individuals before using them as a reference.

# **JOB SEARCH TIP**

VERBS FOR POSITIONS YOU NO LONGER HOLD SHOULD BE PAST TENSE.



# STRENGTHENING THE PRESENTATION

Whether describing a paid position, volunteer work or involvement in an organization, the language of your resumé is very important in lending clarity and strength to your message. Consider the following tips in an effort to "power up" your resumé.

# BE RESULTS ORIENTED

Today's employers are looking for accomplishments. You may have been president of a student organization, but an employer is more interested in what you did as president. Include relevant skills and accomplishments applicable to your career.

# FOR EXAMPLE:

INSTEAD OF: President, American Marketing Association,

September 20xx-May 20xx

• President of 60-member organization

• Presided over officers group

WRITE: President, American Marketing Association,

September 20xx-May 20xx

• Raised membership 50 percent, from 30 to 60 members

 Motivated officers group to accomplish all goals and objectives

# **USE ACTIVE VERBS**

Passive verb constructions — as well as phrases such as "responsible for" and "duties included" — tend to be boring. You should strive to use vivid language without succumbing to any latent tendencies to over dramatize. A proven method for creating a more interesting and effective resumé is to start each sentence with an action verb. (See action verb list.)

INSTEAD OF: Responsible for preparation of the sales tax

report each month for my superiors

WRITE: Prepared monthly sales tax report for

management

INSTEAD OF: Prepared and taught lessons to 25

third-graders during student teaching

WRITE: While teaching 25 third-graders, developed

and implemented a new unit that utilized

cooperative learning

# JOB SEARCH TIP

BE GRAMMATICALLY CORRECT AND CHECK YOUR SPELLING.

# SHORT PHRASES ARE EASIER TO READ

One of the most effective methods of giving energy and life to your resumé is to make the writing flow easily and quickly. Complete sentences, however well constructed, cannot be read as quickly as fragments. Short phrases with strong verbal excess, redundant auxiliary verbs or a clutter of personal pronouns. How long can anyone sustain interest when each sentence begins:

I was... I did... I have... I am... I made... I...

You get the idea. Sentence fragments allow you to skip over the repetitive personal pronoun and get directly to the important part, the activity or accomplishment, and to lead off each entry with a strong verb.

#### SUPPOSE YOU FOUND THIS ON A RESUMÉ:

I have had the responsibility in April of each year for putting together the Washington School talent show which earned money for the general fund.

LOOK AT THE DIFFERENCE WHEN AN ACTION PHRASE REPLACES A COMPLETE SENTENCE: Created and organized profitable annual school talent show

BY COMBINING YOUR ACTIVITIES WITH STRONG ACTION VERBS, THE PHRASES ON YOUR RESUMÉ MIGHT LOOK SOMETHING LIKE THIS:

- Utilized effective classroom management strategies
- Planned, prepared and organized materials for thematic units
- Provided consistent enthusiasm and creativity in classroom activities
- Individualized instruction for students at all levels and abilities
- Facilitated the implementation of writing and reading strategies in ten elementary buildings
- Developed a training packet for portfolio assignment
- Instituted a new curriculum that included long-range plans to incorporate computer literacy into daily instruction

Action words and phrases will produce a significant bonus. When you begin to interview for positions, you will already have the habit of expressing yourself in language that makes you sound vital, energetic and enthusiastic.

# INCORPORATE A BRIEF EXPLANATION OF YOUR ACTIVITIES WHENEVER NECESSARY

**EXAMPLES:** 

INSTEAD OF: Recipient of John Doe Scholarship
WRITE: Recipient of John Doe Scholarship for

Exemplary Leadership Skills

INSTEAD OF: President of Kappa Epsilon Gamma Fraternity
WRITE: President of 80-member Kappa Epsilon Gamma

Fraternity, which is dedicated to undertaking education-oriented public service projects

# QUANTIFY YOUR ACHIEVEMENTS

FOR EXAMPLE: "supervised others" can be made more specific and impressive by stating "supervised three junior sales associates."

# USE PROFESSIONAL, WORK-ORIENTED LANGUAGE

Showcase work-related skills that may not be obvious at first glance. For example, if you worked as a prep cook in the kitchen of a local restaurant, it's easy to surmise that you mastered the art of chopping vegetables. A prospective employer, however, is probably not as interested in that as he/she would be that you were promoted from assistant prep cook to prep cook in only two weeks.

#### **EXAMPLES:**

OCCUPATION: Waitress

INSTEAD OF: Waited on tables

WRITE: Ensured customer satisfaction through

prompt, cordial service

OCCUPATION: Shoe Salesperson
INSTEAD OF: Took inventory

WRITE: Took charge of purchase and receipt of

merchandise and inventory control

# USE THE SPECIFIC VOCABULARY OF THE INDUSTRY

Acquaint yourself with the acronyms, accepted abbreviations and buzzwords that will help to give your resumé a familiar feel to the employer. Read trade magazines specific to your industry and make note of words that come up during informational interviews. Demonstrate that you are prepared to work in your career field.

# **JOB SEARCH TIP**

WHEN USING A TWO-PAGE FORMAT, ALWAYS PUT EACH PAGE ON A SEPARATE SHEET OF PAPER. FILL AT LEAST HALF OF THE SECOND PAGE AND BE SURE YOUR NAME IS ON IT.



# FINISHING TOUCHES

# **DESIGN AN ATTRACTIVE LAYOUT**

- Leave a one-inch margin on all sides.
- Use capital letters, bolding and indenting to emphasize important information.
- Keep paragraphs short, and double- or triple-space between them.

# TYPE OR PRINT YOUR RESUMÉ

- Each resumé should be individually written using a word processing program.
- Use a program, fonts and output device that produce neat, clean type (or hire a professional).
- Choose a typeface that is simple.
- Use high-quality bond paper (at least 20-pound weight). Generally, employers are conservative, and a resumé prepared on white, off-white, light tan or light gray will receive a more positive response.

# PROOFREAD CAREFULLY

- Check spelling, punctuation, grammar and word use.
- Have someone else with good language skills proofread your resumé, too.

# MAKE HIGH-QUALITY COPIES

- Have your resumé reproduced by a quality laser printer.
- Don't use a photocopier to make copies.

# **JOB SEARCH TIP**

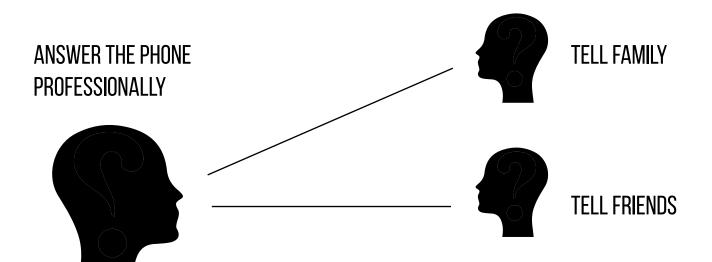
DON'T FORGET TO ADVISE ROOMMATES AND/OR FAMILY MEMBERS THAT YOUR JOB SEARCH HAS COMMENCED. STRESS THE IMPORTANCE OF ANSWERING THE PHONE PROFESSIONALLY AND TAKING ACCURATE MESSAGES

# **JOB SEARCH TIP**

MAKE IT EASY FOR AN EMPLOYER TO CONTACT YOU. IF YOU DON'T CURRENTLY OWN AN ANSWERING MACHINE OR A CELL PHONE WITH VOICE MAIL, CONSIDER INVESTING IN ONE. MANY JOBS HAVE BEEN LOST BECAUSE SOMEONE COULD NOT BE REACHED; YOU DON'T WANT TO ADD YOUR NAME TO THAT LIST.

ADDITIONALLY, INNOVATIVE ANSWERING MACHINE MESSAGES SUCH AS, "I'M NOT HERE RIGHT NOW. THE ROLLS IS IN THE SHOP, AND I'M AT THE STOCKBROKER'S LOOKING OVER MY PORTFOLIO!" MAY BE FUN TO LISTEN TO BUT AREN'T IN YOUR BEST INTEREST DURING THE JOB SEARCH.

POTENTIAL EMPLOYERS DON'T FIND THEM VERY AMUSING WHEN THEY ARE CALLING YOU FOR AN INTERVIEW. THIS DOESN'T MEAN THAT YOUR MESSAGE SHOULD BE DEVOID OF PERSONALITY, BUT IT SHOULD BE BRIEF AND PROFESSIONAL.



# CHECKLIST FOR A WINNING RESUMÉ

- •Visual appeal
- · Well organized and easily skimmed
- Free of errors
- Does not exceed two pages
- Current information relevant to the position sought
- Information is centered and balanced on the page
- Name, address and telephone number are clearly visible
- Underscoring, bold type and capitals are used appropriately
- Career objective is clear and concise
- Dates and numbers are kept to a minimum
- Past experience is presented in positive, active terms stressing achievements
- Include activities and honors which indicate leadership skills and organizational abilities and avoid listing all activities for the sake of making your resumé longer
- Action verbs are appropriate and are in the same tense
- The resumé sells what you want it to sell

# **EXCLUDE THE FOLLOWING**

- The use of "I" statements
- Listing job duties rather than skills
- Flowery language
- Dishonesty
- Date you are writing the resumé
- Picture
- Religious and political affiliation
- Salary requirement
- Names and addresses of references
- Personal data (marital status, date of birth, height, weight, health, etc.)
- Reasons for leaving past positions
- Any negative information

# SUGGESTED CATEGORICAL HEADINGS

# **OBJECTIVES**

Job Objective Teaching Objective Career Objective Professional Objective Position Desired Job Target Career Goal

# **EDUCATION**

Educational Background Educational Preparation Educational Record Academic Background Academic Training Related Coursework

# QUALIFICATIONS

Special Training Certification Endorsements

# **SKILLS**

Areas of Knowledge Areas of Experience Areas of Expertise Capabilities Educational Highlights Course Highlights Background Highlights Career Highlights Professional Skills Educational Interests

# **EXPERIENCE**

Related Experience Professional Experience Practicum Experience Teaching Experience Coaching Experience Experience Summary Experience Highlights Professional Background Military Experience

# **ACHIEVEMENTS**

Career Achievements Accomplishments Achievements Related to Job Objective

# **EMPLOYMENT**

Other Work
Other Experience
Employment History
Work History
Part-time and Summer
Work Experience

# **ACTIVITIES & HONORS**

Volunteer Activities

Related Activities

Civic Activities

Professional and
Community Activities
Community and Other
Activities
Extracurricular Activities
College Activities
Activities and Distinctions
Special Honors
College Distinctions
Honors and Distinctions
Honors/Awards
Organizations, Activities

# **MEMBERSHIPS**

and Honors

Professional Memberships Professional Affiliations Professional Organizations

# **PERSONAL**

Summary of Qualifications Profile Special Talents Special Skills Interests Travel Abroad Language Competencies Military Service

# SPECIAL ACCOMPLISHMENTS

Exhibits
Publications
Current Research Interests
Master's Thesis
Presentations
Conferences Attended

# **TESTIMONIALS**

References Credentials

# **ACTION VERBS**

Your resumé should convey the skills you can offer an employer. The words you use to describe your experiences, activities, etc., can convey the skills you have developed. These words are crucial to your purpose of obtaining a job interview. Use concrete nouns, positive modifiers and strong action verbs. Be aware of the tone the FORMATTING YOUR RESUMÉ words convey – avoid sounding arrogant or opinionated. Use concise phrasing rather than complete sentences. Quantify as much as possible.

# MANAGEMENT

administered analyzed assigned attained chaired conducted consolidated contracted coordinated delegated developed directed evaluated executed handled implemented improved increased managed organized oversaw planned prioritized produced proposed recommended

# supervised

reviewed

scheduled

strengthened

COMMUNICATION addressed arbitrated arranged authored collaborated convinced corresponded developed addressed arbitrated arranged authored collaborated convinced corresponded developed directed drafted edited encouraged

enlisted entertained formulated influenced interpreted interviewed lectured mediated moderated negotiated persuaded promoted publicized reconciled recruited referred reported

# **TECHNICAL**

built

spoke

wrote

translated

assembled

calculated
computed
designed
devised
engineered
fabricated
lifted
maintained
operated
overhauled
programmed
remodeled
repaired
solved
upgraded

# TEACHING

adapted
advised
clarified
coached
communicated
conducted
coordinated
demystified
developed
educated
enabled
encouraged
evaluated

explained facilitated guided informed instructed led persuaded set goals stimulated trained

# **FINANCIAL**

allocated analyzed appraised audited balanced budgeted calculated computed developed figured forecasted handled managed marketed planned projected

administered

# **CREATIVE**

recorded

researched

acted conceptualized created customized designed developed directed established fashioned founded illustrated initiated innovated instituted integrated introduced invented originated performed planned

revitalized

set up shaped

# HELPING

advised assessed assisted clarified coached counseled demonstrated diagnosed educated expedited facilitated familiarized guided led motivated referred rehabilitated

# CLERICAL/ DETAIL

represented

approved arranged audited cataloged classified collected compiled dispatched executed generated implemented inspected monitored operated organized prepared processed purchased recorded retrieved screened specified systematized tabulated validated wrote

# ADDITIONAL

achieved
adjusted
expanded
improved
moved
pioneered
protected
reduced (losses)
resolved (problems)
restored
served
spearheaded
strengthened
synthesized
transformed

# FORMATTING YOUR RESUMÉ

# YOUR NAME

Permanent Address Phone Number City, State, Zip E-mail

#### **OBJECTIVE**

(Optional) This section is used by many students to target the resume to a specific position/employer as well as to summarize how they can benefit that employer.

#### **EDUCATION**

Degree (Bachelor of Arts/Science), Major, May 20XX

Include minors and concentrations here

School (Fort Hays State University), Hays, KS

GPA if above 3.0/4.0 (If below a 3.0/4.0 consider GPA in major); include Latin honors here

List most recent first, if you have attended more than one school. Don't list high school unless you are a freshman or sophomore and you have had high school experience that enhances your candidacy.

Study experience abroad can be included here or highlighted in a separate section.

# RELEVANT COURSEWORK

If your degree includes a unique combination of courses and projects in areas relevant to the position for which you are applying, indicate these course titles.

#### LICENSES

(Optional) This section may be re-named "Certifications." Include when applicable.

#### INTERNSHIPS

Position Title, Dates

Organization Name, City, State

- Include quantifiable accomplishments. Prospective employers are interested in how well you performed at your internship, not
  just the tasks you completed.
- Use action words to describe your skills and accomplishments.
- Whenever possible, use numbers and give specific examples of results and achievements.

# RELATED EXPERIENCE

Position Title, Dates

Organization Name, City, State

- Include quantifiable accomplishments. Prospective employers are interested in how well you performed at your internship, not
  just the tasks you completed.
- Use action words to describe your skills and accomplishments.
- Whenever possible, use numbers and give specific examples of results and achievements.

# QUALIFICATIONS

Foreign languages.

Computer languages and skills.

Other special abilities that are relevant.

#### COMMUNITY SERVICE/VOLUNTEER EXPERIENCE

List any volunteer or community service activities participation.

# **ACHIEVEMENTS**

(Optional) This section may be re-named "Accomplishments," "Abilities" or "Capabilities."

# **ACTIVITIES/LEADERSHIP**

This optional section can be used for activities, leadership, campus involvement and community service. List name of organization, dates, responsibilities and offices held (if any.)

# PROFESSIONAL AFFILIATIONS

List membership in professional affiliations, including contributions or offices held.

# HONORS/ACTIVITIES

List noteworthy academic, athletic, community, club and employer recognition here.

# FORMATTING YOUR RESUMÉ

# **Your Name**

600 Park Street (785) 628-4000 Hays, KS 67601 name@mail.fhsu.edu

#### **OBJECTIVE**

To obtain a law enforcement-related position in a metropolitan setting.

#### **EDUCATION**

**Bachelor of Arts in Criminal Justice, May 20xx** 

Minor: Sociology

Certificate: **Leadership Studies**Fort Hays State University, Hays, KS

GPA: 3.70 on a 4.0 scale

#### **RELEVANT COURSEWORK**

Cybercrime & Behavior Gender, Race & Inequality in Criminal Justice
Criminal Law and Procedure Technical & Report Writing in Criminal Justice

#### **QUALIFICATIONS**

- Fluent in German
- Strong analytical, organizational, problem solving and interpersonal skills
- Computer experience with Microsoft Office; Adobe Acrobat and PageMaker

## **INTERNSHIP EXPERIENCE**

Sheriff's Intern, Fall 20xx

Rooks County Sheriff's Department, Stockton, KS

- Rode with deputies on various investigation assignments
- Observed officers in various settings throughout Rooks County
- Assisted jailer with organization of inmate files

# **Detention Specialist**, Summer 20xx

Southwest Kansas Regional Juvenile Detention Center, Garden City, KS

- Managed safety program for juveniles
- Gained knowledge and understanding of juvenile laws and policies
- Educated juvenile offenders on finances, employment, and housing options

## **WORK EXPERIENCE**

Farm Hand, 20xx-Present

Freeman Farms, Ellis, KS

- Operate and perform maintenance on large farm equipment
- Repair cattle panels and fence and monitored livestock food supply

#### **HONORS/ACTIVITIES**

Dean's Honor Roll Academic Award of Excellence National Criminal Justice Association Delta Tau Omega

# **Taylor Smith**

555 Marjorie Drive • Hays, Kansas 67601 785-555-1234 smith@mail.fhsu.edu

#### **Education**

Bachelor of Business Administration in Management, May 20xx

Concentration: Human Resource Management

Fort Hays State University, Hays, KS

GPA: 3.32 on a 4.0 scale

## Qualifications

• Excellent communication skills and organizational skills

• Familiar with Microsoft Office programs including Excel, Word, PowerPoint, and Access

# **Internship Experience**

HR Store Specialist Internship, January 20xx - Present

Dillon Stores, Hays, KS

- Support and coordinate recognition programs with corporate office
- · Assist with scheduling and communication of annual health screenings
- Payroll administration, including submission of accurate and timely information
- Oversee completion of all new hire paperwork

# **Work Experience**

Member Services Representative, May 20xx - January 20xx

Center for Health Improvement, Hays, KS

- Responsible for implementing sign ups with new members
- · Coordinate tours, advertising, and snack bar sales

Student Assistant, August 20xx - May 20xx

Student Affairs, Fort Hays State University, Hays, KS

- Assisted with promoting Student Affairs division and events through social media
- · Answered phones, filed documents, and provided cordial customer service

Lifeguard, Summers 20xx – 20xx

Hays Aquatic Park, Hays, KS

- Ensured safety of patrons of the aquatic facility
- · Prevented and responded to emergencies

# **Activities/Volunteer Experience**

- Alpha Kappa Psi, Secretary
- Tiger Deb Dance Team, Captain
- Kansas Big Brothers Big Sisters

#### References

Available upon request

# **Kameron Johnson**

1234 Marjorie Drive Hays, KS 67601

620-555-3333 kjohnson@mail.fhsu.edu

#### **EDUCATION**

# Bachelor of Science in Elementary Education, May 20xx

Fort Hays State University, Hays, KS

GPA: 3.62 on 4.0 scale

# Associate of Applied Science in Child Care, May 20xx

Dodge City Community College, Dodge City, KS

#### SPECIAL SKILLS

- Proficient with PC and Macintosh computer systems, as well as all Microsoft Office applications
- Experience utilizing programs including Kidspiration, Adobe Photoshop, and eZedia
- · Excellent communication, teamwork, time management, and problem solving skills

#### **TEACHING EXPERIENCE**

### Student Teacher, Spring 20xx

Roosevelt Elementary School, First Grade, Hays, KS

- Transitioned from observation to full teaching responsibilities including lesson planning and implementation for reading, language arts, math, and science content areas
- Maintained a positive classroom environment, while managing classroom disciplinary issues
- Attended and assisted with Parent/Teacher Conferences
- Planned spring field trip to the Rolling Hills Zoo

#### Literacy Internship, Spring 20xx

Wilson Elementary School, Hays, KS

 Observed cooperating teacher and assisted with various third grade student activities including administration of spelling tests and supervising reading groups

# Social Studies Internship, Fall 20xx

Hays Middle School, Hays, KS

 Observed cooperating teacher and worked with sixth grade students in the social studies curriculum

# Math Internship, Spring 20xx

Victoria Elementary School, Victoria, KS

 Observed cooperating teacher in the fifth and sixth grade classrooms and assisted with various math activities

# Science Internship, Fall 20xx

Victoria Elementary School, Victoria, KS

 Observed cooperating teacher in the fourth grade classroom and assisted students with science projects Kameron Johnson Page 2

#### OTHER EXPERIENCE

# Youth Basketball/Soccer Referee, October 20xx - Present

Hays Recreation Commission, Hays, KS

- Ensure games are conducted in a safe and orderly manner
- Communicate with players, coaches, and other referees
- · Maintain current knowledge of rules and regulations

# Pharmacy Clerk, June 20xx - December 20xx

Dillon's Pharmacy, Hays, KS

- Greeted customers and handled cash and credit card transactions
- Assisted with unpacking shipments of pharmaceutical supplies
- Handled nursing home prescription deliveries

#### HONORS AND ASSOCIATIONS

- Member of Kappa Delta Pi Educational Honor Society
- Member of KNEASP
- Fort Hays State University Dean's Honor Roll
- Kansas State Scholar
- Who's Who in American Junior Colleges
- National Dean's List
- Praxis Award of Excellence PLT Exam
- Outstanding Future Teacher Pratt Community College

#### **COMMUNITY SERVICE**

- Member of Stafford County Extension Council Executive Board
- Member of Martha Rebekah Lodge Number 425
- Member of St. John High School Booster Club
- · Active Volunteer for St. John School functions
- Kansas Guardianship Program Volunteer
- Christian Education Instructor (K 2)
- Church Treasurer

#### **REFERENCES**

Available upon request

# Jason L. Sport

500 Main Street • Hays, KS 67601 • 785-628-4000 • jlsport@mail.fhsu.edu

#### **EDUCATION**

Bachelor of Science in Health and Human Performance, July 20xx

Major: Recreational Sports Management

Fort Hays State University, Hays, KS

#### QUALIFICATIONS

- Proven leadership qualities, communication and organizational skills
- Ability to work well with groups to accomplish an assigned task

# **INTERNSHIP EXPERIENCE**

Game Day Internship, April 20xx-June 20xx

Wichita Baseball Inc., Wichita, KS

- Assisted with game management duties, on field promotions, and fundraising initiatives
- Provided exceptional customer service through ticket sales and merchandising
- Coordinated team travel accommodations
- Performed website maintenance

# RELATED EXPERIENCE

General Manager Assistant, June 20xx-September 20xx

Wichita Baseball Inc. & Wichita Wranglers (Double A affiliate of the Kansas City Royals), Wichita, KS

- Assisted General Manager with daily activities
- Organized the National Baseball Congress Tournament
- · Managed staff and coordinated game day events
- Developed promotional information for future events

#### Golf Instructor, Summer 20xx

Gove County Extension, Quinter & Grinnell, KS

- Instructed boys and girls on proper golf techniques
- Organized summer golf tournament

# OTHER EXPERIENCE

Manager/Bartender, September 20xx - Present

Gella's Diner & Liquid Bread Brewery Co., Hays, KS

- Manage all areas of the restaurant
- Prepare and serve drinks, maintain liquor inventory
- Responsible for infusion of homemade liquors

#### **VOLUNTEER ACTIVITIES**

Youth Basketball Coach
Hays City Shootout Basketball Tournament
Intramural Recreation Club
Special Olympics

# **Ima Sample**

123 4<sup>th</sup> St. (785) 628-4000 Hays, KS 67601 isample@mail.fhsu.edu

#### **EDUCATION**

Bachelor of Science in Agriculture, May 20xx

Concentration: Agronomy

Fort Hays State University, Hays, KS

# **QUALIFICATIONS**

- Experience with maintenance and operation of heavy farm equipment
- Knowledge of how to safely and effectively use chemicals
- Strong problem solving and leadership skills
- Computer experience with Microsoft Office programs and GPS software

#### **INTERNSHIP EXPERIENCE**

Crop Consultant Intern, Summer 20xx

Seaman Crop Consulting, Hugoton, KS

- Inspected cropland to find disease, insects, and weeds
- Examined soils for nutrient and moisture deficiencies
- Offered recommendations to improve crop yields

#### **RELATED EXPERIENCE**

Lab Assistant, August 20xx - Present

Kansas State Ag Research Center, Hays, KS

- Plan and set up plot maps, assist in the harvesting of plots, and gather soil samples
- Assist in running various samples through an AQ2
- Operate a variety of farm machinery

Farm Laborer, Summers 20xx - 20xx

Smith Farms, WaKeeney, KS

- Assisted with planting and harvesting various crops
- Operated and maintained equipment including combines, grain carts, and tractors.

# **ACTIVITIES/ORGANIZATIONS**

Agronomy Club, President Crops Judging Team Collegiate Farm Bureau Alpha Gamma Rho Fraternity

#### **VOLUNTEER WORK**

Ellis County 4-H; United Way of Ellis County; Adopt-A-Road; Special Olympics; Ronald McDonald House; Tiger food Exchange Supply Drive; Meals on Wheels; Swipe Out Hunger; Relay for Life; Carrico Gift Wrapping; Trunk-Or Treat

# **REFERENCES**

Available upon request

# **Kacey Brown**

4321 Autumn Lane (620) 555-5555 Hays, KS 67601 kbrown@gmail.com

### **Education**

# Master of Science in Speech-Language Pathology, May 20xx

Fort Hays State University, Hays, KS

GPA: 3.91 on a 4.0 scale

# Bachelor of Science in Communication Sciences and Disorders, May 20xx

Fort Hays State University, Hays, KS

GPA: 3.65 on a 4.0 scale

# **Professional Experience**

## Speech-Language Pathologist, 20xx-Present

Coffey County Special Education Cooperative, Burlington, KS

- Evaluation and treatment of children in the infant-toddler program, elementary school, middle school, and high school.
- Provide services to children with articulation disorders, phonology disorders, language disorders, fluency disorders, voice disorders (hypernasality), Autism, Developmental Verbal Apraxia of Speech, and Down Syndrome.
- Perform evaluation report writing and IEP writing using computerized IEP program.
- Schedule and conduct IEP team meetings.
- Consult and collaborate with speech-language pathologists in private and hospital settings.
- Report children's quarterly progress to parents and counsel parents.

# **Externships**

# Hutchinson Public Schools, USD 308, Hutchinson, KS (Spring 20xx)

- Full-time clinical externship experience lasting eight weeks.
- Evaluation and treatment of children (preschool through sixth grade). Included children with articulation, language, voice, and fluency disorders.

# Hutchinson Hospital, Hutchinson, KS (Spring 20xx)

- Full-time clinical externship experience lasting eight weeks.
- Evaluation and treatment of in-patients and out-patients with aphasia, apraxia, dysarthria, dysphagia, and cognitive deficits.

# **Practicum Experience**

#### Herndon Speech-Language-Hearing Clinic, Hays, KS (Fall 20xx-Spring 20xx)

- Provided services to an adult with Broca's aphasia, apraxia of speech, and dysarthria; focused on guiding the client to increase her length of utterance, use self-cueing strategies in order to increase naming skills, and to decrease apraxic episodes.
- Assisted an adult with Wernicke's aphasia; focused on improving their ability to follow commands, appropriately answer yes/no questions, and improving attentional skills.
- Worked with a college-age client with a traumatic brain injury and history of learning disabilities; focused on increasing the client's memory and organizational skills, and phonemic awareness skills.

Kacey Brown Page 2

• Assisted a child with an oral myofunctional disorder with deficiencies in speech, swallow, and rest postures.

- Provided evaluation and treatment of adults of varying ages with voice disorders, including paradoxic vocal fold motion and essential tremor.
- Facilitated hearing screenings and complete audiological evaluations of children and adults.
- Provided treatment to two college students with fluency disorders.
- Evaluated children and adults with speech and language delays/disorders.
- Provided group and individualized aural rehabilitation to adults; focused on improving auditory and visual skills, increasing assertiveness, and improving communication strategies.

## Tiger Tots Nurtury Center, Hays, KS (Spring 20xx)

- Planned and carried out language-enhancing activities with children.
- Provided individualized language and speech services to two preschool children.

# Hays Medical Center, Hays, KS (Fall 20xx)

• Evaluation and treatment of in-patients and out-patients with aphasia, dysarthria, dysphagia, and cognitive deficits.

# **Professional Organizations/Licenses**

Kansas Speech-Language Hearing Association American Speech-Language Hearing Association - Certificate of Clinical Competence (CCC) Licensed in Kansas and Hawaii

# Honors/Awards

Deans Honor Roll Mortar Board Senior Honor Society Geneva Herndon Scholarship Geneva Herndon Scholar Award Wooster Scholar Award for Undergraduates

#### References

Available upon request

# **REBECCA MARTINEZ**

999 Hillcrest Drive (414) 351-0000 Milwaukee, Wisconsin 53200 martinez@mail.fhsu.edu

#### **PROFESSIONAL REVIEW**

Accomplished human resources professional with field and corporate management experience. Highly specialized skills in compensation, benefits, staffing and organization changes. Decisive problem-solver able to operate effectively with lean staff in developing practical approaches that reduce costs, improve productivity and build teams. Adept at performing under growth, decline or turnaround conditions.

#### **BUSINESS EXPERIENCE**

#### **VICE-PRESIDENT OF PERSONNEL**

Eaton Corporation, Milwaukee, Wisconsin. 20xx to Present

Plan, direct and manage the total corporate human resources function. Responsibilities include strategic plan development, employee relations, organization and management development, staffing, compensation and benefits. Supervise ten employees.

# **Business Planning and Execution**

Contributed to development and execution of company's reorganization in 20xx resulting in a \$30 million pre-tax profit in 20xx with an ROI of 16.2 percent. Results to date reflect a 90-percent profit improvement over last year.

Halted annual profitability drain of \$1.7 million by reversing excessive employee turnover and productivity problems. Turnover was double the industry average prior to grooming management talent, upgrading compensation and benefit packages, and establishing performance standards.

Established highly confidential support relationship with president and line managers which provided basis for developing and implementing human resources strategies that influenced and shaped corporate business goals.

# **Compensation, Benefits and Employee Relations**

Designed and implemented a competitive salary administration and benefits program which improved morale, upgraded the quality of new hires and reduced company-wide turnover by 25 percent. Launched employee savings, dental insurance and education reimbursement plans.

Recommended, implemented and administered cost-effective automobile lease program for 80 traveling supervisors. Leases averaged \$320,000 annually and was managed with no additional staff.

Creatively developed, packaged and marketed a series of comprehensive "How To" manuals for branch and home office personnel from operations executives to branch clerks. Training was credited for improving communications, productivity and branch profitability.

Launched responsive EEO/AA program that reduced annual legal fees by \$30,000 and liability potential by \$300,000. Program heightened management's awareness of responsibilities and liabilities, significantly improved minority promotions and reduced discrimination charges by 50 percent per annum.

Rebecca Martinez Page 2

#### **CORPORATE DIRECTOR OF COMPENSATION AND BENEFITS**

20xx - 20xx

Manchester Health Care Inc., Chicago, Illinois.

Responsible for corporate-wide compensation and benefit program, performance evaluations and incentive systems.

Developed, implemented and managed these programs.

Centralized several highly diversified compensation programs which established salary equity, rewarded fast track producers and reduced administration costs by \$900,000 annually.

Designed and executed performance incentive systems for field sales personnel which generated aggregate increases of \$16.5 million in revenues and \$5.5 million in net operating profit.

Successfully developed and managed Union Avoidance strategies for three non-union operations which had become vulnerable. Facilities employed 3,500 people in a heavily unionized industrial community.

Developed equitable pension fund distribution of \$4.5 million to 700 UAW employees affected by plant shutdown and out-of-state relocation.

# **CORPORATE DIRECTOR OF COMPENSATION AND BENEFITS**

20xx - 20xx

Hoffenmerit Corporation, Prospect Heights, Illinois.

Formulated and managed pension plans, compensation systems, incentives, stock options, profit sharing, liability, and benefit insurance and performance improvements throughout the company. Consulted with 13 separate household companies nationally, performing compensation audits, establishing salary/benefit systems and implementing programs that impacted employees.

#### **EDUCATION**

Master of Business Administration, 20xx

Fort Hays State University, Hays, KS

#### Bachelor of Arts in Psychology, 20xx

Fort Hays State University, Hays, Kansas

Post-graduate work: Counseling and Psychology

#### PROFESSIONAL ASSOCIATIONS

Personnel Management Association Community Fund of Chicago American Financial Services Association American Compensation Association American Society for Personnel Administration

Illinois Training Directors Association Chicago Compensation Association American Management Association Human Resources Association of Chicago

#### **REFERENCES**

Available upon request.

# DOS AND DON'TS

FOR DESIGNING YOUR PROFESSIONAL RESUMÉ

# DO

- Make it visually appealing
- · Make it well organized and easily skimmed
- Check that it is free of spelling and grammar errors
- Make certain it does not exceed two pages
- Ensure that information is current and relevant to the position sought
- Have information centered and balanced on the page
- Make certain that name, address, e-mail address, and telephone number are clearly visible
- Sparingly use underscoring, bold type, capitals and typographic emphasis
- Make sure your career objective is clear and concise
- Keep use of dates and numbers to a minimum
- Stress and present your achievements and past experience in positive, active terms
- Include activities and honors which indicate leadership skills and organizational abilities and avoid listing all activities for the sake of making your resumé longer
- Check that your action verbs are appropriate and are in the same tense
- · Make sure the resumé sells what you want it to sell

# DON'T

- Use "I" statements
- · List job duties rather than skills
- Use flowery language
- Be dishonest
- Include the data on the resumé
- Include a picture
- Discuss religious and political affiliation
- Discuss salary requirement
- List names and addresses of references
- Include personal data (marital status, date of birth, height, weight, health, etc.)
- Discuss reasons for leaving past positions
- Any negative information



Forward thinking. World ready.

CAREER SERVICES 600 PARK STREET SHERIDAN HALL 214 HAYS, KS 67601 (785) 628-4260 careers@fhsu.edu

# RESUMÉ CHECKLIST

Writing a resumé can be difficult. It may be hard to know if you formatted your resumé okay, if you included all the necessary information, or too much information. Before you send your resumé to employers, schedule an appointment with a Career Services staff member to critique your resumé. Prior to meeting with a staff member to discuss your resumé, it is important for you to review this checklist and revise your resumé yourself. When revising your resumé, if there is anything you are unsure about, you may discuss these things when you talk with a staff member. For a more detailed explanation and examples of resumé formats, refer to the Resume Handout from Career Services available in Sheridan Hall 214 or online at http://www.fhsu.edu/career/resumé/.

# **GENERAL STUDIES**

- A resumé is a marketing tool, not a comprehensive job history. Include only those things that will help you get the job you want. Leave off those things that will not.
- List your strongest qualifications first on your resumé.
- Do not use personal pronouns like "me" or "I."
- Do not include a reference list or a cover letter as part of your resumé these should be maintained as separate documents.
- Use consistent and proper punctuation. Run a spell check and proofread.

# SPECIFIC RESUMÉ CATEGORIES

CONTACT INFORMATION: Include the following contact information:

- \_1. Name in a font as large as or larger than the largest font in the resumé so that it stands out.
- \_2. Current address. No need to list permanent address unless the employer should contact you there.
- \_3. Home phone number. Be sure to have your voice mail in working order with a professional message.
- \_4. E-mail address. Many employers make contact through e-mail. List an appropriate email address such as your FHSU email.
- \_5. If you have a LinkedIn profile, you may include it on your resumé. LinkedIn is a great resource for connecting with employers.

# OBJECTIVE — OPTIONAL

- \_1. If you choose to write an objective, be sure it is geared toward how your skills will benefit the company not how the company can benefit your experience. For example, instead of "Searching for position that will use my background and education and provide potential for promotion." Try: "Seeking position related to a year of experience in public relations and Bachelor's in Marketing. Consistently recognized as a person that goes above and beyond."
- \_2. Specify industry and / or job title or area of interest, see example above.

# **EDUCATION**

- \_1. Put your education section in reverse chronological order directly after your job objective, especially when searching for an internship, unless your experience is more important.
- \_2. Spell out degrees i.e. Bachelor of Science not B.S.
- \_3. Put month and year of graduation, do not put exact dates, do not put "expected" or "projected" graduation i.e., if you are graduating in May 2020, put May 2020.
- \_4. Emphasize your degree by placing it before your university and in bold.
- \_5. Include GPA if it is 3.0 or above, use GPA abbreviation not G.P.A., and do not round to more the 2nd decimal place i.e., 3.25 not 3.249.
- \_6. Only include high school information during your first year or two of college. Start to transition your resumé to include college experience and activities.
- \_7. If you financed your education, say so, for example: "Maintain a 3.5 GPA while working full-time to pay 75% of tuition."

# **EXPERIENCE**

- \_1. List your experience in reverse chronological order.
- \_2. Include full and part time jobs, paid or unpaid internships or practicum's, and volunteer work especially if it is related to your desired job.
- \_3. Do not include whether the jobs were full or part time.
- \_4. Put past employment experience in past tense.
- \_5. Put present employment experience in present or past tense.
- \_6. Include month and year or just years of employment, not exact dates.
- \_7. Include only city and state for employer location not complete address.
- \_8. Include numbers to quantify experience where possible, for example # of employees supervised, size of budget managed, # of workshops taught or projects coordinated, \$ amount saved by your ingenuity.
- \_9. Be consistent with use of periods. Use them or don't use them on every phrase/sentence.
- \_10, Accentuate skills that relate to job target and major listing the most important skills and accomplishments first.
- \_11. Focus your descriptions on what you accomplished and how you made yourself valuable to past employers rather than your responsibilities. Instead of: "Responsibilities included implementation of policies and procedures, training of new employees, interfacing with subordinates and vendors." Try: "Worked with staff and vendors to increase product turnover by 15% and sales by 23%. Trained 14 new employees, 5 of whom were rapidly promoted."

# COMPUTER SKILLS

\_1. Include a section on computer skills unless you have none.

# LANGUAGE SKILLS

- \_1. Include if applicable.
- \_2. Non-native English Speakers should not include English, this is assumed.

# OPTIONAL CATEGORIES

Include some of the following categories in addition to those listed: Memberships, Honors, Awards, Course Projects, and Volunteer or Community Activities.

# A GUIDE TO THE REFERENCE PAGE

Prospective employers utilize the process of checking references as a method to validate your skills and abilities for a particular position. The employer's goal when contacting one of your references is to gain some additional insight about your work ethics and capabilities. Your job in obtaining references is to make sure your references present the very best about your attributes and abilities. Employers will vary in their requirements regarding the number and type of references you provide, as well as when they request reference information.

# BASIC GUIDELINES...

- Identify potential individuals to use as a reference early in your college career. Get to know your professors and advisors and let them get to know you. Impress them!
- Do not offer anyone's name as a reference unless you have that person's explicit permission to do so.
- Your potential list of references should include a balance of academic, employer, and personal references.
- Plan to acquire three to five references. If you are applying for several different positions you may need to select which references best support your abilities for the position you are applying.
- Do not ask someone to serve as a reference for you if you are not confident in their ability to write or respond positively, as well as in a timely manner, about your abilities to a prospective employer.
- <u>Do not list references on your resume</u>. Indicate "References available upon request" at the bottom of your resumé, if room allows. Otherwise, this is understood. Only include a reference page if it has been requested.

# WHEN ASKING SOMEONE TO SERVE AS A REFERENCE...

- Ask for permission. For example, "Would you be willing to serve as a reference for me as I pursue my job "search?"
- Tell them why you want them to be one of your references. Emphasize what they know about your skills
  and abilities.
- Tell them what career path you are pursuing and what information you feel would be valuable for them to share with a prospective employer.
- Tell them when you need the reference. Give them adequate time to write a letter of recommendation, preferably two weeks. You may need letters of recommendation at the time you apply for a position or they may be requested at a later time during the employment process. If you are asking the individual to mail a letter of recommendation, be sure to provide them with a self-addressed envelope or a correct email address.
- When possible, provide your reference contact with a description of the job you are applying for and how you feel you meet or exceed that criteria. Make sure they know what you expect for their recommendation. For example, insight into your professional growth in a certain area.
- Thank them. A definite word of thanks or a written note is the correct follow-up. Keep them posted throughout your employment process. A call from a prospective employer should not be a surprise to any of your references. It should be expected so they are adequately prepared to respond with facts and specific examples about your your abilities. Be sure to let them know your final destination or whether you are still active in the job search process.
- Make sure your references know if you have had a name change since your affiliation with them.

# References for John B. Jones

Cassandra S. Smith President First Bank 520 S. Main Street Hays, KS 67601 (785) 628-0000 csmith@bank.com

Morgan Freeman Vice President First Bank 520 S. Main Street Hays, KS 67601 (785) 628-0000 mfreeman@bank.com

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