



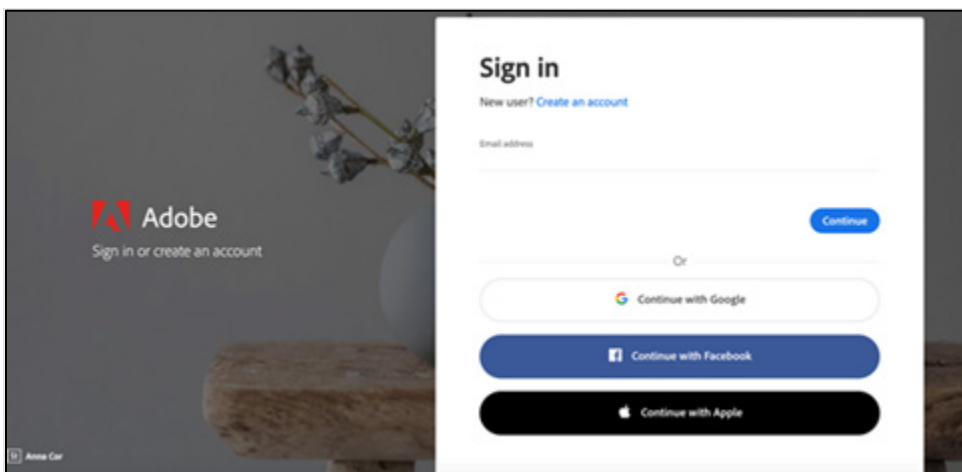
Accessing Adobe Creative Cloud on your Personal Device

Dear FHSU Faculty/Staff,

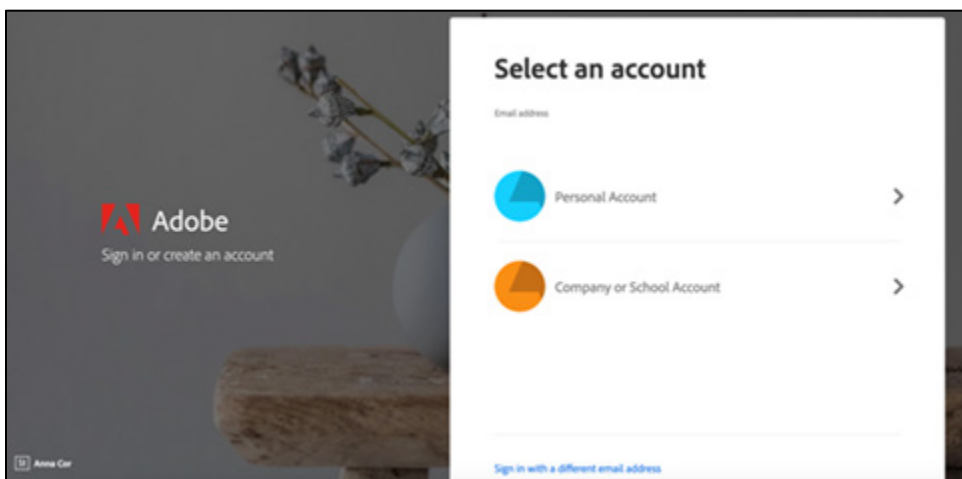
As a result of higher education campus closures, Adobe has provided **temporary** at-home access for all FHSU faculty/staff and students, so that they can continue their work remotely. Please follow the instructions provided by Adobe below to enable access to Creative Cloud Desktop Apps on your personal device.

[Note: Employees and student employees are ALWAYS able to [request a free permanent license](#) that can be used on personal devices through their duration of employment at FHSU.]

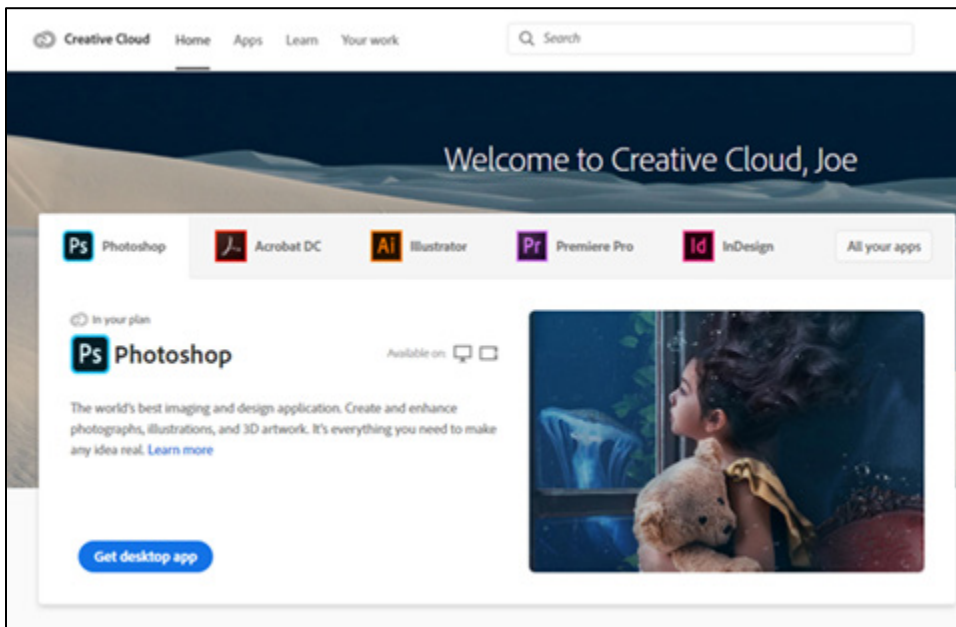
1. Visit <https://creativecloud.adobe.com> and use your **TigerNetID** credentials to sign in.



2. If prompted, select Company or School Account and then enter your password. Or provide your credentials in the FHSU login screen.



3. From the Creative Cloud website, browse for and download your desired app. Click **Apps** on the top of the page to view all apps.



For more information on how to download or install apps, see [Download and Install Creative Cloud apps](https://helpx.adobe.com/download-install/using/download-creative-cloud-apps.html) (found at helpx.adobe.com/download-install/using/download-creative-cloud-apps.html).

For Higher Education students to continue developing skills, Adobe offers free “Daily Creative Challenges”. These are guided projects where participants receive creative prompts and connect with pros, mentors, and other students for feedback and support. Click on the app name to learn more: [Photoshop](#), [XD](#) and [Illustrator](#). Also, for inspiration and over-the-shoulder learning, watch pros share their creative process on Adobe Live daily at www.behance.net/adobelive.

For faculty seeking to engage students during campus closures, Adobe has curated resources to help them discover inspiring projects, best practices, and new ideas so they can continue to drive valuable learning in virtual environments. For more information on Adobe’s distance learning resources, see edex.adobe.com/distance-learning.

Questions? Contact TigerTech 785-628-3478

Mark Griffin
Asst. VP for Technology Services and CIO
Technology Services
Fort Hays State University

How to Request a Permanent Adobe Creative Cloud License

To submit a request for an Adobe Creative Cloud License, employees should submit a Technology Support ticket at <https://webapps.fhsu.edu/SubmitTechServicesRequest/Default.aspx>. Select **Employee** as the *Relationship*, and **Adobe Creative Cloud License** as the *Type of Service*.

REQUEST INFORMATION

Required Field

Submitted By:

Submitted By Email:

Submitted By Phone #:

TigerNetID UserName:

Relationship:

ⓘ If you don't see your Type of Service option listed below, it might require a separate form.
See also: [Request Services-Employees](#).

What type of service are you requesting?

Please indicate in the Description whether this request is for a Faculty/Staff member or for a Student Employee Workstation. If applicable, also include the name of the student employee's supervisor.

Description:
ⓘ Please provide a clear description of your request. **IMPORTANT: Do NOT include any personal identifiable information (such as SSNs, birthdates, passwords).** If your question is course-related, please also include the instructor's name, the course name and number, and the path to and name of the assignment, file, or link (if applicable).

Attachments: This request form does not accept attachments. To send an attachment:
1) Submit this request form. 2) Use the ticket link provided in the NEW TICKET email to log in and add the attachment directly to your ticket. **Do NOT attach files that include any personally identifiable information (such as SSNs, birthdates, or passwords).**

Impact:

SUBMIT REQUEST