Jeni McRay, Ph.D.

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Education

Ph.D., Division of Educational Leadership. Emphasis in *Adult, Occupational and Continuing Education*, Kansas State University, 2005. Manhattan, KS. Dissertation: *Assessing quality in mid-west adult degree completion programs: an exploratory study*.

M.S., Education, with major concentration in *Adult Education*. Newman University, 1998. Wichita, KS. Thesis: *Teaching and learning styles*.

B.A., Liberal Studies, Oklahoma City University, 1995. Oklahoma City, OK.

Areas of Expertise

Experienced educator with nineteen years of teaching/training experience in a variety of settings, including mid-sized state university, small non-profit colleges and universities, and small to medium-sized businesses/non-profits. Nineteen years of experience teaching undergraduate courses. Fifteen years of experience serving as a mentor/trainer to fellow faculty members. Twelve years of experience designing and delivering online graduate-level courses in leadership and education. Experienced designer and facilitator of customized training in education, corporate and non-profit organizations, large and small, mostly in the areas of personality styles, emotional intelligence, leadership development, conflict resolution, and online learning. Ten years of higher education academic administration experience, including in leadership positions (chief academic officer) of adult and online programs and graduate programs. Experienced in development and implementation of comprehensive outcomes assessment plans and institutional/departmental program review at the undergraduate and graduate level. Eight years of experience working with doctoral students. Three years of experience with international Chinese students in a cross-border program.

Professional Experience

Fort Hays State University, Assistant Professor, Leadership Studies	2013-Present
Southwestern College Professional Studies, Director of Academic Affairs (CAO)	2007-2009
Southwestern College Professional Studies, Director of Graduate Programs	2006-2007
Southwestern College, Affiliate Faculty	1998-Present
Webster University, Adjunct	2003-2006
Friends University, Adjunct	2006

Honors and Awards

SIDLIT 2019 Conference Award for Outstanding Online Course Distinguished Innovative Practice Poster, Association of Leadership Educators 2018 annual conference Southwestern College Affiliate Faculty Member of the Year, 2004

Association Memberships

Association of Leadership Educators, Reviewer for Conference Submissions Journal of Leadership Education, Reviewer Academic Leadership Journal of Student Research, Reviewer

Publications, Papers and Presentations

- McRay, J. (2109) *Workplace diversity & inclusion education: past, present & future.* Poster Presentation. Lawrence, KS. Michael Tilford Conference on Diversity and Multiculturalism.
- McRay, J. (2019) Lessons learned: key insights from 20 years teaching online courses. Hays, KS: SIDLIT Annual Conference.
- McRay, J. & Whitaker, W. (2019) *Understanding organizational culture: a social psychology and leadership toolkit.* FHSU Management Development Center customized training workshop. Jan.17, 2019.
- Klaus, K. & McRay, J., Arensdorf, J. (2018). *Building a foundation of intention and quality: program assessment for leadership education*. Poster presentation. Chicago, IL: Association of Leadership Educators.
- Klaus, K. & McRay, J. (2017). *Effective learning outcomes assessment for leadership educators*. Educator workshop at annual conference. Charleston, SC: Association of Leadership Educators.
- McRay, J. (2017). *Understanding personality styles and generational differences*. FHSU Management Development Center customized training for First Kansas Bank. Feb 20, 2017.
- McRay, J. & Greenleaf, J. (2016). *The emotionally intelligent leader: understanding personality styles and conflict.* FHSU Management Development Center customized workshop. May 24, 2016.
- Goertzen, B., & McRay, J. & Klaus, K. (2016). Electronic portfolios as capstone experiences in a graduate program in Organizational Leadership. *Journal of Leadership Education*(15), 3.
- McRay, J., Goertzen, B. & Klaus, K. (2015). Student-Moderated Discussion Boards in Graduate Online Courses. *Journal of Leadership Education* (15)1.
- Goertzen, B., & McRay, J. (2015). Electronic portfolios as capstone experiences in leadership education. *International Leadership Association 2015 Conference*. Interactive Roundtable Discussion.
- McRay, J. (Ed.). (2015). *Leadership glossary: Essential terms for the 21st century*. Mission Bell Media. Santa Barbara, CA.
- McRay, J., Arensdorf, J., Greenleaf, J., Whitaker, B., & Kriley, H. (2014). Seven principles of good practice for effective global leadership education. San Antonio, TX: Association of Leadership Educators.
- McRay, J. & Pedersen, K. (2013). *Motivation in adult and online learning*. Invited faculty training series for Northern Arizona University. Delivered at Perguruan Tinggi Ilmu Kepolisian (Indonesian: Police Science Universities) Jakarta, Indonesia.
- McRay, J. (2013). *Philosophical perspectives of teaching and learning*. Invited faculty training series for Northern Arizona University. Delivered at Perguruan Tinggi Ilmu Kepolisian (Indonesian: Police Science Universities) Jakarta, Indonesia.
- McRay, J., Pedersen, K. & Carpenter, T. (2013). *Techniques of active learning*. Invited faculty training series for Northern Arizona University. Delivered at Perguruan Tinggi Ilmu Kepolisian (Indonesian: Police Science Universities) Jakarta, Indonesia.
- McRay, J. & Pedersen, K. (2013). *Effective teaching principles*. Invited faculty training series for Northern Arizona University. Delivered at Perguruan Tinggi Ilmu Kepolisian (Indonesian: Police Science Universities) Jakarta, Indonesia.
- McRay, J., Pedersen, K. & Carpenter, T. (2013). *Distance and online learning: an overview*. Invited faculty training series for Northern Arizona University. Delivered at Perguruan Tinggi Ilmu Kepolisian (Indonesian: Police Science Universities) Jakarta, Indonesia.
- McRay, J. (2012). *Coworkers: what they REALLY think of you!* Keynote speaker. Kansas Heart Hospital Annual Managers' Retreat, Branson, MO.
- McRay, J. (2012). *Emotional intelligence and personality styles*. Customized training workshop. Kansas Heart Hospital Annual Managers' Retreat, Branson, MO.
- McRay, J. (2011). *Maximizing the Power of Bb 9.1*. Presented to Professional Studies administrators, Southwestern College, Wichita, KS.

- McRay, J. (2010). *Course template and tutorial for Ed.D courses*. Prepared for doctoral-level faculty at Southwestern College.
- McRay, J. (2010). *Increasing student engagement in online courses*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2009). *Understanding how your personality impacts career choices*. Office of Women in Higher Education Conference, Southwestern College, Winfield, KS.
- McRay, J. (2009). *Online instructional design*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2008). *How to get RID of plagiarism*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2008). *How to design and facilitate capstone experiences*. Faculty workshop presented to graduate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2008). *Developing and using rubrics*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2008). *Bloom's taxonomy*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2007). *Personality styles and leadership development*. Invited corporate leadership training series for Kennedy & Coe, LLC, Wichita, KS.
- McRay, J. (2007). *Outcomes assessment*. Professional development seminar presented to administrators at Southwestern College, Wichita, KS.
- McRay, J. (2007). *Leadership and supervision for mid-level management*. Training series delivered to City of Winfield supervisors, Winfield, KS.
- McRay, J. (2007). *Conflict management in leadership*. Invited corporate leadership training series for Kennedy & Coe, LLC, Wichita, KS.
- McRay, J. (2006). *Supervisory skills*. Invited corporate leadership training series for Kennedy & Coe, LLC, Wichita, KS.
- McRay, J. (2006). *Personality: applying MBTI, DiSC and true colors*. Invited corporate leadership training series for Kennedy & Coe, LLC, Wichita, KS.
- McRay, J. (2006). *Effective communication skills*. Corporate leadership training for Kennedy & Coe, LLC, Wichita, KS.
- McRay, J. (2005). *Characteristics of the adult learner*. Professional development seminar presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. and Duggan, C. (2005). *Best practices in online course design*. Faculty roundtable. Southwestern College, Wichita, KS.
- McRay, J. (2004). *Teaching and learning styles*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.
- McRay, J. (2004). *Enhancing adult motivation to learn*. Faculty workshop presented to affiliate faculty at Southwestern College, Wichita, KS.

Departmental and Institutional Service

Program Review Committee Chair, 2019-Learning Management Committee, 2018 Voss Distinguished Professor Search Committee, 2019 Comprehensive Academic Program Review developer, 2018-VALUE Program Mentor, 2018 Academic Affairs Committee, 2019Advisor, MPS Graduate Students 2016-Faculty Senator, 2015-Faculty Senate Secretary, 2017 Assessment Committee, Leadership Studies Department, 2015-Team leader for Washburn Leadership Challenge, 2015, 2016, 2017 Student Recognition Programs, 2015-Peer evaluations for international teachers, 2014

Courses Taught and/or Developed

FHSU:

LDRS 300 Introduction to Leadership Concepts

LDRS 306 Leadership & Team Dynamics

LDRS 450 Advanced Leadership Behaviors

LDRS 650 Principles of Org. Leadership

LDRS 670 Leadership & Personal Development

LDRS 801 Theoretical Foundations of Leadership LDRS 802 Org. Systems, Change and Leadership

LDRS 811 Org. Intervention Strategies

IDS 803 Origins and Information in the Knowledge Society

Southwestern College:

Instructional Design Assessments, Tests & Measurements
Education Foundations Leader Behavior in Applied Settings

Leadership Styles/Theories Leadership in Context

Org. Leadership & Ethics Action Research

Portfolio Teaching Methods of Adult Learners

Leadership Project Developing Workforce Talent

Responsibility for the Future Graduate Project
Research Project Dissertation II

Webster University:

Organizational Behavior Research Methods

Doctoral Committees

Hadley, Phylis (2018). Appreciative Inquiry Model: Exploring Traditional Versus Nontraditional Approaches to Clinical Internship Placements. Southwestern College.

Rivas, Faustino (2017). Efficacy of Exposing At-Risk Low SES to Cognitive Strategies Through Reading Across the Curriculum: Impact on Student Achievement. Southwestern College.

Puig, Jamie (2016). Student Retention at Midwest Career Colleges. Southwestern College.

Waters, Mike (2015). Factors Contributing to Successful School Bond Elections in Kansas School Districts of Less than 3,000 Students. Southwestern College.

Farmer, Anne (2015). Altruism and Job Satisfaction: A Correlational Study. Southwestern College.

Roberts, Shawn (2015). Academic Redshirting of Kindergarten Students. Southwestern College.

Schoon, Michelle (2014). A Comparative Study of Undergraduate Biology Students in Online and Face-to-Face Classes on Their Perceived Level of Learning Outcomes. Southwestern College.

References

Jill Arensdorf, Ph.D.	Karen Pedersen, Ph.D.	Susan Norton, Ph.D.
Provost and Vice President,	Dean, Global Campus	Director of Adult Learning
Academic Affairs	Kansas State University	Wichita State University
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Director, Leadership Southwestern	and College of Adult and	Development Center
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