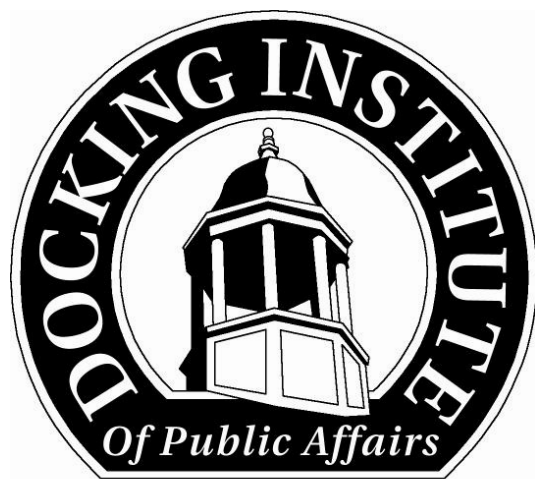


**ECKAN COMMUNITY  
PARTNER AND CLIENT  
SURVEYS  
2007**

**Final Report**

**Fort Hays State University  
600 Park Street  
Hays, Kansas 67601**

**March 2008**



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Please do not hesitate to contact our staff with questions, comments or for assistance.

# **ECKAN COMMUNITY PARTNER AND CLIENT SURVEYS 2007**

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**March 2008**

**This research is conducted on behalf of ECKAN. All interpretations and conclusions herein are those of the author.**

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## Introduction

The East Central Kansas Economic Opportunity Corporation (ECKAN) contracted with the Docking Institute of Public Affairs at Fort Hays State University to conduct a needs assessment survey with ECKAN clients and community partners. The survey instruments were adapted from instruments used in two previous survey administrations that occurred in 2000 and 2003.

The client survey was administered to clients in the seven-county ECKAN service area. Clients were asked about their need for and receipt of specific housing services, emergency services, employment services, childcare services, transportation services, education services, health/nutrition services, income services, and medical services. Demographic questions were also included in the client survey.

The community partner survey asked community partners in the seven-county ECKAN service area about the need for the same services among clients in their service area, and whether those services were provided.

## Methodology

A sample of 800 clients (out of approximately 3,450 total clients) was targeted for the current client survey, and all ECKAN community partner service providers were targeted for the current community partner survey.

All respondents were mailed a copy of the survey instrument, along with a cover letter explaining the purpose of the survey and providing general instructions. The survey instruments were in booklet format, and included pre-paid postage so that respondents needed only to tape or staple the booklet shut and put the completed survey in the mail. A second wave of surveys was mailed to those respondents who did not return a survey during the first wave of surveying to encourage their participation. Data from all returned surveys were entered into a computer using Ci3. Data analysis was conducted using SPSS.

Of the 800 client surveys mailed, 191 came back due to postal delivery difficulties, resulting in an eligible sample pool of 609 respondents. Of those 609 eligible clients, 145 returned a completed survey for a cooperation rate of 24%. Out of 89 eligible community partners, 24 returned surveys for a cooperation rate of 38%.

## Layout of the Report

The first section of the report provides details regarding the sociodemographic characteristics of the sample. This information will assist in the interpretation of this report.

The main section of the report provides comparative results of ECKAN community partners and ECKAN clients on those questions received by both groups. An example table is shown below.

Table 4 Childcare Services ( <b>SAMPLE TABLE</b> )													
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Head Start	56.3%	25.0%	18.8%	51.6%	41.9%	6.5%		7.3%	3.6%	89.1%	7.9%	1.8%	90.4%
Early Head Start	53.1%	28.1%	18.8%	43.3%	26.7%	30.0%		5.5%	2.7%	91.8%	2.7%	1.8%	95.6%
Help in finding childcare while working	68.8%	28.1%	3.1%	25.8%	51.6%	22.6%		5.5%	2.7%	91.8%	2.7%	1.8%	95.6%
Help budgeting for childcare	62.5%	34.4%	3.1%	12.9%	38.7%	45.2%	3.2%	4.5%	1.8%	93.6%	3.5%	0.9%	95.6%

These data tables allow multiple comparisons.

For example, community partner responses can be compared to those of clients:

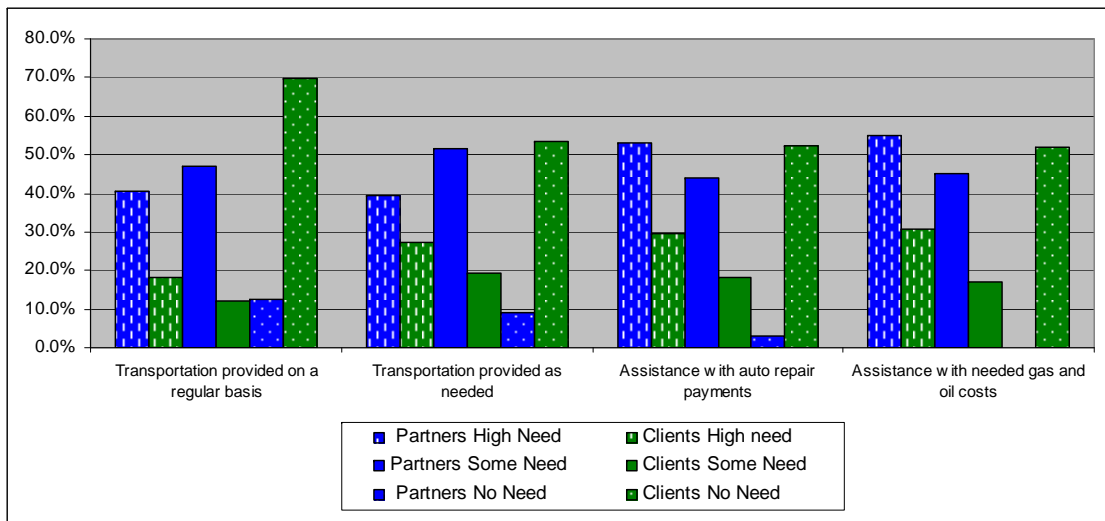
- community partner assessment of need for service can be compared with client assessment of need for service
- community partner assessment of service provision can be compared with client assessment of receiving service

Or, community partner and client responses about need and service provision can be examined in isolation

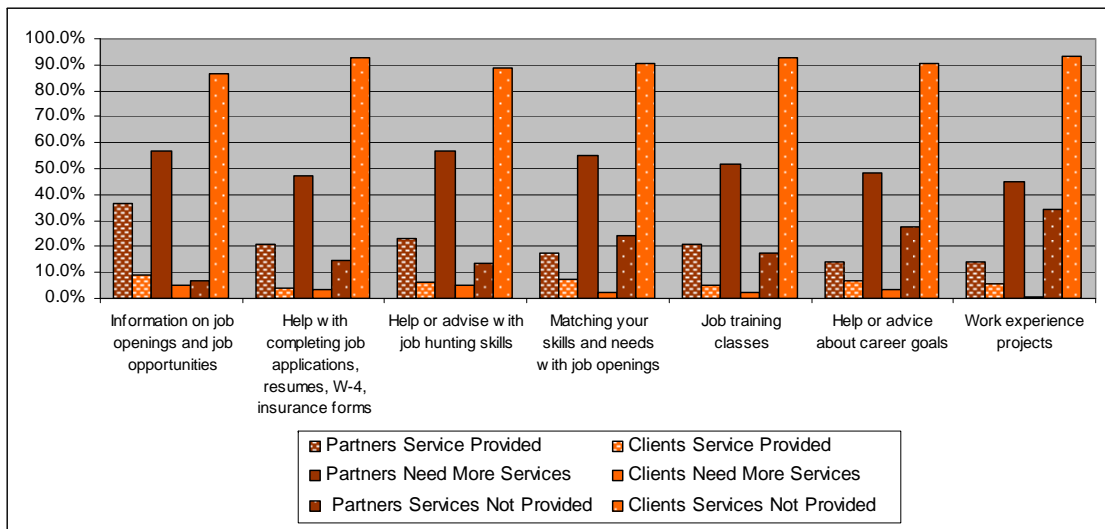
- community partner assessment of need for service can be compared to community partner assessment of service provision
- client assessment of need for service can be compared to client assessment of receiving service

These tables would also be helpful in identifying what services are perceived as being most or least needed or received.

Data figures included in the main section of the report also provide an additional way to look at the data.



**SAMPLE FIGURE 1**



**SAMPLE FIGURE 2**

The example figures (and those included throughout the report) allow the comparison of reported perceptions of need by need type (high need, some need, or no need) or service provision by provision type (provided, provided need more, not provided) across both respondent types.

Some care must be taken in evaluating this data. For example, as will be discovered in the demographics page in the first section of the report, 33% of the sample contained an adult 65 or older. Therefore, questions regarding childcare or education services may appear to have a low need due to a large percentage of the sample reporting a lack of children in the household. It is therefore suggested that data from the tables and figures be considered with respect to sample sociodemographic data whenever possible.

In the main section of the report, there were also questions only posed to clients, and those results follow the comparative results of each service type (housing services, emergency services, etc).

At the end of the report, there is a detailed reporting of client data by county.

Within the appendix of the report there are four tables which outline the top 25 reported client needs, the top 25 reported community partner assessment of client needs, the top 25 reported client services received, and the top 25 reported community partner services provided. These tables were created using a rank order of all services regardless of type and were sorted by highest percentage of need overall, or highest percentage of service receiving (clients) or providing (community partners) overall. These tables should prove very useful in assessing the need and provision for all services as a combined unit.

## Findings – Sociodemographics – **Clients Only**

- 31.8% of households contain children or teenagers (13.8% birth to age 4, 18.0% ages 5-19)
- 28.9% of respondents are single parents
  
- 48 households contained an adult aged 45-64 (14.6%), 63 households contained an adult aged 65 or older (33%)
- 59.1% of households contained a head of household or spouse who is disabled or handicapped
- 42.7% of households have an occupant with special housing needs
  
- 32.1% of respondents own their own home, 67.9% rent their home
  
- 45.3% of respondents live in an apartment, 47.4% live in a house, 7.3% live in a mobile home
  
- in 53% of households there was an adult male, in 88% of households there was an adult female
  
- 24.6% of respondents were married, 28.2% were divorced, and 28.2% were widowed
- 19% of respondents were single, separated, or partnered but not married
  
- only 18 respondents identified with a race other than Caucasian
  
- in 93.4% of households all household members speak English
  
- Reported respondent income:
  - Below \$6, 500                      20.3%
  - \$6, 500-\$9, 999                      29.7%
  - \$10, 000-\$13, 499                      21.7%
  - \$13, 500-\$16, 999                      10.9%
  - \$17, 000-\$20, 499                      5.8%
  - \$20, 500-\$23, 999                      5.8%
  - \$24, 000-\$27, 499                      2.2%
  - \$31, 000-\$34, 500                      1.4%
  - Over \$34, 000                      2.2%

Findings – Housing Services – **Client and Community Partner Data**

	Table 1 Housing Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Information on available houses or apartments	32.3%	64.5%	3.2%	22.6%	64.5%	9.7%	3.2%	25.0%	18.1%	56.9%	16.4%	9.0%	74.6%
Help with completing forms such as rental agreements or loan applications	26.7%	70.0%	3.3%	24.1%	37.9%	37.9%		11.0%	21.1%	67.9%	14.8%	6.3%	78.9%
Ongoing assistance with paying rent	53.3%	43.3%	3.3%	23.3%	50.0%	26.7%		36.6%	14.3%	49.1%	21.1%	8.6%	70.3%
Counseling on your housing options	30.0%	66.7%	3.3%	14.3%	46.4%	35.7%	3.6%	17.0%	18.8%	64.3%	7.1%	6.3%	86.5%
Help in dealing with your landlord	43.3%	56.7%		16.7%	46.7%	36.7%		11.0%	7.3%	81.7%	11.1%	1.6%	87.3%
Assistance in home repair or upkeep	46.9%	46.9%	6.3%	21.9%	59.4%	18.8%		26.3%	21.9%	51.8%	20.5%	9.4%	70.1%
Help paying electric and gas bills	54.8%	35.5%	9.7%	25.8%	71.0%	3.2%		50.0%	18.8%	31.3%	26.6%	11.7%	61.7%
Help with making a deposit when renting a house or apartment	43.3%	46.7%	10.0%	16.7%	50.0%	30.0%	3.3%	28.3%	15.0%	56.6%	13.4%	5.5%	81.1%
Occasional help paying rent	54.8%	41.9%	3.2%	13.3%	70.0%	16.7%		26.1%	19.8%	54.1%	15.0%	6.3%	78.7%

Figure 1.1  
Housing Service Need

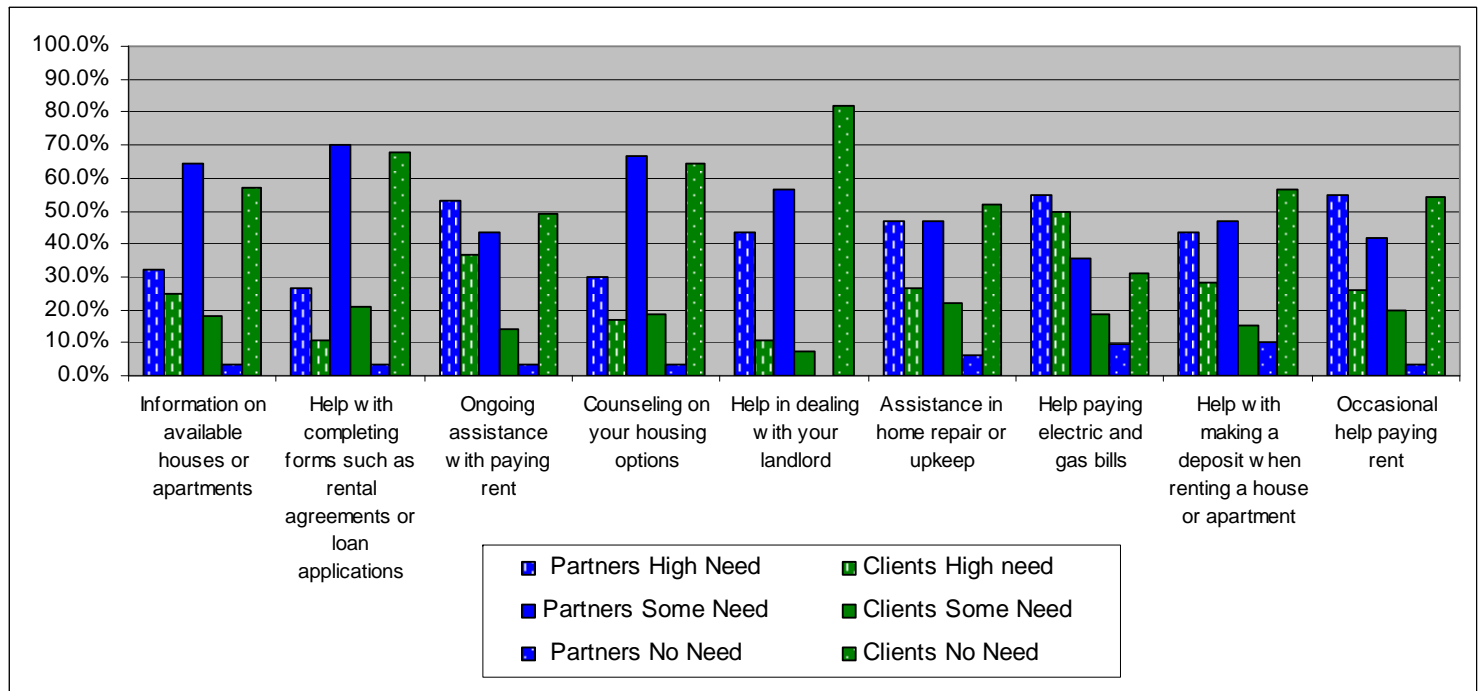


Figure 1.2  
Housing Service Provision

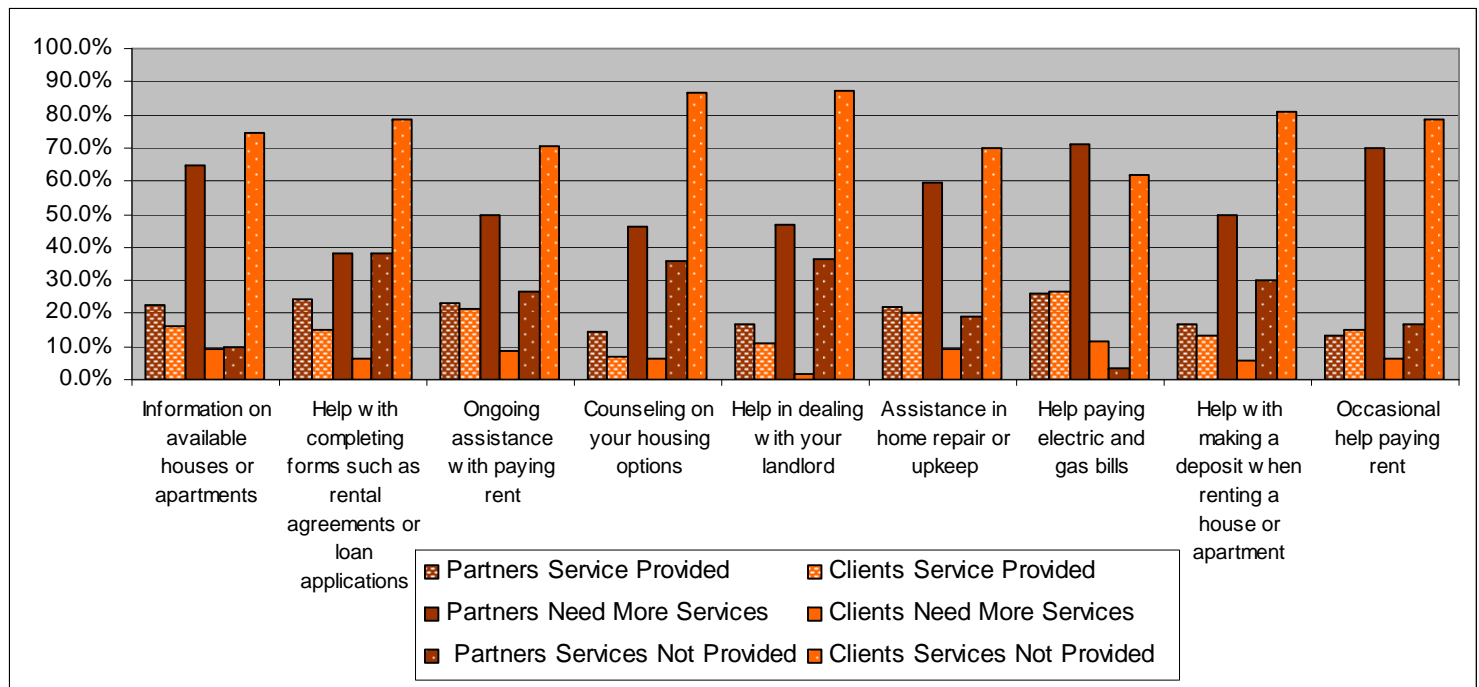


	Table 1.1 Section 8 Familiarity					
	Partners Very Familiar	Clients Very Familiar	Partners Somewhat Familiar	Clients Somewhat Familiar	Partners Not at all Familiar	Clients Not at all Familiar
How familiar are clients with the Section 8 Program?	16%	21.6%	6.08%	36.6%	16.0%	41.8%



Findings – Housing Services – **Client Data Only**

Table 1.2 Client Housing Issues

Interested in Section 8 Program if more units available?	Yes	52.4%
	No	47.6%
Know someone who is homeless?	Yes	24.1%
	No	75.9%
While attempting to find housing, have you ever felt discriminated against?	Yes	14.7%
	No	85.3%
Interested in first-time homebuyer program?	Yes	39.1%
	No	60.9%
Aware if city/town has code landlords have to follow?	Yes	25.2%
	No	74.8%
Are there enough safe and suitable apartments or homes to rent?	Yes	28.1%
	No, need few	40.6%
	No, need many	31.3%
Are there enough safe and suitable housing units for low income families?	Yes	10.9%
	No, need few	39.8%
	No, need many	49.2%
Know anyone unable to find housing?	Yes, Many	10.2%
	Yes, One or Two	40.9%
	No, No One	48.9%
Do you own or rent?	Own	32.1%
	Rent	67.9%
What is your monthly rent or housing payment?	Under \$200	40.5%
	\$200-299	14.3%
	\$300-\$399	20.6%
	\$400-\$499	11.9%
	\$500-\$599	6.3%
	\$600-\$699	4.8%
	\$700 or more	1.6%

Table 1.2 Client Housing Issues (cont'd)

What is your monthly cost for utilities?	\$0 (no cost)	8.0%
	\$1-\$50	10.2%
	\$51-\$100	17.5%
	\$101-\$150	13.1%
	\$151-\$200	17.5%
	\$210-\$250	14.6%
	\$250 or more	19.0%
Do you live in an apartment or house?	Apartment	45.3%
	House	47.4%
	Mobile Home	7.3%
How many bedrooms do you have?	1 bedroom	33.6%
	2 bedrooms	45.0%
	3 bedrooms	17.1%
	4 bedrooms	3.3%
	5 bedrooms	0.7%
Amount of income towards rent?	We pay less than 1/3 of our gross income for rent.	59.8%
	We pay between 1/3 and 1/2 of gross income for rent.	29.0%
	We pay more than 1/2 of our gross income for rent.	11.2%
Report the condition of your property	Condition of roof satisfactory	76.8%
	Condition of walls satisfactory	74.4%
	Condition of doors satisfactory	65.9%
	Condition of insulation satisfactory	69.1%
	Condition of electrical satisfactory	80.8%
	Condition of plumbing satisfactory	67.2%
	Condition of heating satisfactory	81.4%
	Condition of cooling satisfactory	76.6%
Condition of foundation satisfactory	73.3%	

Table 1.2 Client Housing Issues (cont'd)

Table 1.2 Client Housing Issues (cont'd)		
Concerning appliances such as a refrigerator, oven, washer, dryer and the like	We own all of these appliances	39.7%
	We own some of these appliances	19.9%
	These are provided by someone else	39.7%
	Other	0.7%
Do you have renters insurance or homeowners insurance?	Yes	33.1%
	No	66.9%

Findings – Emergency Services – Client and Community Partner Data

	Table 2 Emergency Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Short term loans for emergencies	38.7%	58.1%	3.2%	17.2%	24.1%	58.6%		19.8%	27.6%	52.6%	6.0%	3.8%	90.2%
Help in resolving family conflicts or abuse of family members	46.9%	6.9%	6.3%	40.0%	50.0%	10.0%		5.1%	7.6%	87.3%	5.4%	1.6%	93.0%
Help with alcohol or drug problems	48.4%	41.9%	9.7%	34.5%	58.6%	6.9%		1.7%	3.4%	95.0%	2.3%	1.5%	96.2%
Counseling during unemployment	35.5%	50.0%	8.8%	14.3%	50.0%	35.7%		6.7%	6.7%	86.6%	2.3%	1.5%	96.2%
Temporary shelter to escape abuse	37.5%	59.4%	3.1%	33.3%	40.0%	20.0%	6.7%	3.3%		96.7%	0.8%		99.2%
Donated clothing	15.6%	65.6%	18.8%	67.7%	29.0%	3.2%		13.7%	16.2%	70.1%	15.4%	8.5%	76.2%
Donated household goods	19.4%	71.0%	9.7%	56.7%	36.7%	6.7%		16.0%	23.5%	60.5%	15.9%	11.4%	72.7%
Legal assistance	31.3%	62.5%	6.3%	20.0%	56.7%	10.0%	13.3%	16.1%	12.7%	71.2%	9.3%	2.3%	88.4%
Mentor programs like Big Brothers/ Sister or Breakfast Buddies	37.5%	53.1%	9.4%	36.7%	50.0%	10.0%	3.3%	7.6%	5.0%	87.4%	4.5%	2.3%	93.2%
Counseling for gang related activities	6.7%	50.0%	43.3%	18.5%	14.8%	59.3%	7.4%	0.9%	2.6%	96.6%	0.8%	2.3%	96.9%
Programs to help clients become self-sufficient	53.1	40.6	6.3	13.8	69	17.2		9.2	15	75.8	5.4	6.2	88.5

Figure 2.1  
Emergency  
Service  
Need

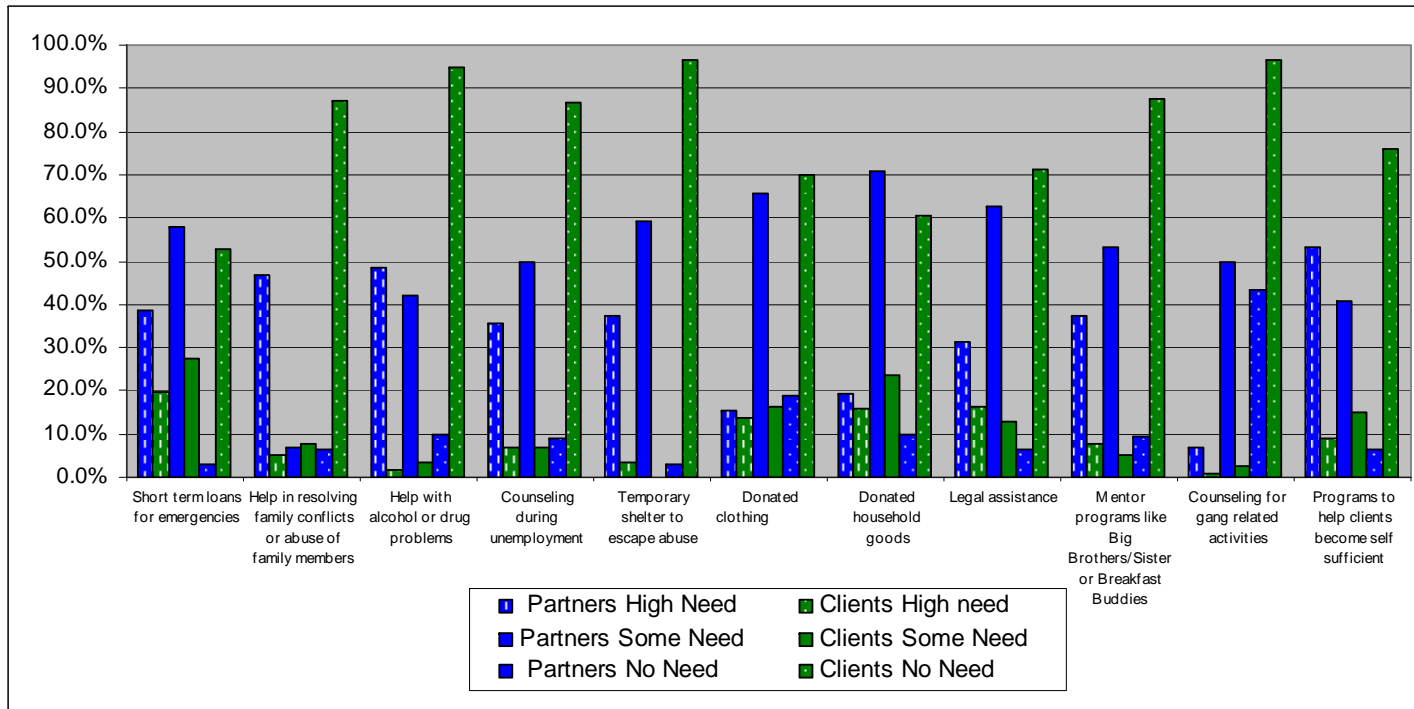
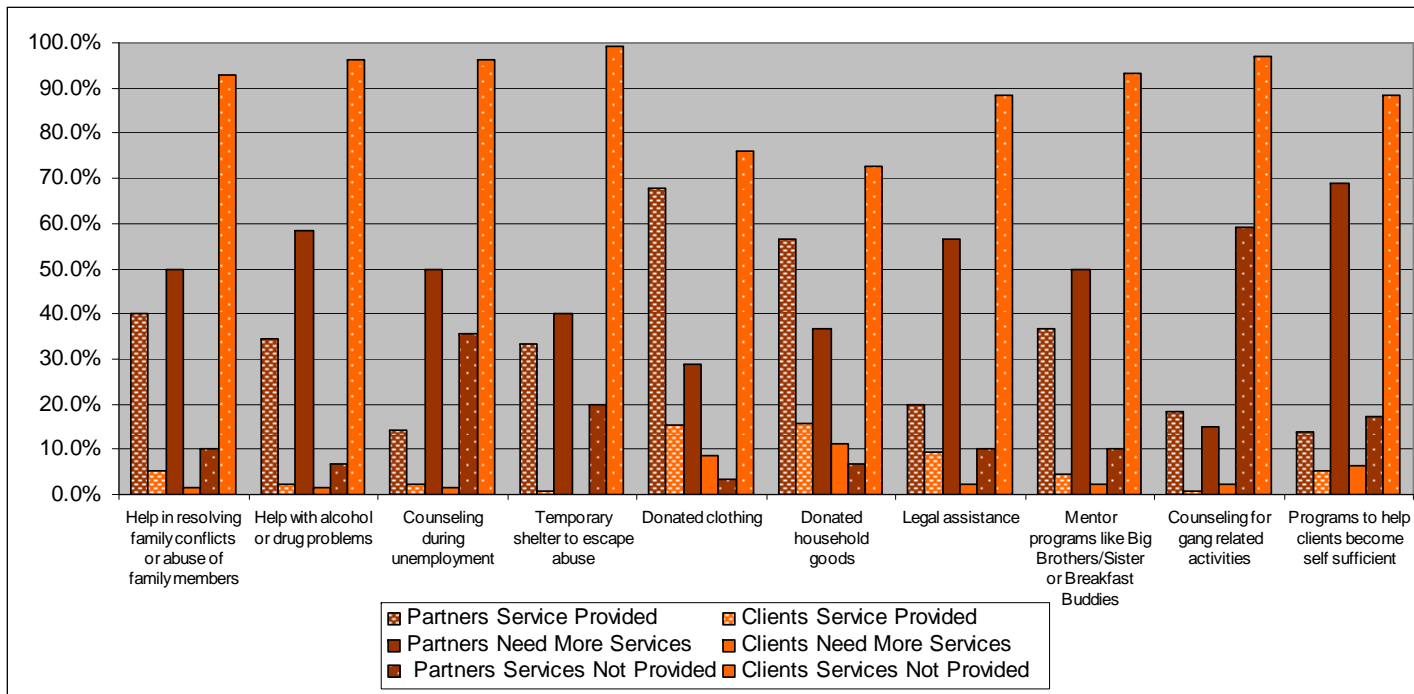


Figure 2.2  
Emergency  
Service  
Provision



Findings – Employment Services – **Client and Community Partner Data**

	Table 3 Employment Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Information on job openings and job opportunities	45.2%	48.4%	6.5%	36.7%	56.7%	6.7%		13.2%	11.4%	75.4%	8.8%	4.8%	86.4%
Help with completing job applications, resumes, W-4, insurance forms	19.4%	77.4%	3.2%	20.6%	47.1%	14.7%	5.9%	6.1%	7.0%	86.8%	4.0%	3.2%	92.7%
Help or advice with job hunting skills	22.6%	74.2%	3.2%	23.3%	56.7%	13.3%	6.7%	7.9%	10.5%	81.6%	6.4%	4.8%	88.8%
Help or advice matching your skills and needs with job openings	41.9%	54.8%	3.2%	17.2%	55.2%	24.1%	3.4%	9.6%	6.1%	84.3%	7.4%	2.5%	90.2%
Job training classes	46.7%	50.0%	3.3%	20.7%	51.7%	17.2%	10.3%	12.4%	8.0%	79.6%	4.9%	2.5%	92.6%
Help or advice about career goals	35.5%	58.1%	6.5%	13.8%	48.3%	27.6%	10.3%	9.9%	7.2%	82.9%	6.6%	3.3%	90.2%
Work experience projects	43.3%	53.3%	3.3%	13.8%	44.8%	34.5%	6.9%	8.0%	6.2%	85.8%	5.7%	0.8%	93.4%

Figure 3.1  
Employment  
Service  
Need

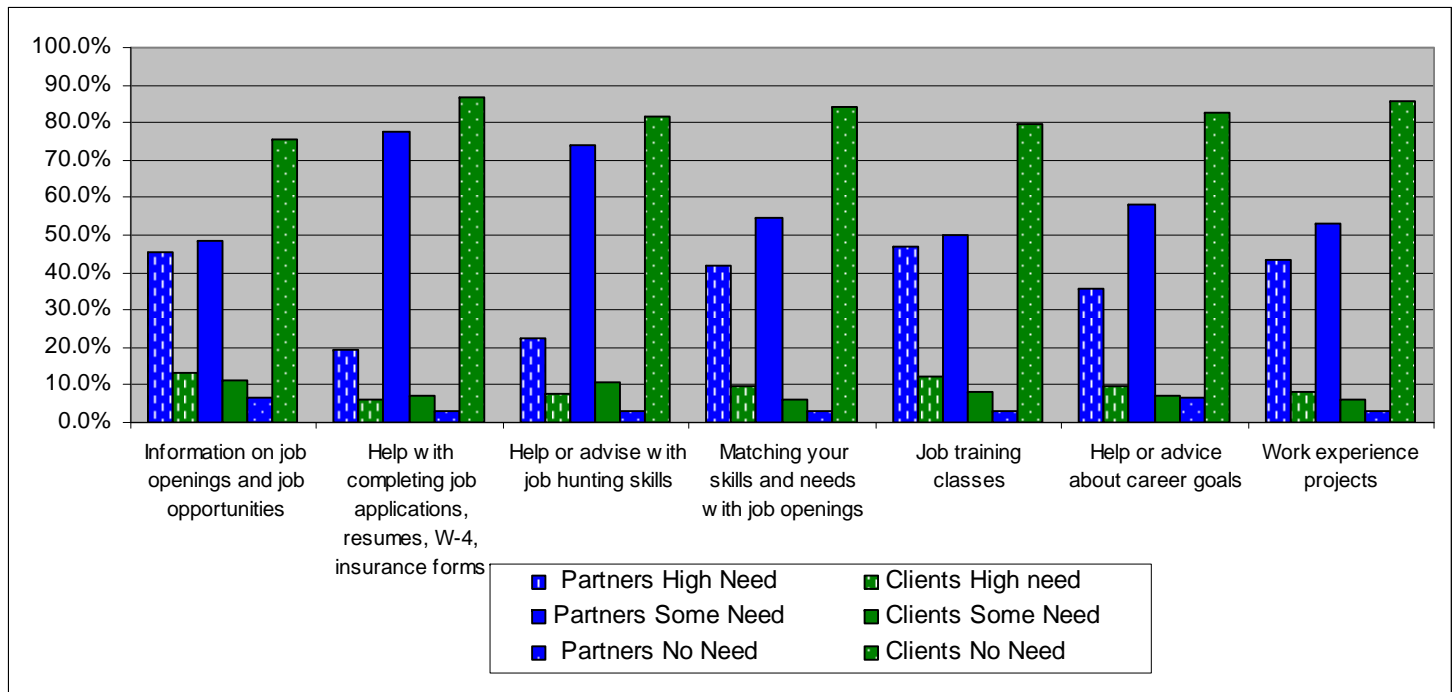
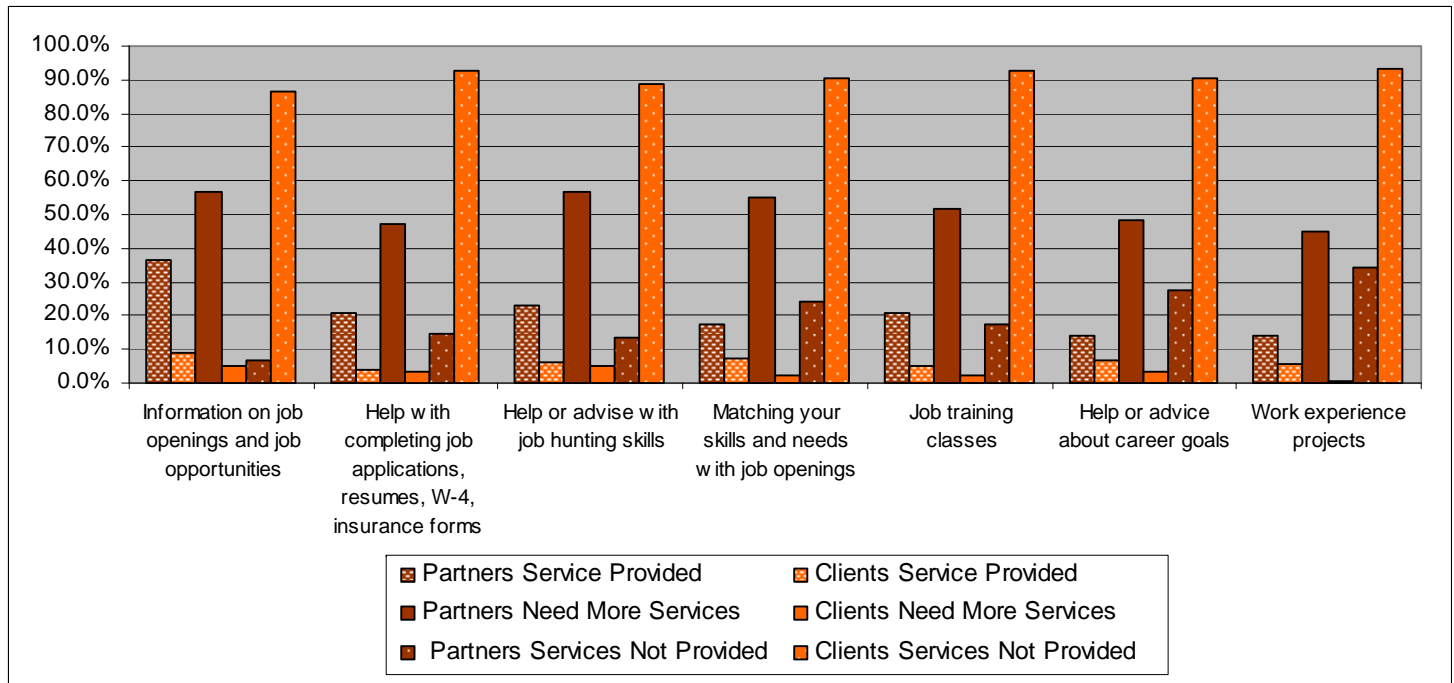


Figure 3.2  
Employment  
Service  
Provision



How familiar are clients with ....	Table 3.1 JTPA and ADA Familiarity					
	Very Familiar		Somewhat Familiar		Not at All Familiar	
	Partners	Clients	Partners	Clients	Partners	Clients
The Job Training Partnership Act (JTPA)?	5.9%	48.3%	44.8%	7.4%	12.4%	80.2%
The Americans with Disabilities Act?	20.7%	51.7%	27.6%	7.3%	22.0%	70.7%

Findings – Employment Services – **Client Data Only**

Table 3.2 Client Employment Issues		
	Yes	No
Have you ever felt discriminated against because of your race, religion, or national origin while attempting to gain employment?	10.0%	90.0%
Are you currently employed?	19.3%	80.7%



Findings – Childcare Services – **Client and Community Partner Data**

Table 4 Childcare Service Needs and Provision													
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Head Start	56.3%	25.0%	18.8%	51.6%	41.9%	6.5%		7.3%	3.6%	89.1%	7.9%	1.8%	90.4%
Early Head Start	53.1%	28.1%	18.8%	43.3%	26.7%	30.0%		5.5%	2.7%	91.8%	2.7%	1.8%	95.6%
Help in finding childcare while working	68.8%	28.1%	3.1%	25.8%	51.6%	22.6%		5.5%	2.7%	91.8%	2.7%	1.8%	95.6%
Help in finding childcare while in school or studying	56.3%	40.6%	3.1%	22.6%	48.4%	25.8%	3.2%	4.5%	1.8%	93.6%	0.9%	1.8%	97.4%
Emergency childcare	62.5%	34.4%	3.1%	13.3%	30.0%	56.7%		6.4%	2.7%	90.9%	1.8%	1.8%	96.5%
Help budgeting for childcare	62.5%	34.4%	3.1%	12.9%	38.7%	45.2%	3.2%	4.5%	1.8%	93.6%	3.5%	0.9%	95.6%

Figure 4. 1  
Childcare  
Service  
Need

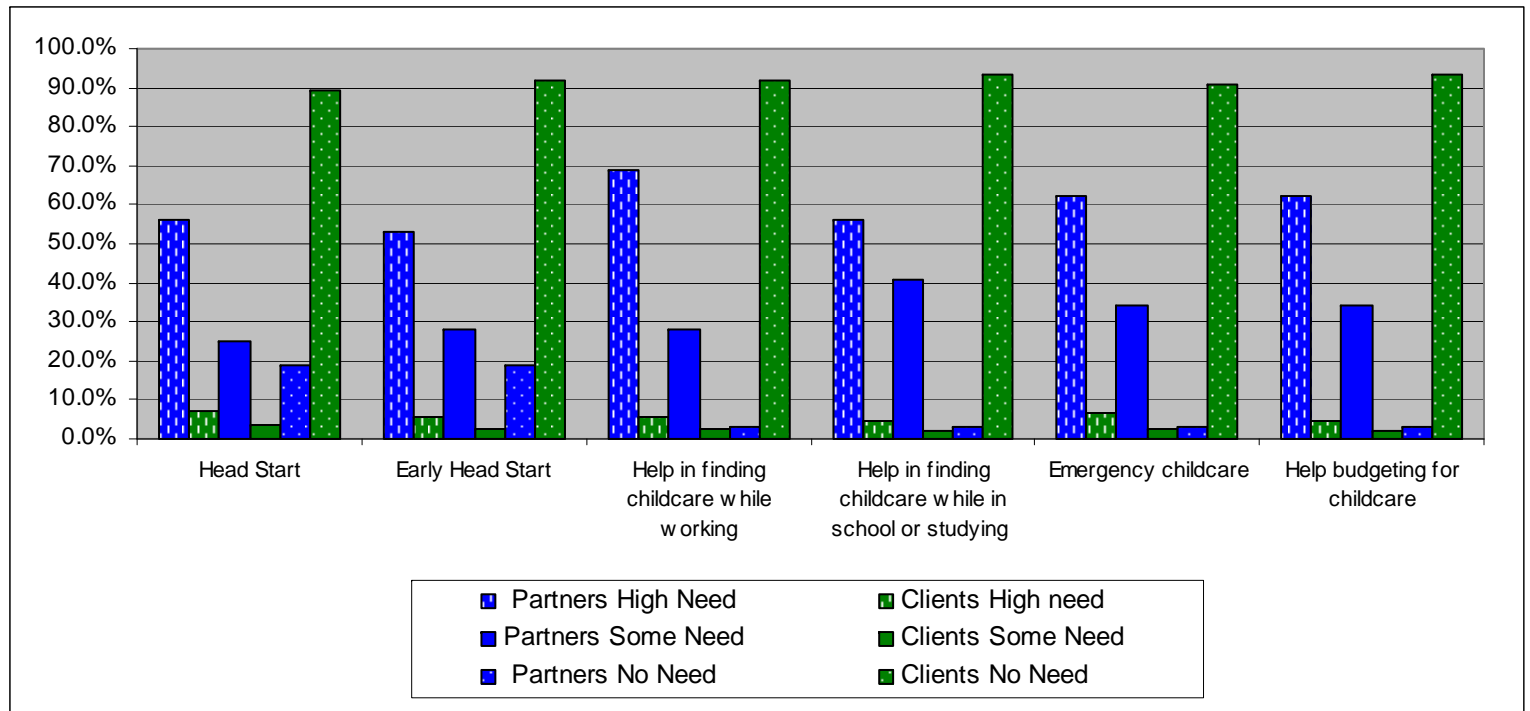
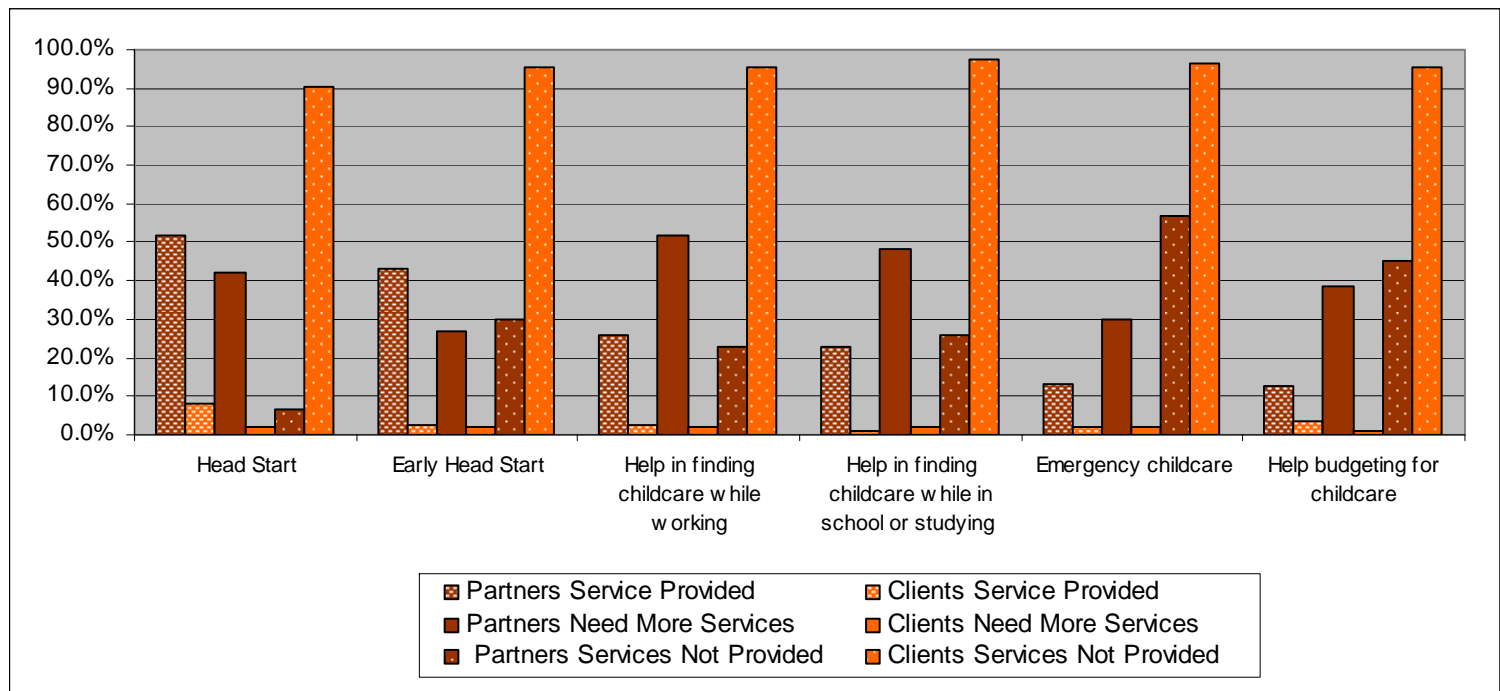


Figure 4.2  
Childcare  
Service  
Provision



Findings – Childcare Services – **Client Data Only**

Table 4.1 Client Childcare Issues		
	Yes	No
Have you ever felt discriminated against because of your race, religion, or national origin while trying to find childcare?	1%	99%

Findings – Transportation Services – **Client and Community Partner Data**

Table 5 Transportation Service Needs and Provision													
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Transportation provided on a regular basis	40.6%	46.9%	12.5%	35.5%	45.2%	19.4%		18.3%	12.2%	69.6%	17.1%	4.9%	78.0%
Transportation provided as needed	39.4%	51.5%	9.1%	28.1%	56.3%	15.6%		27.2%	19.3%	53.5%	28.5%	5.7%	65.9%
Assistance with auto repair payments	53.1%	43.8%	3.1%	9.7%	22.6%	64.5%	3.2%	29.6%	18.3%	52.2%	11.7%	5.5%	82.8%
Assistance with needed gas and oil costs	54.8%	45.2%		10.0%	36.7%	53.3%		30.8%	17.1%	52.1%	9.4%	5.5%	85.2%

Table 5.1 Access to Transportation				
	Community Partners		Clients	
	Yes	No	Yes	No
Do people in your area have access to public transportation?	78.1%	21.9%	62%	38%
	↓		↓	
IF YES				
Is it affordable?	84%		85.30%	

Figure 5.1  
Transportation  
Service  
Need

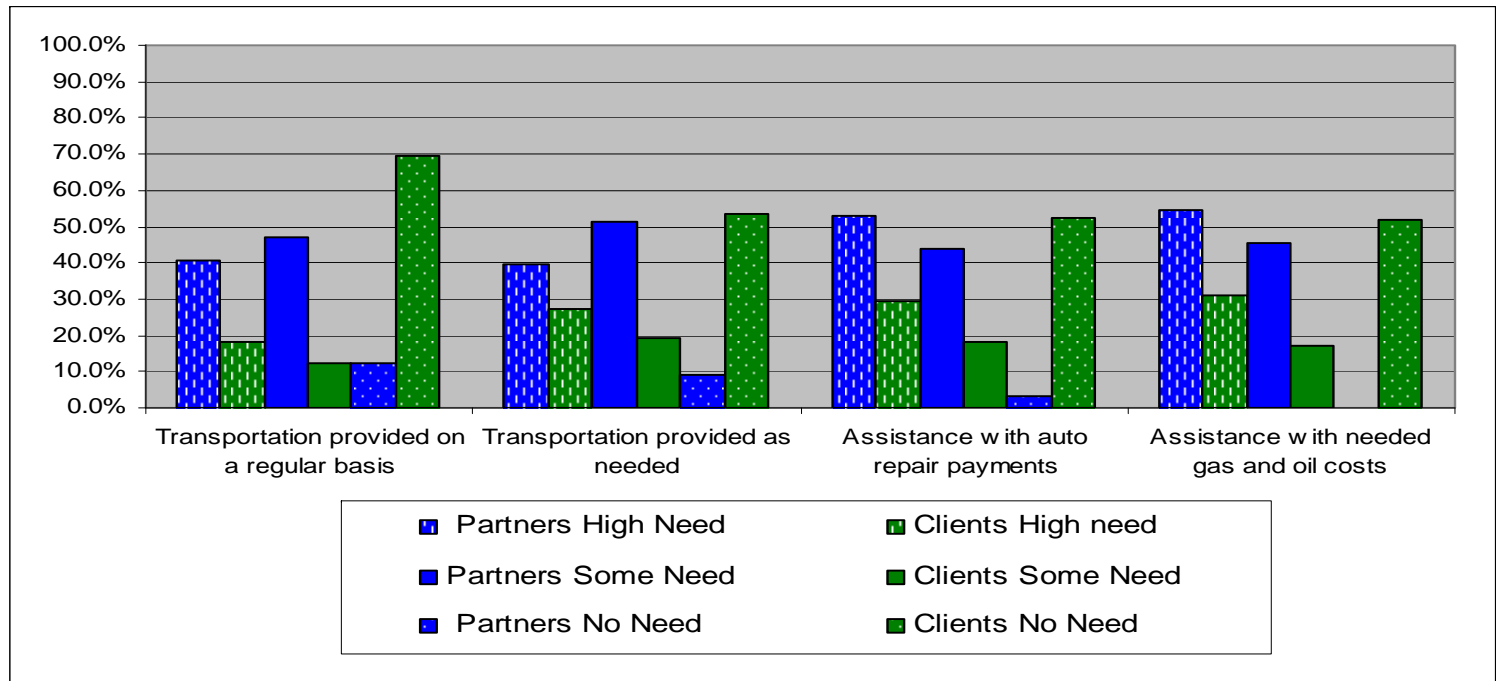
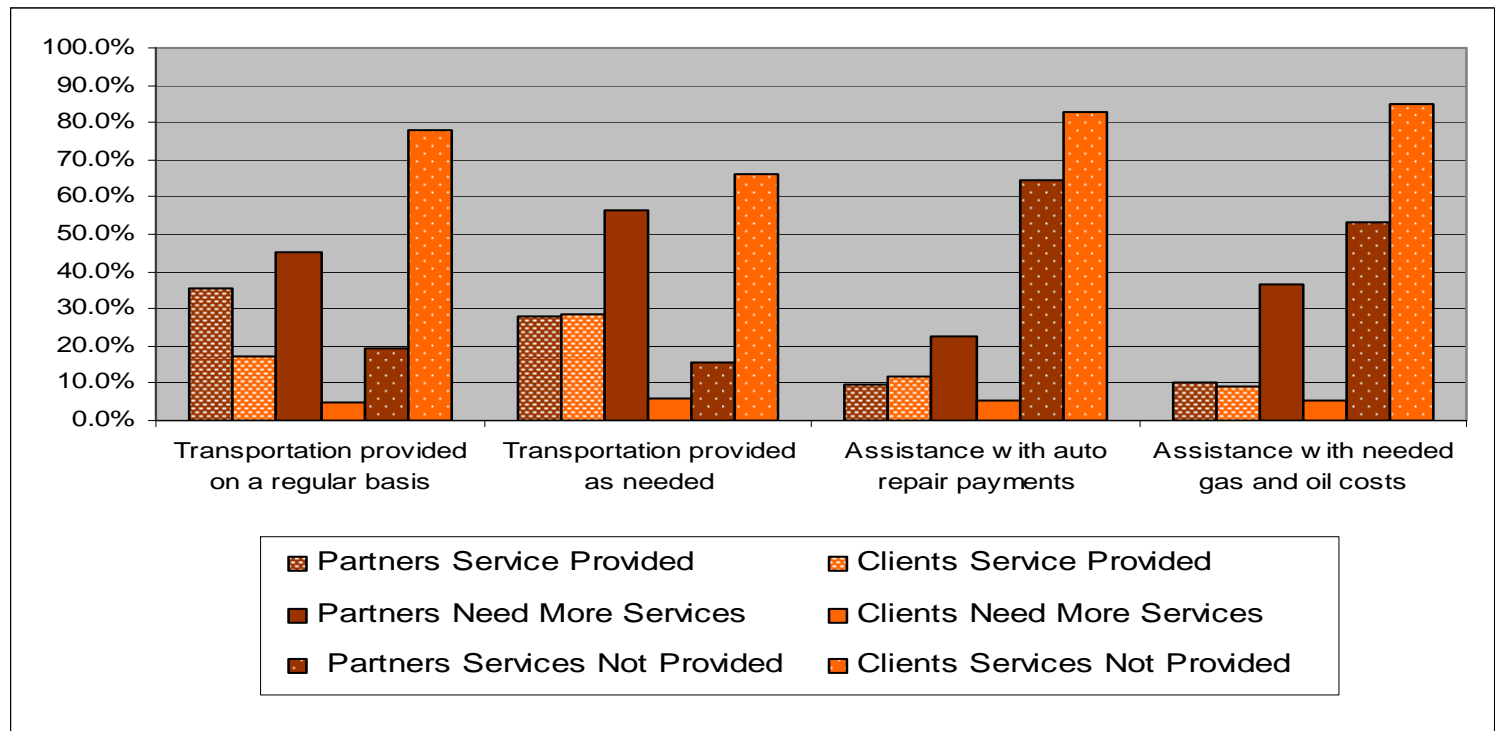


Figure 5.2  
Transportation  
Service  
Provision



Findings – Transportation Services – **Client Data Only**

Table 5.2 Client Transportation Issues		
	Yes	No
Do you own a car or some other means of transportation?	75.5%	24.5%
Have you ever stayed home from work because you did not have enough money for transportation?	20.9%	79.1%

Findings – Education Services – **Client and Community Partner Data**

	Table 6 Education Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Education for pre-school children	38.7%	51.6%	9.7%	45.2%	51.6%	3.2%		9.1%	3.6%	87.3%	10.4%	0.9%	88.7%
Information on Head Start for pre-school children	38.7%	51.6%	9.7%	56.7%	40.0%	3.3%		4.5%	6.4%	89.1%	7.0%	1.8%	91.2%
Help and advice about educational goals	32.3%	54.8%	12.9%	32.3%	41.9%	25.8%		9.2%	9.2%	81.7%	4.3%	2.6%	93.1%
Help in completing forms and applications for college	16.1%	67.7%	16.1%	46.7%	23.3%	26.7%	3.3%	9.3%	5.6%	85.2%	2.6%	1.7%	95.7%
Instruction on improving reading skills	16.7%	70.0%	13.3%	40.0%	36.7%	20.0%	3.3%	3.7%	7.4%	88.9%	2.6%	1.7%	95.7%
Help in completing requirements for GED or HS Diploma	29.0%	61.3%	9.7%	61.3%	35.5%	3.2%		9.2%	5.5%	85.3%	5.2%	2.6%	92.2%
Information on vocational/technical school	29.0%	61.3%	9.7%	36.7%	53.3%	6.7%	3.3%	10.1%	9.2%	80.7%	4.3%	2.6%	93.1%
Information about 2 and 4 year colleges	16.1%	74.2%	9.7%	41.9%	48.4%	6.5%	3.2%	11.0%	9.2%	79.8%	1.7%	2.6%	95.7%
After school programs	51.6%	35.5%	12.9%	32.3%	45.2%	19.4%	3.2%	7.3%	6.4%	86.2%	3.4%	3.4%	93.2%
Information on technical, computer, or internet training	32.3%	58.1%	9.7%	29.0%	38.7%	32.3%		16.2%	11.7%	72.1%	1.7%	5.9%	92.4%
Contacting schools for special needs help	22.6%	67.7%	9.7%	32.3%	54.8%	12.9%		7.3%	6.4%	86.4%	0.9%	5.1%	94.0%

Figure 6.1 Education Service Need

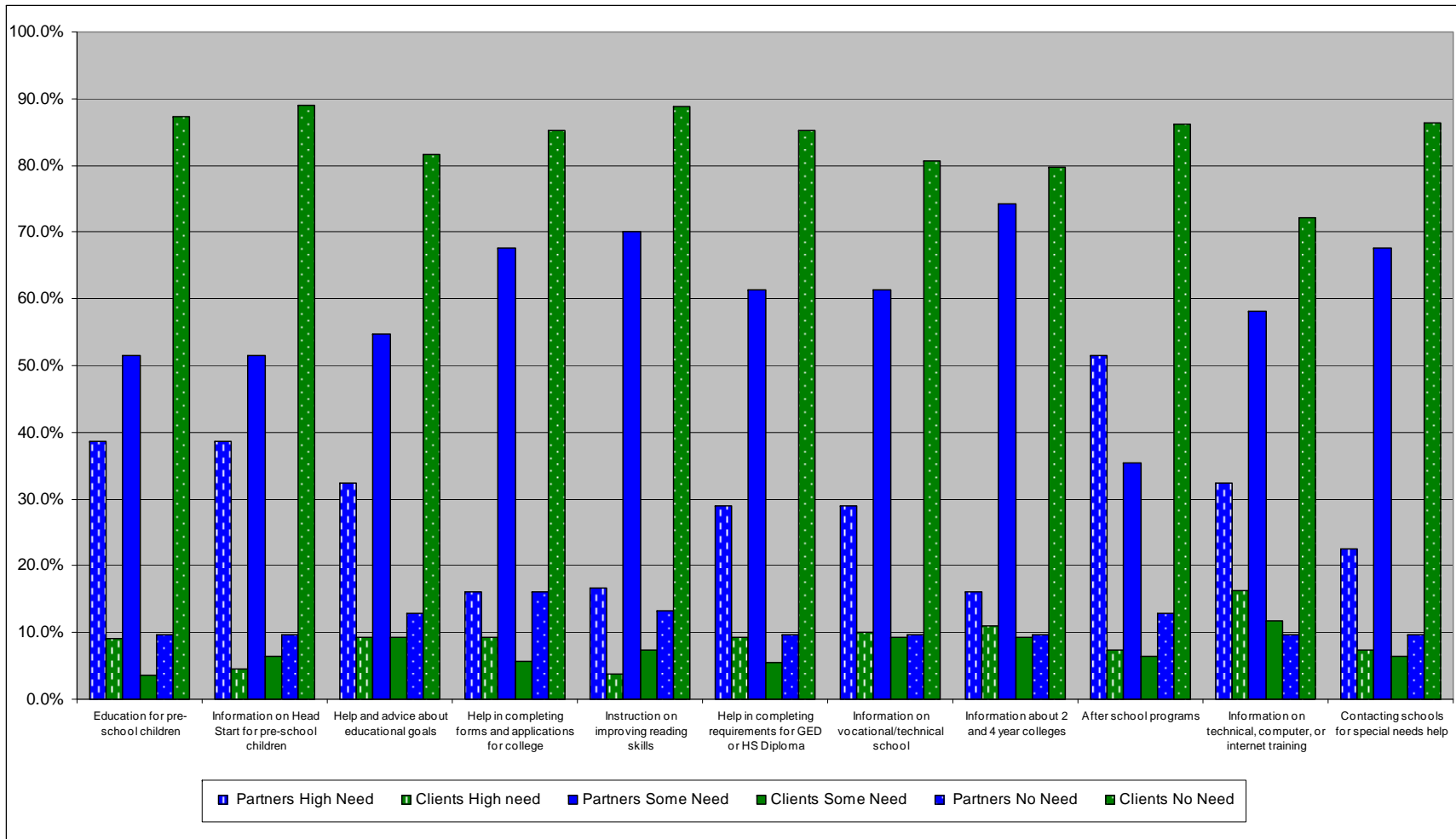
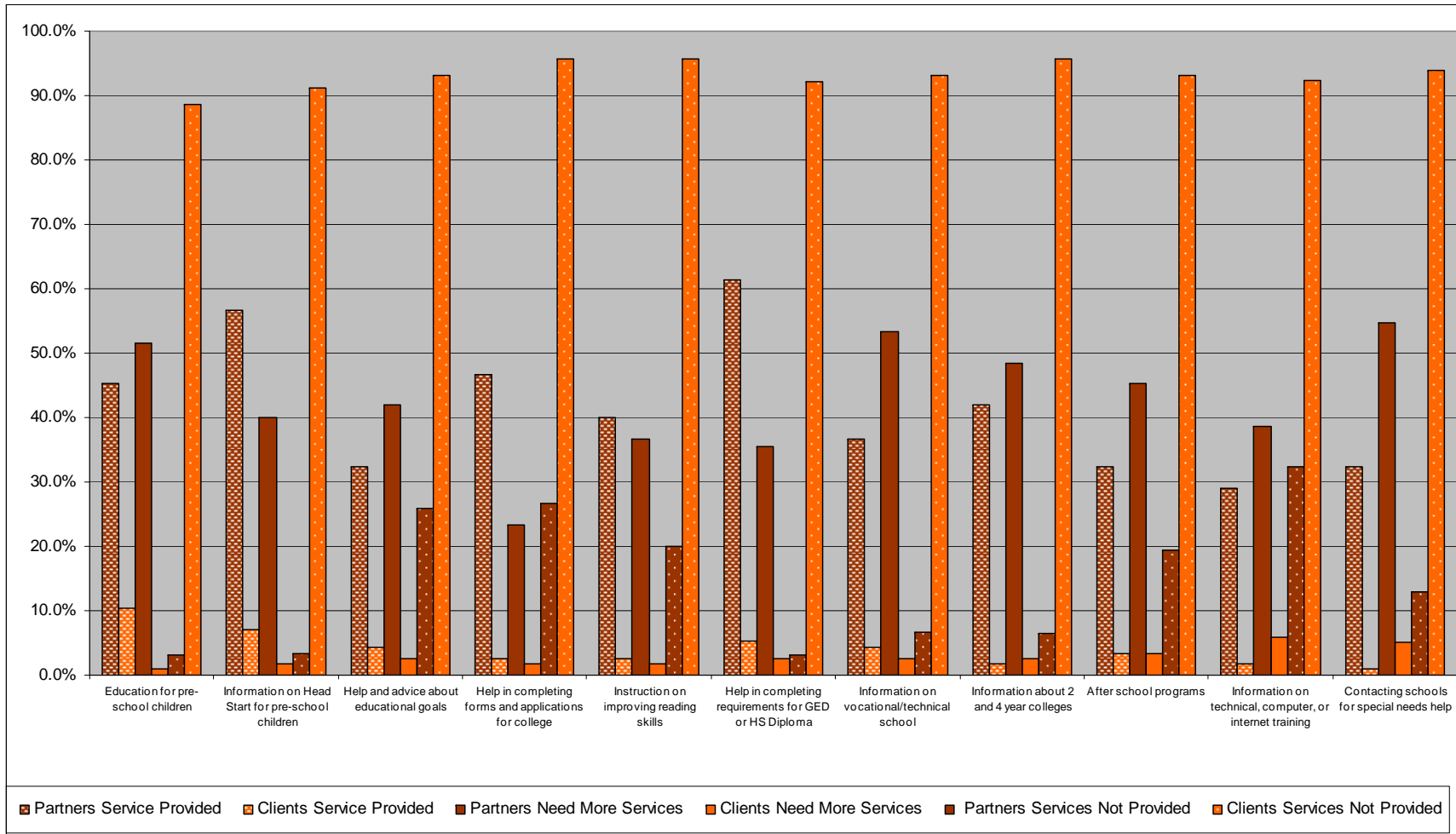




Figure 6.2 Education Service Provision



Findings – Education Services – **Client Data Only**

Table 6.1 Client Education Issues		
	Yes	No
My child could use a tutor.	8.1%	91.9%

Findings – Health/Nutrition Services – Client and Community Partner Data

	Table 7 Health/Nutrition Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Counseling or classes on nutrition, diet, and food prep	32.3%	61.3%	6.5%	33.3%	43.3%	20.0%	3.3%	14.4%	18.0%	67.6%	8.0%	3.2%	88.8%
Government food (commodities)	45.2%	45.2%	9.7%	40.0%	53.3%	6.7%		51.3%	26.1%	22.7%	45.3%	14.8%	39.8%
Donated produce and groceries	58.1%	38.7%	3.2%	40.0%	46.7%	10.0%	3.3%	43.9%	21.9%	34.2%	29.0%	13.7%	57.3%
Hot meals	41.9%	45.2%	12.9%	41.4%	51.7%	6.9%		16.4%	18.2%	65.5%	10.2%	3.9%	85.8%
Free or reduced price school meals for kids	59.4%	25.0%	15.6%	71.0%	29.0%			17.7%	1.8%	80.5%	18.2%	1.7%	80.2%
Vouchers or cash for food purchases	56.3%	31.3%	12.5%	37.9%	55.2%	6.9%		38.9%	21.2%	39.8%	16.7%	7.9%	75.4%
Produce from community gardens	35.5%	54.8%	9.7%	16.7%	36.7%	46.7%		26.3%	21.9%	51.8%	9.6%	6.4%	84.0%
Seeds for a garden	23.3%	63.3%	13.3%	10.3%	24.1%	65.5%		16.7%	11.4%	71.9%	5.6%	2.4%	92.1%
WIC (assistance for mothers and their infant children)	46.9%	37.5%	15.6%	67.7%	29.0%	3.2%		14.2%	1.8%	84.1%	11.5%	3.3%	85.2%
Tips about shopping wisely	35.5%	58.1%	6.5%	14.3%	35.7%	46.4%	3.6%	11.2%	10.3%	78.4%	6.5%	4.9%	88.6%
Summer feeding program	44.8%	51.7%	3.4%	27.6%	27.6%	41.4%	3.4%	8.9%	12.5%	78.6%	5.7%	2.4%	91.9%
Food Stamps	54.8%	38.7%	6.5%	71.4%	25.0%	3.6%		64.5%	11.6%	24.0%	51.5%	10.8%	37.7%

Figure 7.1  
Health/Nutrition  
Service  
Need

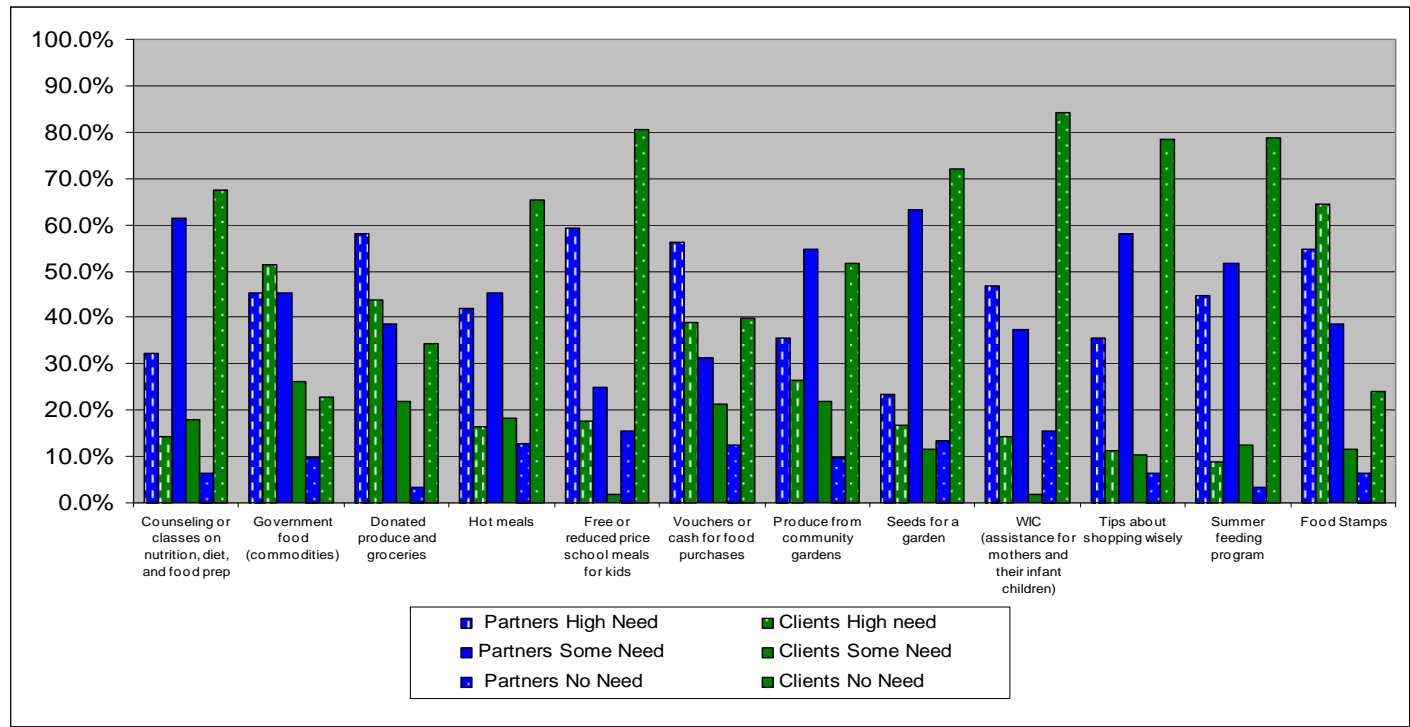
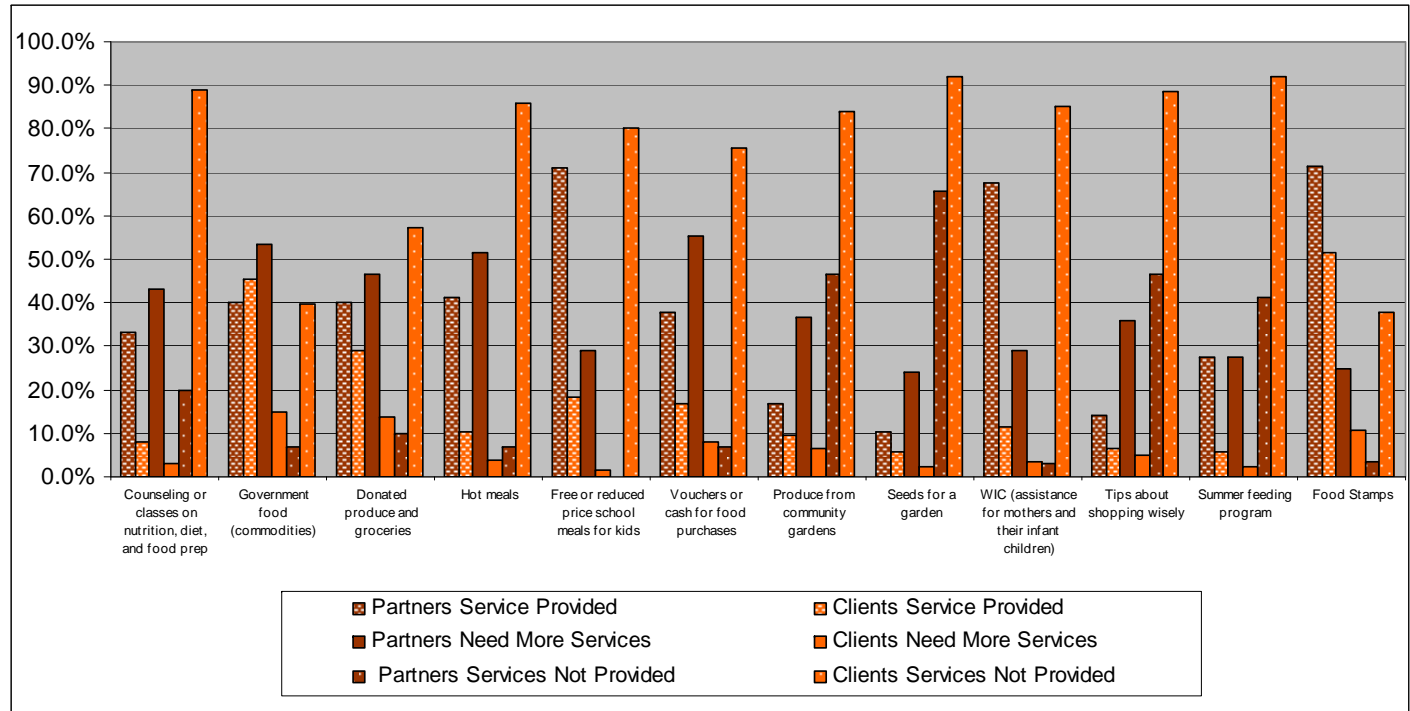


Figure 7.2  
Health/Nutrition  
Service  
Provision



Findings – Health/Nutrition Services – **Client Data Only**

Table 7.1 Client Health/Nutrition Issues		
	Yes	No
Did you skip any meals during the last month because you did not have enough food, or enough money to buy food?	37.0%	63.0%

Findings – Income Services – **Client and Community Partner Data**

	Table 8 Income Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Help/advice preparing a household budget	54.8%	38.7%	6.5%	13.3%	50.0%	33.3%	3.3%	14.3%	15.2%	70.5%	7.4%	2.5%	90.2%
Help/advice on loans and credit cards	50.0%	43.8%	6.3%	16.1%	41.9%	38.7%	3.2%	9.0%	16.2%	74.8%	4.1%	3.3%	92.6%
Help/advice preparing income taxes	38.7%	54.8%	6.5%	30.0%	53.3%	13.3%	3.3%	24.5%	10.9%	64.5%	17.1%	4.1%	78.9%
Instruction on reducing heating and cooling costs	51.6%	41.9%	6.5%	20.0%	33.3%	43.3%	3.3%	19.8%	27.0%	53.2%	8.2%	8.2%	83.6%
Work on your home to reduce heating and cooling costs	48.4%	45.2%	6.5%	13.3%	56.7%	26.7%	3.3%	30.1%	16.8%	53.1%	10.7%	8.2%	81.1%
How to make good shopping decisions	45.2%	48.4%	6.5%	17.2%	34.5%	44.8%	3.4%	10.8%	15.3%	73.9%	6.5%	2.4%	91.1%
Help establishing credit	48.4%	41.9%	9.7%	6.9%	37.9%	51.7%	3.4%	21.1%	11.4%	67.5%	4.1%	4.1%	91.7%
Help setting up a savings account	35.5%	58.1%	6.5%	16.7%	33.3%	46.7%	3.3%	11.4%	10.5%	78.1%	3.3%	2.5%	94.2%

Figure 8.1  
Income  
Service  
Need

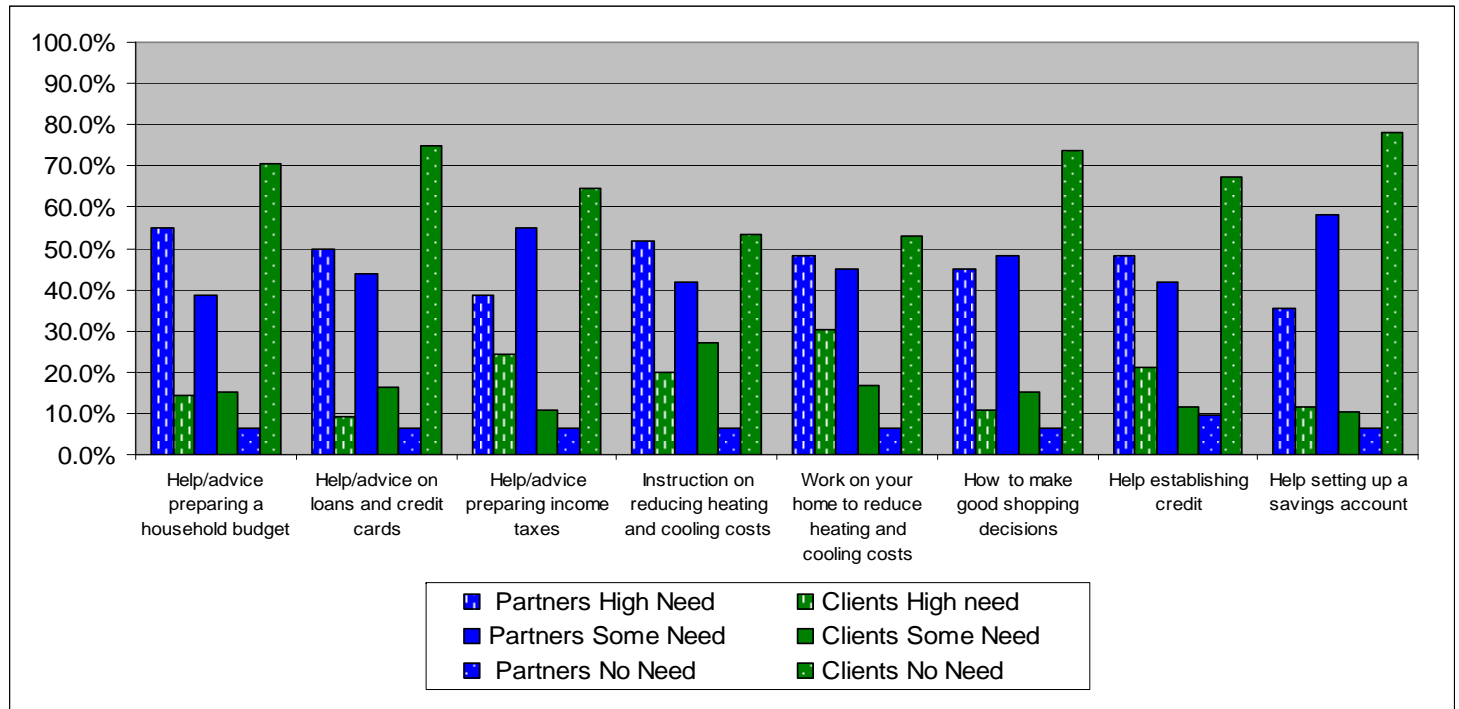
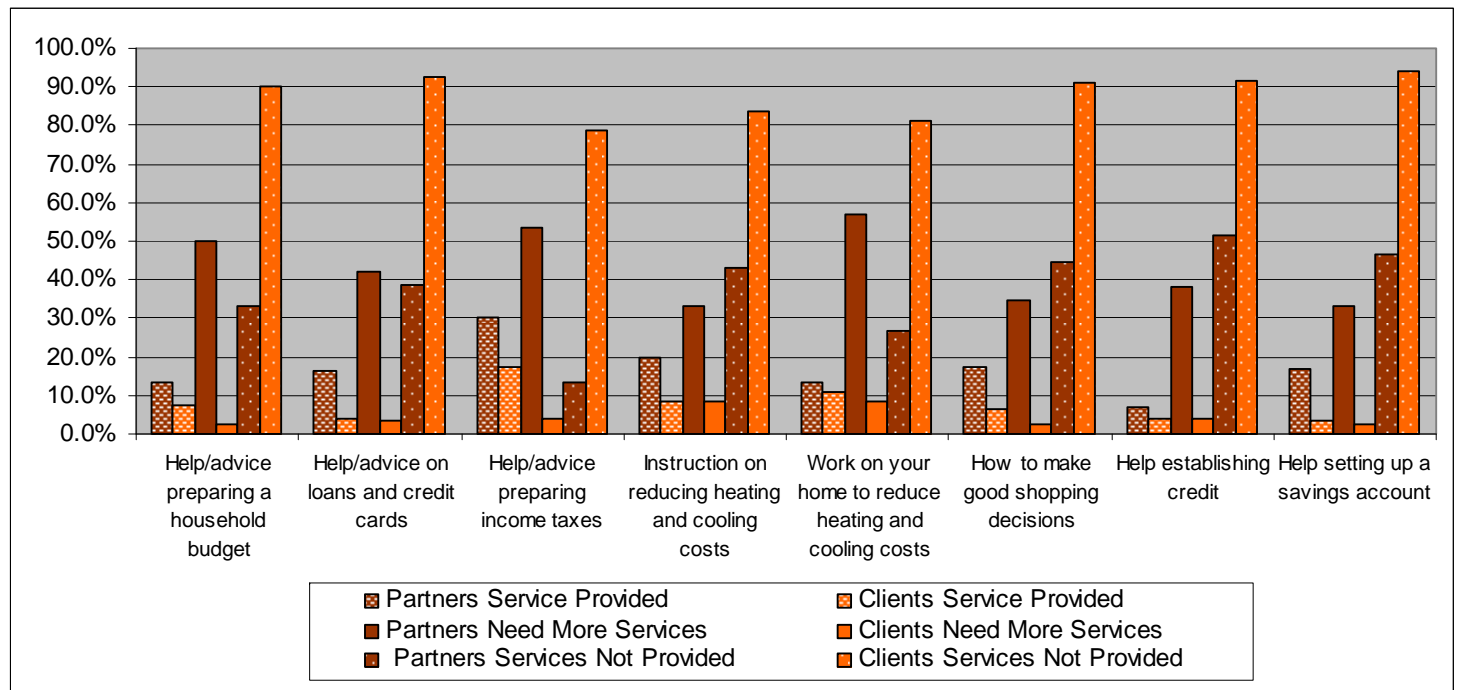


Figure 8.2  
Income  
Service  
Provision



Findings – Income Services – **Client Data Only**

Table 8.1 Client Income Issues		
	Yes	No
Would you be interested in setting up a savings account?	33.3%	66.7%



Findings – Medical Services – **Client and Community Partner Data**

	Table 9 Medical Service Needs and Provision												
	Community Partners							Clients					
	Need For Service			Provision of Service				Need for Service			Receiving Service		
	Large Need	Some Need	No Need	Yes	Yes, More	No	Give Referral	Very Much	Somewhat	Not at All	Yes	Yes, Need More	No
Help with dentist bills	67.7%	32.3%		6.7%	26.7%	60.0%	6.7%	53.4%	8.6%	37.9%	14.3%	3.8%	82.0%
Help with doctor bills	71.0%	29.0%		13.3%	43.3%	36.7%	6.7%	57.4%	11.3%	31.3%	32.3%	9.2%	58.5%
Information on AIDS and other sexually transmitted diseases	31.0%	62.1%	6.9%	46.7%	43.3%	10.0%		4.3%	7.8%	87.8%	5.4%	0.8%	93.8%
Information on teen pregnancy	51.6%	41.9%	6.5%	43.3%	36.7%	16.7%	3.3%	0.9%	4.3%	94.8%	2.3%	0.8%	96.9%
Information on getting glasses and eye exams	43.8%	46.9%	9.4%	26.7%	30.0%	40.0%	3.3%	46.6%	17.2%	36.2%	17.4%	8.3%	74.2%
Information on teen drug abuse or alcohol abuse	54.8%	41.9%	3.2%	35.5%	51.6%	9.7%	3.2%	1.7%	5.2%	93.0%	4.7%	1.6%	93.8%
A prescription drug program	61.3%	32.3%	6.5%	32.3%	41.9%	22.6%	3.2%	54.0%	9.7%	36.3%	36.6%	7.6%	55.7%
The Healthwave insurance program	56.3%	37.5%	6.3%	43.3%	50.0%	3.3%	3.3%	50.0%	9.3%	40.7%	29.8%	6.5%	63.7%

Table 9.1 Hill Burton Act Familiarity						
	Community Partners			Clients		
	Very Familiar	Some what Familiar	Not at all Familiar	Very Familiar	Some what Familiar	Not at all Familiar
How familiar are clients with the Hill Burton Act which says you cannot be turned away from treatment at an emergency room?		61.5%	38.5%	14.1%	28.9%	57.0%

Figure 9.1  
Medical  
Service  
Need

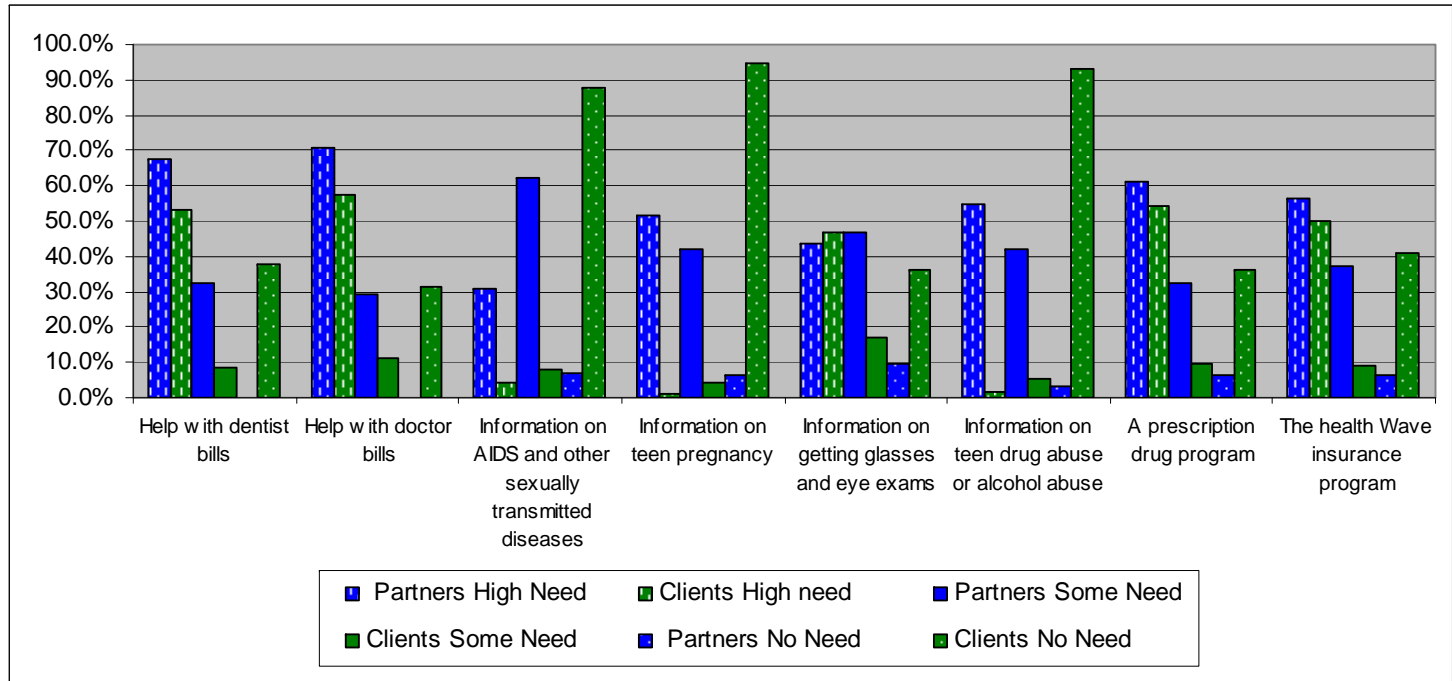
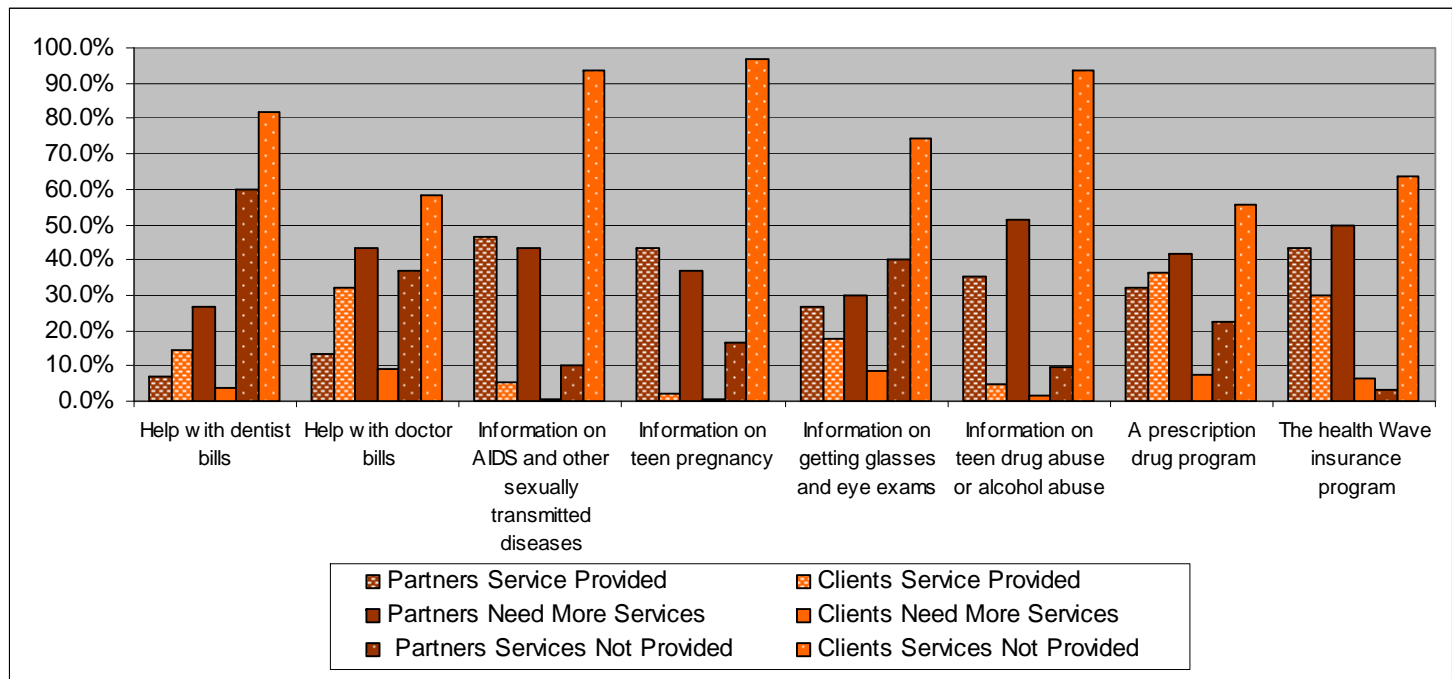


Figure 9.2  
Medical  
Service  
Provision



Findings – Medical Services – **Client Data Only**

Table 9.2 Client Medical Issues

Table 9.2 Client Medical Issues		
Are you satisfied with health services in your area?	Very Satisfied	24.5%
	Somewhat Satisfied	54.7%
	Not at all Satisfied	20.9%
Do you have to travel to another town for health services?	Yes	52.5%
	No	47.5%
If yes, how far do you have to travel?		
	Less than 10 miles	9.7%
	10-19 miles	26.4%
	20-39 miles	27.8%
	40-60 miles	19.4%
	More than 60 miles	16.7%
Does anyone have... Employer furnished health insurance?	Yes	9.4%
	No	90.6%
Private health insurance (self-paid)?	Yes	19.2%
	No	80.8%
Medicare insurance?	Yes	62.3%
	No	37.7%
Medicaid or Healthwave insurance?	Yes	68.8%
	No	31.3%
Veteran's health insurance?	Yes	7.1%
	No	92.9%
Is anyone in the household uninsured?	Yes	31.2%
	No	68.8%

Table 9.2 Client Medical Issues (cont'd)

During the past year, how many times has the following taken place?  How many times have you yourself visited a doctor in the past year?	0	6.1%
	1-5	37.4%
	6-10	26.0%
	11-20	22.9%
	More than 20	7.6%
How often have you taken a family member to a doctor in the past year?	0	50%
	1-5	22.5%
	6-10	19.2%
	More than 10	8.3%
How many emergency room visits have you had during the past year?	0	46.5%
	1-5	44.1%
	6-10	7.9%
	More than 10	1.6%
Do you have dental insurance?	Yes	12.9%
	No	87.1%
During the past year, did you or a family member skip dental visits because there wasn't enough money?	Yes	47.8%
	No	52.2%
Does anyone in your family need an eye exam?	Yes	65.7%
	No	34.3%
Does anyone in your family need glasses?	Yes	72.9%
	No	27.1%
Do any teens in your family have an alcohol abuse problem?	Yes	0.8%
	No	99.2%
Do you know anyone who has AIDS?	Yes	6.0%
	No	94%

Is there a need for sex education in your family?	Yes	1.5%
	No	98.5%
In your area, is teenage pregnancy a problem?	Yes	32.5%
	No	67.5%
Are you currently receiving Healthwave insurance for your children?	Yes	22.9%
	No	77.1%
Are you aware of the Healthwave insurance program?	Yes	50.8%
	No	49.2%
Has anyone in your family had a sexually transmitted disease?	Yes, one person	7.4%
	Yes, 2 or more people	4.4%
	No, no one	88.1%

Table 9.3 Education Topics for Clients

The following topics were mentioned by clients when asked what health topics they would like to know more about. Each was mentioned one time except where noted by frequencies in parentheses.

- |                      |                           |                          |
|----------------------|---------------------------|--------------------------|
| ADHD                 | Depression                | Insurance for low income |
| All                  | Deteriorating spine       | Joint pain               |
| Anxiety              | Diabetes (3)              | Lung cancer/disease (2)  |
| Arthritis            | Dieting (4)               | MS                       |
| Asthma               | Disabilities (2)          | Osteoporosis             |
| Back pain            | Epilepsy (2)              | Prostate                 |
| Benign tumors        | Eye glasses repair        | Sleep apnea              |
| Constipation         | Gastrointestinal bleeding | Smoking cessation        |
| COPD                 | Heart problems (3)        | Spondylosis              |
| Dental insurance (2) | Heart burn                |                          |

Table 9.4 Housing Needs

Respondents reported three housing need types.  
 Handicap accessibility (15)  
 Second bedroom for caregiver (3)  
 Mold abatement (1)

Table 9.5 Major Causes of Poverty

When clients were asked about the major causes of poverty where they live, these were the most common responses.

No jobs	40	Elderly/Medical reasons	5
Low pay	27	People are lazy	3
High cost of living	21	Discrimination (preference to KU students)	3
Education/training needed	14	People give up	1
Transportation needs	7	Government	1
Housing needs	7	Childcare	1
Social ills (drugs, cohabitation, single parents, etc)	7	Nothing for children or teens to do	1
Not enough resources, no one wants to help	6		

Table 9.6 Client Comments

Clients were given the opportunity to make any comments on issues that would be important for this study. A few examples are included below.

I need help with car repairs, dental bills, and glasses but I cannot pay for it. I am a widow and single parent.  
 I want to work but it is impossible due to illness.  
 I am disabled and cannot afford to purchase food or pay utility bills.  
 My landlord has promised to fix problems for over a year and hasn't.  
 I don't think this booklet applies to my age group (several older clients made this comment).  
 My daughter needs home repairs very badly but cannot afford it.  
 I need to see medical specialists over an hour away but I don't have transportation.  
 I am a widow and need help paying rent.  
 I need dentures but don't have the money, there is no help.

## Findings – Client Data by County

### Introduction

Here are the seven counties in the ECKAN service area and the number of completions for each county.

Anderson	18
Coffey	11
Douglas	31
Franklin	28
Lyon	21
Miami	20
Osage	15

The number of responses by county are small enough that in some cases, data are reported by frequency rather than by percentages in this section.

## Layout of the Client Data by County Section

This section of the report will allow data comparisons by county. An example table is shown below.

	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Information on available houses or apartments	4	4	4	3	10	10	12	5	9	6	7	4	4	2	50	34	68%	32%
Help with completing forms	3	4	4	3	8	5	7	4	6	5	3	2	4	4	35	27	77%	23%
Ongoing assistance with paying rent	5	2	5	4	11	5	13	10	9	5	9	7	5	5	57	38	67%	33%
Counseling on housing options	4	2	4	1	8	4	10	5	5	3	5	1	4	1	40	17	43%	58%
Help with landlords	4	1	0	0	3	2	5	6	4	3	2	2	2	2	20	16	80%	20%
Home repair and upkeep assistance	7	4	6	5	12	6	10	7	12	7	4	4	4	5	55	38	69%	31%
Help paying electric and gas bills	6	5	8	5	18	8	16	6	13	10	9	8	7	7	77	49	64%	36%
Deposit assistance for renting	3	1	6	2	11	5	11	6	8	5	6	2	4	3	49	24	49%	51%
Occasional help with paying rent	4	3	6	3	11	3	11	6	8	6	6	3	5	3	51	27	53%	47%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

These data tables allow multiple comparisons. However, with small number of completions per county and an even smaller number of those reporting needing and receiving services, the data from these tables are presented with data frequencies rather than data percentages. Looking at the first variable in the table "information on available houses or apartments", in Anderson County the table shows that 4 clients needed services and 4 clients received services. Need was determined by adding the number of clients who reported "need very much" or "need somewhat" on the question. Receive was determined by adding the number of clients who reported "receiving" or "receiving but need more" on the question.



This data also must be considered carefully. The four individuals who reported need may or may not be the same four clients who reported receiving the service. This may happen because some service providers provide a collection of services to all their clients regardless of their specific, individual needs. There are even a few variables in this section of the report where more clients received a service than who reported a need for the service.

At the right side of the table, there are two columns labeled “met need” and “unmet need”. The “met need” column is calculated by taking the total number of clients who received a service and dividing that number by the number of total clients who needed it. The “unmet need” is of course, the remaining percentage of clients or  $100\% - \text{“met need”}$ . These calculations, again, because of the uncertainty of whether those who received a service actually reported a need for the service should be taken as conservative estimates of need. The actual “unmet need” is likely to be a little bit higher than what is reported by the data here.

In addition, as with the previous section of the report, data regarding need and provision of services need to be considered with respect to client sociodemographics. A review of county-level sociodemographic data at the end of this report may be useful in this regard.

Questions posed to clients regarding service issues are presented after the county-level results of each service type (housing services, emergency services, etc).

## Findings – Housing Services - Client Data by County

Table 10 Housing Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Information on available houses or apartments	4	4	4	3	10	10	12	5	9	6	7	4	4	2	50	34	68%	32%
Help with completing forms	3	4	4	3	8	5	7	4	6	5	3	2	4	4	35	27	77%	23%
Ongoing assistance with paying rent	5	2	5	4	11	5	13	10	9	5	9	7	5	5	57	38	67%	33%
Counseling on housing options	4	2	4	1	8	4	10	5	5	3	5	1	4	1	40	17	43%	58%
Help with landlords	4	1	0	0	3	2	5	6	4	3	2	2	2	2	20	16	80%	20%
Home repair and upkeep assistance	7	4	6	5	12	6	10	7	12	7	4	4	4	5	55	38	69%	31%
Help paying electric and gas bills	6	5	8	5	18	8	16	6	13	10	9	8	7	7	77	49	64%	36%
Deposit assistance for renting	3	1	6	2	11	5	11	6	8	5	6	2	4	3	49	24	49%	51%
Occasional help with paying rent	4	3	6	3	11	3	11	6	8	6	6	3	5	3	51	27	53%	47%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

Table 10.1 Client Housing Issues by County

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How familiar are you with the Section 8 program which provides rental assistance?	Very Familiar	13.3%	18.2%	41.4%	11.1%	14.3%	35.3%	7.1%	21.6%
	Somewhat Familiar	33.3%	45.5%	34.5%	44.4%	28.6%	41.2%	28.6%	36.6%
	Not at all Familiar	53.3%	36.4%	24.1%	44.4%	57.1%	23.5%	64.3%	41.8%
Would you be interested in this program if more units were available?	Yes	50.0%	60.0%	46.7%	52.0%	65.0%	53.3%	41.7%	52.4%
	No	50.0%	40.0%	53.3%	48.0%	35.0%	46.7%	58.3%	47.6%
Do you know someone who is homeless?	Yes	6.3%	9.1%	43.3%	22.2%	14.3%	11.1%	50.0%	24.1%
	No	93.8%	90.9%	56.7%	77.8%	85.7%	88.9%	50.0%	75.9%
While attempting to find housing, have you ever felt discriminated against?	Yes	12.5%	36.4%	13.3%	18.5%	10.0%	10.5%	7.7%	14.7%
	No	87.5%	63.6%	86.7%	81.5%	90.0%	89.5%	92.3%	85.3%
Would you be interested in a first-time homebuyers program?	Yes	25.0%	54.5%	40.0%	40.7%	45.0%	35.3%	33.3%	39.1%
	No	75.0%	45.5%	60.0%	59.3%	55.0%	64.7%	66.7%	60.9%
Are you aware if your city/town has a minimum housing code that landlords have to follow?	Yes	31.3%	0.0%	34.5%	18.5%	25.0%	31.6%	23.1%	25.2%
	No	68.8%	100.0%	65.5%	81.5%	75.0%	68.4%	76.9%	74.8%
Are there enough safe and suitable apartments or homes for rent?	Yes, there are enough	37.5%	18.2%	17.2%	29.2%	36.8%	25.0%	38.5%	28.1%
	No, need a few more	31.3%	54.5%	41.4%	37.5%	42.1%	50.0%	30.8%	40.6%
	No, need many more	31.3%	27.3%	41.4%	33.3%	21.1%	25.0%	30.8%	31.3%
Are there enough safe and suitable housing units for low income families?	Yes, there are enough	14.3%	9.1%	6.9%	4.2%	10.5%	11.8%	28.6%	10.9%
	No, need a few more	42.9%	54.5%	31.0%	45.8%	26.3%	52.9%	35.7%	39.8%
	No, need many more	42.9%	36.4%	62.1%	50.0%	63.2%	35.3%	35.7%	49.2%

Table 10.1 Client Housing Issues by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Do you know anyone who is/was unable to find housing?	Yes, many people	0.0%	0.0%	17.2%	22.2%	9.5%	5.9%	0.0%	10.2%
	Yes, one or two people	23.5%	45.5%	37.9%	40.7%	42.9%	41.2%	60.0%	40.9%
	No, no one	76.5%	54.5%	44.8%	37.0%	47.6%	52.9%	40.0%	48.9%
Do you own or rent?	Own	23.5%	9.1%	36.7%	29.6%	55.0%	22.2%	35.7%	32.1%
	Rent	76.5%	90.9%	63.3%	70.4%	45.0%	77.8%	64.3%	67.9%
How much is your average monthly rent or housing payment?	Under \$200	64.3%	27.3%	35.7%	38.5%	27.8%	41.2%	58.3%	40.5%
	\$200-\$299	21.4%	9.1%	7.1%	19.2%	22.2%	11.8%	8.3%	14.3%
	\$300-\$399	14.3%	63.6%	17.9%	11.5%	11.1%	29.4%	16.7%	20.6%
	\$400-\$499	0.0%	0.0%	10.7%	23.1%	22.2%	5.9%	8.3%	11.9%
	\$500-\$599	0.0%	0.0%	10.7%	3.8%	11.1%	5.9%	8.3%	6.3%
	\$600-\$699	0.0%	0.0%	17.9%	0.0%	5.6%	0.0%	0.0%	4.8%
	\$700 or more	0.0%	0.0%	0.0%	3.8%	0.0%	5.9%	0.0%	1.6%
How much is your average monthly cost for utilities?	\$0	41.2%	0.0%	0.0%	7.1%	5.6%	0.0%	7.1%	8.0%
	\$1 to \$50	0.0%	9.1%	12.9%	7.1%	5.6%	16.7%	21.4%	10.2%
	\$51-\$100	11.8%	18.2%	16.1%	17.9%	11.1%	33.3%	14.3%	17.5%
	\$101-\$150	11.8%	36.4%	16.1%	10.7%	11.1%	11.1%	0.0%	13.1%
	\$151-\$200	11.8%	9.1%	22.6%	21.4%	22.2%	16.7%	7.1%	17.5%
	\$201-\$250	5.9%	18.2%	6.5%	21.4%	16.7%	16.7%	21.4%	14.6%
	\$250 or more	17.6%	9.1%	25.8%	14.3%	27.8%	5.6%	28.6%	19.0%
Do you live in an apartment or house?	Apartment	53.3%	18.2%	50.0%	51.9%	19.0%	68.4%	42.9%	45.3%
	House	46.7%	81.8%	40.0%	40.7%	71.4%	31.6%	35.7%	47.4%
	Mobile home	0.0%	0.0%	10.0%	7.4%	9.5%	0.0%	21.4%	7.3%
How many bedrooms do you have?	1	60.0%	36.4%	25.8%	40.7%	9.5%	40.0%	33.3%	33.6%
	2	20.0%	54.5%	48.4%	37.0%	47.6%	60.0%	46.7%	45.0%
	3	13.3%	0.0%	25.8%	18.5%	28.6%	0.0%	20.0%	17.1%
	4	6.7%	0.0%	0.0%	3.7%	14.3%	0.0%	0.0%	3.6%
	5 or more	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%

Table 10.1 Client Housing Issues by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Which one of the following best applies to your family?	Less than 1/3 of income for rent	90.9%	50.0%	40.0%	59.1%	68.8%	66.7%	63.6%	59.8%
	Between 1/3 and 1/2 income for rent	9.1%	50.0%	36.0%	31.8%	18.8%	25.0%	27.3%	29.0%
	More than 1/2 income for rent	0.0%	0.0%	24.0%	9.1%	12.5%	8.3%	9.1%	11.2%
Please report the condition of your property	Condition of roof satisfactory	75.0%	90.9%	79.3%	68.0%	65.0%	100.0%	71.4%	76.8%
	Condition of walls satisfactory	100.0%	63.6%	73.3%	80.0%	70.0%	73.3%	64.3%	74.4%
	Condition of doors satisfactory	81.8%	54.5%	60.0%	60.0%	60.0%	86.7%	71.4%	65.9%
	Condition of insulation satisfactory	91.7%	63.6%	60.0%	58.3%	72.2%	92.9%	64.3%	69.1%
	Condition of electrical satisfactory	100.0%	90.9%	80.0%	58.3%	80.0%	93.3%	85.7%	80.8%
	Condition of plumbing satisfactory	84.6%	72.7%	70.0%	60.0%	55.0%	80.0%	57.1%	67.2%
	Condition of heating satisfactory	100.0%	81.8%	80.0%	69.2%	75.0%	93.3%	85.7%	81.4%
	Condition of cooling satisfactory	92.3%	80.0%	76.7%	60.0%	75.0%	93.8%	71.4%	76.6%
	Condition of foundation satisfactory	69.2%	54.5%	80.8%	65.2%	70.0%	92.9%	76.9%	73.3%
Concerning appliances such as a refrigerator, oven, washer, dryer and the like, do you...	Own all appliances	35.3%	45.5%	45.2%	37.0%	52.4%	21.1%	40.0%	39.7%
	Own some appliances	17.6%	36.4%	19.4%	22.2%	14.3%	15.8%	20.0%	19.9%
	Are provided by someone else	41.2%	18.2%	35.5%	40.7%	33.3%	63.2%	40.0%	39.7%
Do you have renters or homeowners insurance?	Yes	42.9%	9.1%	35.5%	33.3%	38.1%	30.0%	33.3%	33.1%
	No	57.1%	90.9%	64.5%	66.7%	61.9%	70.0%	66.7%	66.9%

## Findings – Emergency Services - Client Data by County

Table 11 Emergency Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Short term loans for emergencies	3	3	4	2	12	3	12	1	11	1	5	0	8	3	55	13	24%	76%
Help in resolving family conflicts or abuse of family members	1	0	3	1	3	1	2	1	4	3	1	2	1	1	15	9	60%	40%
Help with alcohol or drug problems	0	0	3	3	2	0	0	0	0	0	1	1	0	1	6	5	83%	17%
Counseling during unemployment	2	0	4	2	2	0	4	2	3	1	1	0	0	0	16	5	31%	69%
Temporary shelter to escape abuse	1	0	1	1	2	0	0	0	0	0	0	0	0	0	4	1	25%	75%
Donated clothing	2	4	5	6	7	5	5	3	6	2	4	4	6	7	35	31	89%	11%
Donated household goods	4	6	7	6	12	9	5	3	6	3	4	2	9	7	47	36	77%	23%
Legal assistance	2	2	5	3	8	4	8	1	5	2	2	0	4	3	34	15	44%	56%
Mentor programs like Big Brothers/Sister or Breakfast Buddies	2	2	3	1	2	1	3	2	4	1	0	0	1	2	15	9	60%	40%
Counseling for gang related activities	0	1	1	1	2	1	0	0	1	1	0	0	0	0	4	4	100%	0%
Programs to help clients become self-sufficient	3	3	3	1	6	4	5	1	6	2	3	2	3	2	29	15	52%	48%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

## Findings – Employment Services - Client Data by County

Table 12 Employment Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Information on job openings and job opportunities	2	3	4	3	7	3	4	2	5	3	5	2	1	1	28	17	61%	39%
Help with completing job applications, resumes, W-4, insurance forms	0	1	3	2	4	1	4	1	3	3	1	1	0	0	15	9	60%	40%
Help or advise with job hunting skills	1	2	3	2	7	2	3	1	4	4	3	3	0	0	21	14	67%	33%
Matching your skills and needs with job openings	2	2	4	3	5	2	2	0	3	3	2	2	0	0	18	12	67%	33%
Job training classes	2	1	4	2	7	2	3	0	4	4	2	0	1	0	23	9	39%	61%
Help or advice about career goals	2	1	4	3	5	1	2	2	4	4	2	1	0	0	19	12	63%	37%
Work experience projects	2	2	4	2	5	0	3	1	2	3	0	0	0	0	16	8	50%	50%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

Table 12.1 Client Employment Issues by County

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How familiar are you with the Job Training Partnership Act?	Very familiar	7.1%	11.1%	11.5%	4.2%	0.0%	12.5%	9.1%	7.4%
	Somewhat familiar	0.0%	11.1%	26.9%	8.3%	19.0%	6.3%	0.0%	12.4%
	Not at all familiar	92.9%	77.8%	61.5%	87.5%	81.0%	81.3%	90.9%	80.2%
How familiar are you with the Americans with Disabilities Act?	Very familiar	7.1%	10.0%	10.7%	4.2%	4.8%	13.3%	0.0%	7.3%
	Somewhat familiar	7.1%	30.0%	28.6%	12.5%	28.6%	20.0%	27.3%	22.0%
	Not at all familiar	85.7%	60.0%	60.7%	83.3%	66.7%	66.7%	72.7%	70.7%
Have you ever felt discriminated against while attempting to gain employment?	Yes	5.9%	11.1%	13.8%	12.0%	14.3%	0.0%	8.3%	10.0%
	No	94.1%	88.9%	86.2%	88.0%	85.7%	100.0%	91.7%	90.0%
Are you currently employed?	Yes	11.8%	18.2%	27.6%	19.2%	23.8%	17.6%	7.1%	19.3%
	No	88.2%	81.8%	72.4%	80.8%	76.2%	82.4%	92.9%	80.7%



## Findings – Childcare Services - Client Data by County

	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Head Start	1	0	2	3	4	4	1	1	4	2	0	0	0	1	12	11	92%	8%
Early Head Start	1	0	1	1	3	3	2	0	2	1	0	0	0	0	9	5	56%	44%
Help in finding childcare while working	1	1	1	1	3	1	2	1	2	1	0	0	0	0	9	5	56%	44%
Help in finding childcare while in school or studying	0	0	1	0	3	2	0	0	3	1	0	0	0	0	7	3	43%	57%
Emergency childcare	1	0	1	0	3	2	2	1	3	0	0	0	0	1	10	4	40%	60%
Help budgeting for childcare	0	0	1	0	2	1	2	2	2	1	0	0	0	1	7	5	71%	29%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Have you ever felt discriminated against while trying to find childcare?	Yes	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
	No	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.0%

Findings – Transportation Services - **Client Data by County**

Table 14 Transportation Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Transportation provided on a regular basis	2	8	3	2	9	5	7	5	5	2	8	4	1	1	35	27	77%	23%
Transportation provided as needed	5	9	5	3	11	10	8	8	8	6	10	3	6	3	53	42	79%	21%
Assistance with auto repair payments	4	2	4	1	13	3	9	4	10	4	8	5	7	3	55	22	40%	60%
Assistance with needed gas and oil costs	4	1	5	1	14	2	9	4	9	2	7	3	8	6	56	19	34%	66%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

Table 14.1 Transportation Issues by County

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Do you own a car or some other means of transportation?	Yes	70.6%	81.8%	75.9%	77.8%	81.0%	65.0%	78.6%	75.5%
	No	29.4%	18.2%	24.1%	22.2%	19.0%	35.0%	21.4%	24.5%
Do you have access to public transportation in your area if it were needed?	Yes	76.5%	55.6%	71.4%	45.8%	71.4%	70.6%	30.8%	62.0%
	No	23.5%	44.4%	28.6%	54.2%	28.6%	29.4%	69.2%	38.0%
Is it affordable?	Yes	100.0%	80.0%	94.1%	100.0%	64.3%	70.0%	100.0%	85.3%
	No	0.0%	20.0%	5.9%	0.0%	35.7%	30.0%	0.0%	14.7%
Stayed home from work because you did not have enough money for transportation?	Yes	23.1%	10.0%	14.3%	31.8%	10.5%	27.8%	25.0%	20.9%
	No	76.9%	90.0%	85.7%	68.2%	89.5%	72.2%	75.0%	79.1%

## Findings – Education Services - Client Data by County

	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Education for pre-school children	1	1	2	2	3	2	4	2	3	4	0	0	1	2	14	13	93%	7%
Information on Head Start for pre-school children	1	1	1	1	3	3	4	2	2	2	0	0	1	1	12	10	83%	17%
Help and advice about educational goals	2	1	3	2	6	3	2	0	3	1	2	0	2	1	20	8	40%	60%
Help in completing forms and applications for college	2	0	1	0	4	1	2	2	2	1	3	0	2	1	16	5	31%	69%
Instruction on improving reading skills	0	0	1	1	5	2	1	1	3	0	0	0	2	1	12	5	42%	58%
Help in completing requirements for GED or HS Diploma	1	2	2	0	5	3	2	2	3	1	0	0	3	1	16	9	56%	44%
Information on vocational/technical school	2	1	4	0	4	2	4	2	3	2	2	0	2	1	21	8	38%	62%
Information about 2 and 4 year colleges	2	0	3	0	5	1	6	3	2	0	2	0	2	1	22	5	23%	77%
After school programs	1	0	2	1	2	2	5	3	2	1	0	0	3	1	15	8	53%	47%
Information on technical, computer, or internet training	4	3	4	0	9	1	6	3	3	0	4	1	1	1	31	9	29%	71%
Contacting schools for special needs help	1	1	3	2	6	1	3	2	0	0	0	0	2	1	15	7	47%	53%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Could your child use a tutor?	Yes	0.0%	12.5%	10.0%	17.6%	0.0%	0.0%	16.7%	8.1%
	No	100.0%	87.5%	90.0%	82.4%	100.0%	100.0%	83.3%	91.9%

## Findings – Health/Nutrition Services - Client Data by County

Table 16 Health/Nutrition Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Counseling or classes on nutrition, diet, and food prep	3	2	4	1	8	3	5	2	7	2	4	2	5	2	36	14	39%	61%
Government food (commodities)	11	13	10	8	21	14	13	12	13	12	12	10	12	8	92	77	84%	16%
Donated produce and groceries	7	8	8	6	17	12	12	6	9	7	12	10	10	4	75	53	71%	29%
Hot meals	4	1	4	3	9	6	7	3	6	2	2	1	6	2	38	18	47%	53%
Free or reduced price school meals for kids	1	1	3	3	5	5	3	4	5	6	2	2	3	3	22	24	109%	-9%
Vouchers or cash for food purchases	3	4	4	2	13	6	13	6	12	3	14	8	9	2	68	31	46%	54%
Produce from community gardens	5	4	4	1	15	5	10	3	9	5	5	1	7	1	55	20	36%	64%
Seeds for a garden	3	1	2	1	4	1	10	3	5	1	2	1	6	2	32	10	31%	69%
WIC (assistance for mothers and their infant children)	1	1	3	3	4	3	3	4	3	4	1	1	3	2	18	18	100%	0%
Tips about shopping wisely	1	1	3	1	7	2	5	4	2	2	4	2	3	2	25	14	56%	44%
Summer feeding program	1	1	4	1	8	2	4	3	3	1	1	1	3	1	24	10	42%	58%
Food Stamps	7	7	9	7	19	17	17	17	15	14	12	9	13	10	92	81	88%	12%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

Table 16.1 Client Health/Nutrition Issues by County									
		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Did you skip any meals during the last month because you did not have enough food, or money to buy food?	Yes	20.0%	14.3%	38.1%	40.0%	23.5%	46.2%	66.7%	37.0%
	No	80.0%	85.7%	61.9%	60.0%	76.5%	53.8%	33.3%	63.0%

## Findings – Income Services - Client Data by County

	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Help/advice preparing a household budget	1	0	4	3	9	2	6	2	7	3	3	1	3	1	33	12	36%	64%
Help/advice on loans and credit cards	1	1	2	2	8	1	5	1	6	3	2	0	4	1	28	9	32%	68%
Help/advice preparing income taxes	3	2	5	4	7	6	7	1	7	5	5	5	5	3	39	26	67%	33%
Instruction on reducing heating and cooling costs	5	5	5	1	10	4	9	1	9	4	10	3	4	2	52	20	38%	62%
Work on your home to reduce heating and cooling costs	5	3	5	3	10	3	12	3	11	6	3	1	7	4	53	23	43%	57%
How to make good shopping decisions	1	0	4	2	8	3	6	1	3	2	4	2	3	1	29	11	38%	62%
Help establishing credit	3	2	5	1	8	1	7	0	7	2	3	2	4	2	37	10	27%	73%
Help setting up a savings account	2	0	4	1	7	1	4	1	4	2	2	1	2	1	25	7	28%	72%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Would you be interested in setting up a savings account?	Yes	16.7%	28.6%	36.8%	47.1%	43.8%	21.4%	25.0%	33.3%
	No	83.3%	71.4%	63.2%	52.9%	56.3%	78.6%	75.0%	66.7%

## Findings – Medical Services - Client Data by County

Table 18 Medical Service Needs and Provision by County																		
	N=18		N=11		N=31		N=28		N=21		N=20		N=15		N=144			
	Anderson County		Coffey County		Douglas County		Franklin County		Lyon County		Miami County		Osage County		All Counties			
	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Need	Receive	Met Need	Unmet Need
Help with dentist bills	5	2	5	0	15	5	17	5	13	4	10	5	7	3	72	24	33%	67%
Help with doctor bills	7	5	9	4	17	11	16	12	11	7	11	9	8	6	79	54	68%	32%
Information on AIDS and other sexually transmitted diseases	1	1	3	1	4	4	2	0	2	1	0	0	2	1	14	8	57%	43%
Information on teen pregnancy	1	1	1	0	2	2	0	0	0	0	0	0	2	1	6	4	67%	33%
Information on getting glasses and eye exams	5	4	8	5	15	7	16	5	11	4	11	5	8	4	74	34	46%	54%
Information on teen drug abuse or alcohol abuse	0	0	2	1	2	3	1	0	1	2	0	0	2	2	8	8	100%	0%
A prescription drug program	7	6	7	5	16	10	16	11	12	12	9	6	5	8	72	58	81%	19%
The Healthwave insurance program	6	4	5	2	13	10	16	12	11	8	8	4	5	5	64	45	70%	30%
Need = # of "Need very much" and "Need somewhat"																		
Receive = # of "Receiving" and "Receiving but need more"																		
Met need = All counties "Receive" divided by all counties "Need"																		
Unmet Need = 100% minus Met Need																		



Table 18.1 Client Medical Issues by County

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How familiar are you with the Hill-Burton Act which says you cannot be turned away from treatment at an emergency room?	Very familiar	22.2%	27.3%	9.7%	10.7%	4.8%	21.1%	14.3%	14.1%
	Somewhat familiar	22.2%	27.3%	29.0%	39.3%	23.8%	31.6%	21.4%	28.9%
	Not at all familiar	55.6%	45.5%	61.3%	50.0%	71.4%	47.4%	64.3%	57.0%
Are you satisfied with health services in your area?	Very satisfied	35.3%	36.4%	16.1%	25.0%	9.5%	27.8%	38.5%	24.5%
	Somewhat satisfied	41.2%	54.5%	54.8%	57.1%	71.4%	55.6%	38.5%	54.7%
	Not at all satisfied	23.5%	9.1%	29.0%	17.9%	19.0%	16.7%	23.1%	20.9%
Do you have to travel to another town for health services?	Yes	76.5%	72.7%	29.0%	57.1%	52.4%	36.8%	71.4%	52.5%
	No	23.5%	27.3%	71.0%	42.9%	47.6%	63.2%	28.6%	47.5%
How far do you have to travel to another town for health services?	Less than 10 miles	15.4%	0.0%	0.0%	13.3%	0.0%	28.6%	11.1%	9.7%
	10-19 miles	7.7%	25.0%	33.3%	33.3%	27.3%	28.6%	33.3%	26.4%
	20-39 miles	53.8%	37.5%	11.1%	33.3%	0.0%	14.3%	33.3%	27.8%
	40-60 miles	15.4%	12.5%	33.3%	20.0%	18.2%	14.3%	22.2%	19.4%
	More than 60 miles	7.7%	25.0%	22.2%	0.0%	54.5%	14.3%	0.0%	16.7%
Does anyone in the household have the following types of health insurance?	Through an employer	15.4%	20.0%	10.3%	8.7%	4.8%	5.9%	7.1%	9.4%
	Private insurance	42.9%	20.0%	23.3%	9.1%	15.0%	6.3%	23.1%	19.2%
	Medicare	68.8%	70.0%	61.3%	55.6%	47.6%	73.7%	71.4%	62.3%
	Medicaid or Healthwave	69.2%	80.0%	60.0%	79.2%	71.4%	70.6%	53.8%	68.8%
	Veterans Insurance	8.3%	0.0%	3.4%	16.7%	0.0%	17.6%	0.0%	7.1%
	No insurance	16.7%	40.0%	40.0%	36.4%	33.3%	23.5%	15.4%	31.2%
How many times have you yourself visited the doctor in the past year?	0 times	0.0%	10.0%	13.3%	0.0%	0.0%	5.9%	14.3%	6.1%
	1-5 times	37.5%	50.0%	33.3%	43.5%	42.9%	35.3%	21.4%	37.4%
	6-10 times	37.5%	10.0%	30.0%	26.1%	19.0%	35.3%	14.3%	26.0%
	11-20 times	25.0%	20.0%	16.7%	13.0%	38.1%	17.6%	35.7%	22.9%
	More than 20 times	0.0%	10.0%	6.7%	17.4%	0.0%	5.9%	14.3%	7.6%

Table 18.1 Client Medical Issues by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How often have you taken a family member to a doctor in the past year?	0 times	83.3%	40.0%	34.5%	47.8%	41.2%	66.7%	57.1%	50.0%
	1-5 times	0.0%	40.0%	31.0%	26.1%	29.4%	20.0%	0.0%	22.5%
	6-10 times	16.7%	10.0%	27.6%	13.0%	17.6%	13.3%	28.6%	19.2%
	More than 10 times	0.0%	10.0%	6.9%	13.0%	11.8%	0.0%	14.3%	8.3%
How many emergency room visits have you had during the past year?	0 times	64.3%	54.5%	42.9%	33.3%	47.6%	33.3%	64.3%	46.5%
	1-5 times	35.7%	27.3%	50.0%	54.2%	42.9%	53.3%	28.6%	44.1%
	6-10 times	0.0%	9.1%	7.1%	8.3%	9.5%	13.3%	7.1%	7.9%
	More than 10 times	0.0%	9.1%	0.0%	4.2%	0.0%	0.0%	0.0%	1.6%
Do you have dental insurance?	Yes	5.9%	18.2%	16.1%	7.7%	19.0%	5.3%	21.4%	12.9%
	No	94.1%	81.8%	83.9%	92.3%	81.0%	94.7%	78.6%	87.1%
During the past year, did you or a family member skip dental visits because there wasn't enough money?	Yes	25.0%	36.4%	51.6%	58.3%	52.4%	52.6%	42.9%	47.8%
	No	75.0%	63.6%	48.4%	41.7%	47.6%	47.4%	57.1%	52.2%
Does anyone in your family need an eye exam?	Yes	62.5%	72.7%	58.1%	72.0%	85.0%	64.7%	42.9%	65.7%
	No	37.5%	27.3%	41.9%	28.0%	15.0%	35.3%	57.1%	34.3%
Does anyone in your family need glasses?	Yes	70.6%	81.8%	65.5%	72.0%	90.0%	66.7%	69.2%	72.9%
	No	29.4%	18.2%	34.5%	28.0%	10.0%	33.3%	30.8%	27.1%
Do any teens in your family have an alcohol abuse problem?	Yes	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.8%
	No	100.0%	100.0%	100.0%	100.0%	100.0%	94.4%	100.0%	99.2%
Do you know anyone who had AIDS?	Yes	0.0%	10.0%	6.7%	8.3%	9.5%	0.0%	6.7%	6.0%
	No	100.0%	90.0%	93.3%	91.7%	90.5%	100.0%	93.3%	94.0%

Table 18.1 Client Medical Issues by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Is there a need for sex education in your family?	Yes	0.0%	0.0%	3.3%	0.0%	0.0%	5.6%	0.0%	1.5%
	No	100.0%	100.0%	96.7%	100.0%	100.0%	94.4%	100.0%	98.5%
In your area, is teen pregnancy a problem?	Yes	40.0%	10.0%	34.5%	38.1%	38.1%	25.0%	28.6%	32.5%
	No	60.0%	90.0%	65.5%	61.9%	61.9%	75.0%	71.4%	67.5%
Are you currently receiving Healthwave insurance for your children?	Yes	13.3%	9.1%	16.7%	34.8%	38.1%	22.2%	15.4%	22.9%
	No	86.7%	90.9%	83.3%	65.2%	61.9%	77.8%	84.6%	77.1%
Are you aware of the Healthwave insurance program?	Yes	31.3%	54.5%	56.7%	60.9%	61.9%	29.4%	50.0%	50.8%
	No	68.8%	45.5%	43.3%	39.1%	38.1%	70.6%	50.0%	49.2%
Has anyone in your family had a sexually transmitted disease?	Yes, one person	0.0%	0.0%	9.7%	16.7%	10.0%	0.0%	6.7%	7.4%
	Yes, two or more people	0.0%	0.0%	6.5%	12.5%	5.0%	0.0%	0.0%	4.4%
	No, no one	100.0%	100.0%	83.9%	70.8%	85.0%	100.0%	93.3%	88.1%

Findings - **Sociodemographics by County**

Table 19 Sociodemographics by County									
		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How many adult males live in your household?	1 male	7	8	14	12	12	8	9	70
	2 males	0	0	2	1	1	0	1	5
	3 males	0	0	1	1	0	0	0	2
	% of households with one or more adult males								
How many adult females live in your household?	1 female	11	9	26	25	19	16	13	118
	2 females	1	0	1	3	1	0	0	6
	3 females	0	0	2	0	0	0	0	2
	% of households with one or more adult males								
How many in your household are age newborn-4?	1	0	1	2	4	3	0	0	10
	2	0	0	1	1	1	1	1	5
	3	1	1	2	1	0	0	0	5
	% of households with one or more newborn-4								
How many are 5-19?	1	0	0	4	2	3	2	1	12
	2	1	1	3	2	2	0	0	9
	3	0	1	0	0	1	0	1	3
	4	0	0	0	1	1	0	0	2
% of households with one or more 5-19									
How many are 20-24?	1	0	0	1	1	2	0	0	4
	2	0	0	1	2	0	0	0	3
	% of households with one or more 20-24								

Table 19 Sociodemographics by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
How many are 25-34?	1	0	0	4	1	2	0	0	7
	2	0	0	0	1	2	0	1	4
	% of households with one or more 25-34								
How many are 35-44?	1	2	1	5	4	2	2	0	16
	2	0	1	2	0	0	1	1	5
	% of households with one or more 35-44								
How many are 45-64?	1	1	2	7	10	6	7	5	38
	2	1	2	4	1	1	0	0	9
	3	0	0	1	0	0	0	0	1
	% of households with one or more 45-64								
How many are 65 or older?	1	11	3	10	11	5	9	3	52
	2	1	1	2	1	3	0	3	11
	% of households with one or more 35-44								
Is there a single parent in the household?	Yes	29.4%	20.0%	40.0%	32.0%	38.1%	11.8%	13.3%	28.9%
	No	70.6%	80.0%	60.0%	68.0%	61.9%	88.2%	86.7%	71.1%
Which of the following best describes your current marital status?	Married	11.1%	36.4%	36.7%	21.4%	19.0%	21.1%	26.7%	24.6%
	Single	11.1%	9.1%	16.7%	3.6%	14.3%	15.8%	20.0%	12.7%
	Separated	0.0%	0.0%	3.3%	3.6%	0.0%	0.0%	0.0%	1.4%
	Divorced	22.2%	27.3%	16.7%	46.4%	38.1%	26.3%	13.3%	28.2%
	Widowed	55.6%	27.3%	23.3%	21.4%	9.5%	31.6%	40.0%	28.2%
	Partnered, but not married	0.0%	0.0%	3.3%	3.6%	19.0%	5.3%	0.0%	4.9%
What race do you consider yourself?	African American/Black			3		4			7
	American Indian/Alaskan Native	1	1	5					7
	Caucasian or White	17	11	21	28	17	19	15	128
	Some other race	1		2		1			4

Table 19 Sociodemographics by County (cont'd)

		N=18	N=11	N=31	N=28	N=21	N=20	N=15	N=144
		Anderson County	Coffey County	Douglas County	Franklin County	Lyon County	Miami County	Osage County	All Counties
Are you Hispanic or Latino?	Yes			2		1			3
	No	14	11	27	24	20	16	14	126
Is the head of your household (or spouse) disabled or handicapped?	Yes	47.1%	50.0%	74.1%	57.7%	55.0%	66.7%	50.0%	59.1%
	No	52.9%	50.0%	25.9%	42.3%	45.0%	33.3%	50.0%	40.9%
Do you have special housing needs?	Yes	42.9%	25.0%	35.0%	50.0%	54.5%	33.3%	57.1%	42.7%
	No	57.1%	75.0%	65.0%	50.0%	45.5%	66.7%	42.9%	57.3%
Is the head of the household or spouse a student?	Yes	1	0	2	1	2	0	0	6
	No	13	11	27	21	19	17	15	123
Is there currently domestic violence in the home?	Yes			1	1				2
	No	16	10	28	21	21	19	15	130
Has there been domestic violence in the home in the past year?	Yes	0	0	2	1	2	0	2	7
	No	16	10	27	21	19	17	13	123
Does everyone speak English in your home?	Yes	81.3%	90.9%	90.0%	95.7%	100.0%	100.0%	93.3%	93.4%
	No	18.8%	9.1%	10.0%	4.3%	0.0%	0.0%	6.7%	6.6%
What language(s) are spoken in your home?	English	14	8	26	21	19	16	14	
	Spanish			2	1	1			
	German	2							
	French			1					
	Chinese			1					
	Sign Language				1				
Do you know anyone from another country who needs assistance?	Yes			1					1
	No	16	11	29	24	21	18	14	133

Appendix 1 Client Needs Ranking Top 25

Client Reported Needs Ranking Top 25			
	Very Much	Somewhat	Not at All
Food Stamps	64.50%	11.60%	24.00%
Help with doctor bills	57.40%	11.30%	31.30%
A prescription drug program	54.00%	9.70%	36.30%
Help with dentist bills	53.40%	8.60%	37.90%
Government food (commodities)	51.30%	26.10%	22.70%
Help paying electric and gas bills	50.00%	18.80%	31.30%
The Healthwave insurance program	50.00%	9.30%	40.70%
Information on getting glasses and eye exams	46.60%	17.20%	36.20%
Donated produce and groceries	43.90%	21.90%	34.20%
Vouchers or cash for food purchases	38.90%	21.20%	39.80%
Ongoing assistance with paying rent	36.60%	14.30%	49.10%
Assistance with needed gas and oil costs	30.80%	17.10%	52.10%
Work on your home to reduce heating and cooling costs	30.10%	16.80%	53.10%
Assistance with auto repair payments	29.60%	18.30%	52.20%
Help with making a deposit when renting a house or apartment	28.30%	15.00%	56.60%
Transportation provided as needed	27.20%	19.30%	53.50%
Assistance in home repair or upkeep	26.30%	21.90%	51.80%
Produce from community gardens	26.30%	21.90%	51.80%
Occasional help paying rent	26.10%	19.80%	54.10%
Information on available houses or apartments	25.00%	18.10%	56.90%
Help/advice preparing income taxes	24.50%	10.90%	64.50%
Help establishing credit	21.10%	11.40%	67.50%
Short term loans for emergencies	19.80%	27.60%	52.60%
Instruction on reducing heating and cooling costs	19.80%	27.00%	53.20%
Transportation provided on a regular basis	18.30%	12.20%	69.60%

Appendix 2 Community Partner Assessment of Client Needs Top 25

Community Partner Assessment of Client Needs Top 25			
	Very Much	Somewhat	Not at All
Help with doctor bills	71.00%	29.00%	
Help in finding childcare while working	68.80%	28.10%	3.10%
Help with dentist bills	67.70%	32.30%	
Emergency childcare	62.50%	34.40%	3.10%
Help budgeting for childcare	62.50%	34.40%	3.10%
A prescription drug program	61.30%	32.30%	6.50%
Free or reduced price school meals for kids	59.40%	25.00%	15.60%
Donated produce and groceries	58.10%	38.70%	3.20%
Head Start	56.30%	25.00%	18.80%
Help in finding childcare while in school or studying	56.30%	40.60%	3.10%
Vouchers or cash for food purchases	56.30%	31.30%	12.50%
The Healthwave insurance program	56.30%	37.50%	6.30%
Help paying electric and gas bills	54.80%	35.50%	9.70%
Occasional help paying rent	54.80%	41.90%	3.20%
Assistance with needed gas and oil costs	54.80%	45.20%	
Food Stamps	54.80%	38.70%	6.50%
Help/advice preparing a household budget	54.80%	38.70%	6.50%
Information on teen drug abuse or alcohol abuse	54.80%	41.90%	3.20%
Ongoing assistance with paying rent	53.30%	43.30%	3.30%
Programs to help clients become self-sufficient	53.10%	40.60%	6.30%
Early Head Start	53.10%	28.10%	18.80%
Assistance with auto repair payments	53.10%	43.80%	3.10%
After school programs	51.60%	35.50%	12.90%
Instruction on reducing heating and cooling costs	51.60%	41.90%	6.50%
Information on teen pregnancy	51.60%	41.90%	6.50%



Appendix 3 Client Reported Top 25 Services Received

Client Reported Top 25 Services Received			
	Yes	Yes, Need More	No
Food Stamps	51.50%	10.80%	37.70%
Government food (commodities)	45.30%	14.80%	39.80%
A prescription drug program	36.60%	7.60%	55.70%
Help with doctor bills	32.30%	9.20%	58.50%
The Healthwave insurance program	29.80%	6.50%	63.70%
Donated produce and groceries	29.00%	13.70%	57.30%
Transportation provided as needed	28.50%	5.70%	65.90%
Help paying electric and gas bills	26.60%	11.70%	61.70%
Ongoing assistance with paying rent	21.10%	8.60%	70.30%
Assistance in home repair or upkeep	20.50%	9.40%	70.10%
Free or reduced price school meals for kids	18.20%	1.70%	80.20%
Information on getting glasses and eye exams	17.40%	8.30%	74.20%
Transportation provided on a regular basis	17.10%	4.90%	78.00%
Help/advice preparing income taxes	17.10%	4.10%	78.90%
Vouchers or cash for food purchases	16.70%	7.90%	75.40%
Information on available houses or apartments	16.40%	9.00%	74.60%
Donated household goods	15.90%	11.40%	72.70%
Donated clothing	15.40%	8.50%	76.20%
Occasional help paying rent	15.00%	6.30%	78.70%
Help with forms such as rental agreements or loan applications	14.80%	6.30%	78.90%
Help with dentist bills	14.30%	3.80%	82.00%
Help with making a deposit when renting a house or apartment	13.40%	5.50%	81.10%
Assistance with auto repair payments	11.70%	5.50%	82.80%
WIC (assistance for mothers and their infant children)	11.50%	3.30%	85.20%
Help in dealing with your landlord	11.10%	1.60%	87.30%

Appendix 4 Community Partner Top 25 Services Provided

Community Partner Reported Top 25 Services Provided				
	Yes	Yes, More	No	Give Referral
Food Stamps	71.40%	25.00%	3.60%	
Free or reduced price school meals for kids	71.00%	29.00%		
Donated clothing	67.70%	29.00%	3.20%	
WIC (assistance for mothers and their infant children)	67.70%	29.00%	3.20%	
Help in completing requirements for GED or HS Diploma	61.30%	35.50%	3.20%	
Donated household goods	56.70%	36.70%	6.70%	
Information on Head Start for pre-school children	56.70%	40.00%	3.30%	
Head Start	51.60%	41.90%	6.50%	
Help in completing forms and applications for college	46.70%	23.30%	26.70%	3.30%
Information on AIDS, other sexually transmitted diseases	46.70%	43.30%	10.00%	
Education for pre-school children	45.20%	51.60%	3.20%	
Early Head Start	43.30%	26.70%	30.00%	
Information on teen pregnancy	43.30%	36.70%	16.70%	3.30%
The Healthwave insurance program	43.30%	50.00%	3.30%	3.30%
Information about 2 and 4 year colleges	41.90%	48.40%	6.50%	3.20%
Hot meals	41.40%	51.70%	6.90%	
Help in resolving family conflicts/abuse of family members	40.00%	50.00%	10.00%	
Instruction on improving reading skills	40.00%	36.70%	20.00%	3.30%
Government food (commodities)	40.00%	53.30%	6.70%	
Donated produce and groceries	40.00%	46.70%	10.00%	3.30%
Vouchers or cash for food purchases	37.90%	55.20%	6.90%	
Mentor programs -Big Brothers/Sisters, Breakfast Buddies	36.70%	50.00%	10.00%	3.30%
Information on job openings and job opportunities	36.70%	56.70%	6.70%	
Information on vocational/technical school	36.70%	53.30%	6.70%	3.30%
Transportation provided on a regular basis	35.50%	45.20%	19.40%	