4567 Sternberg Drive Hays, KS 67601 785-628-1234 name@mail.fhsu.edu

EDUCATION

Bachelor of Science in Business Education, May 20XX

Concentration: Corporate Communication

Certificate: Marketing

Fort Hays State University, Hays, KS

GPA 3.41 on a 4.0 scale

INTERSHIP EXPERIENCE

Human Resource Intern, January 20XX – June 20XX

Flexsteel Industries, Inc., Edgerton, KS

- Facilitated employee recognition programs that increased employee morale by 10%
- Assisted with sourcing new employees through posting jobs and scheduling interviews
- Created promotional materials and managed social media outlets to assist in recruitment and retention initiatives
- Provided administrative support to ensure an engaged work environment for Flexsteel employees

WORK EXPERIENCE

GIS Digitizing Technician, July 20XX – Present

Farm Service Agency, USDA, Hays, KS

- Digitize projects using Arcview Computer Programming
- Assist scientists, technologists, and related professionals in building, maintaining, modifying, or using geographic information systems databases

Office Clerk, May 20XX – May 20XX

Field Abstract and Title, Hays, KS

- Prepared worksheets and title reports for clients
- Performed research for abstracts on land titles and typed report of findings
- Maintained professional communication with clients through telephone and email

Scale Room Technician, Summer 20XX

Cargill Ag Horizons, Stockton, KS

- Tested and sold grain during harvest season
- Entered data into Excel spreadsheets for record keeping purposes

HONORS AND ACTIVITIES

- Dean's Honor Roll
- Award of Excellence Scholarship
- Collegiate DECA
- FHSU Marching Tigers

785-628-4321 name@mail.fhsu.edu

EDUCATION

Bachelor of Science in Business Education, December 20XX

Concentration: **Training and Development**Fort Hays State University, Hays, KS

GPA 3.4 on a 4.0 scale

Associate of Applied Science in Applied Technology, July 20XX

Fort Hays State University, Hays, KS

QUALIFICATIONS

- Computer experience with Microsoft Office; Desktop Publishing; QuickBooks, and Sage 50
- Excellent communication, problem solving, and time management skills

RELEVANT COURSEWORK

- Organizational Behavior
- Human Resource Management
- Management Principles
- Strategic Electronic Marketing

WORK EXPERIENCE

Customer Service Representative, December 20XX - Present

Nex-Tech Wireless, Hays, KS

- Assist customers with problems and troubleshooting their wireless phone service.
- Provide quality customer service while adhering to all store policies and procedures.

Receptionist/Human Resources Assistant, July 20XX - December 20XX

Nex-Tech Wireless, Hays, KS

- Greeted guests, answered questions, administered online exams.
- Field correspondence, typed purchase orders.
- Distributed bi-weekly paychecks.

Customer Service Representative, May 20XX - May 20XX

Eagle Communications, Hays, KS

- Assisted customers with cable difficulties and helped with billing issues.
- Responsible for correspondence with customers.

ORGANIZATIONS/ACTIVITIES

Alpha Kappa Psi President; Alpha Kappa Psi Vice President of Brotherhood; Tiger Pals; Collegiate DECA; Hays Med Volunteer; Tiger 5K Fun Run; Big Brothers Big Sisters; Salvation Army Bell Ringing

101 Vine Street Hays, KS 67601 (785) 123-4567 name@mail.fhsu.edu

Education: Bachelor of Science in Business Education, May 20XX

Concentration: Business Teacher Licensure

Certificate: Leadership

Fort Hays State University, Hays, KS

GPA: 3.5

Skills: • Experienced in utilizing spreadsheets, databases, presentation software,

and accounting software

• Excellent communication, teamwork, problem solving, and leadership skills

Teaching Student Teacher, January 20XX – Present Southwest High, Smallville, KS

• Execute effective and efficient parent teacher communication structure.

 Assist Cooperating teacher in gathering resources as supplemental material to be used in conjunction with assigned texts to give students a richer experience.

• Provide lesson plans with practical experience, such as making budgets, maps, websites, and PowerPoint presentations.

 Lead class discussions on current events and further develop course material based on discussion and students' interests.

Other Office Clerk, September 20XX – December 20XX Experience: City Clerk's Office, Hays, KS

• Developed an efficient invoice filing system that the entire department could use to keep track of current and archived invoices.

 Kept the departmental printers and copiers operating properly and alert management when repair was required.

 Answered the departmental phones and distributed messages to the appropriate personnel when required.

 Interacted with customers by phone and in person to provide quality, and efficient customer service.

Fitness Technician, September 20XX - October 20XX

Curves, Hays, KS

Instructed and coached groups or individuals in exercise activities

• Demonstrated techniques and form, observed participants, and explained to them corrective measures necessary to improve their skills

Created specialized work-out regimens for Curves members.

Honors/ Dean's Honor Roll Activities: Collegiate DECA

Big Brothers Big Sisters

References: Available upon request