



TigerTech Organizational Chart (Text Equivalent)

Director of Networks and Technology Support

Derek Johnson

Tier 1: HelpDesk

Tier 1 HelpDesk Coordinator

Michelle Schlyer

Service Details

- Information Center
- Help Desk
- Orientation
- Student Staff

Tier 2: Technology Support

Tier 2 Technology Support Manager

Conner Staab

IT Support Specialists

Mark Cook

Tylar Rundquist

Josh Bryant

Service Details

- Technology Support
- Student Staff

Tier 2: Desktop Engineering

Desktop Engineers

Kevin Koerner

Bryce Thornton

Notes on Structure

- Organization is divided into Tier 1 and Tier 2 under the Director.
- Tier 1 handles help desk and front-line support.
- Tier 2 provides advanced technical support and desktop engineering.
- Tier 2 Desktop Engineers report to the Director.