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 CENTER FOR ENTREPRENEURSHIP DIRECTOR
 ROBBINS COLLEGE OF BUSINESS & ENTREPRENEURSHIP - FORT HAYS STATE UNIVERSITY
 PRESIDENT'S DISTINGUISHED SCHOLAR

ACADEMICIAN OF THE INTERNATIONAL ACADEMY OF QUALITY
 PROFESSOR OF SUSTAINABILITY & ENTERPRISE PERFORMANCE – AARHUS UNIVERSITY
 HONORARY PROFESSOR OF ENGINEERING OPERATIONS MGT. – SOUTHERN DENMARK UNIVERSITY
 SHINGO INSTITUTE FACULTY FELLOW & ALUMNI

CURRICULUM VITA – MAY 2022

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PERSONAL INFORMATION

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Rick Edgeman is the 2020-2021 *President's Distinguished Scholar / Professor & Chair of Management & Entrepreneurship* and *Center for Entrepreneurship Director* in the *Robbins College of Business & Entrepreneurship* at *Fort Hays State University*. He is the principal architect of the *EPI²C Entrepreneurship & Design Thinking* program, where *EPI²C* promises a curriculum that is *Experiential, Purposeful, Imaginative, Innovative & Creative* – words that describe his personal and professional interests and journeys. He is one of approximately 75 *Academicians* of the *International Academy of Quality (IAQ)* – a joint academy of the *American Society for Quality (ASC)*, *Japanese Union of Scientists & Engineers (JUSE)*, and *European Organisation for Quality (EOQ)* and in 2000 was acknowledged by the *American Society for Quality* as one of a global group of *21 Voices of Quality for the 21st Century* – only six of which were academics.

At present, Rick is also *Professor of Sustainability & Enterprise Performance* in the *Business Development & Technology Department (BTECH)* at *Aarhus University (Denmark)*, where he has engaged since 1997 and was previously tenured full professor. BTECH provides business and engineering programs in *Technology-Based Business Development* and *Global Management & Manufacturing*. Rick is *Engineering Operations Management Honorary Professor* at the *Technology & Innovation Department – Faculty of Engineering* at *Southern Denmark University (Odense)* and *Shingo Institute Faculty Fellow* at *Utah State University* where he was formerly *Research Director* and *Professor of Management Practice*. Prior posts include *QUEST Professor & QUEST Honors Program Executive Director* in the *Smith School of Business* and *Clark School of Engineering* at the *University of Maryland*; *Statistical Science Department Professor & Chair* at the *University of Idaho*; *Professor & Center for Quality & Productivity Improvement Director* at *Colorado State University*; and *Professor of Quality Sciences* in the *Industrial Engineering & Management Department – Uppsala University (Sweden)*.

Rick has served in various research, instructional, faculty/administrator mentor, visiting professor, or R&D assessment roles at the *Faculty of Economics Executive MBA Program* at the *University of Lugano (Switzerland)*, *Division of Quality & Environmental Management* at *Luleå University (Sweden)*, *Faculty of Management & Economics* at *Tomas Bata University (Czech Republic)*, *Leicester Castle Business School* at *De Montfort University (UK)* and the *Versailles Business School – University of Versailles Saint-Quentin en Yvelines (France)*. Invited lectures include deliveries at *Oxford University* (on behalf of *Georgetown University's McDonough Graduate School of Management*), *Cambridge*, *Royal Melbourne Institute of Technology*, *National University of Singapore*, and the *National Science Foundation*. In 1992 he was appointed *Special Congressional Fulbright Senior Scholar* at *Comenius University* in *Bratislava (Slovak Republic)* under the *Securing Eastern European Democracy (SEED) Program*, although significantly delayed notification prevented appointment acceptance.

Sustainable Enterprise Excellence, Six Sigma Innovation & Design, Quality Management, and Social-Ecological Innovation define Rick's research domains, as does *Complex Management Systems* – the topic of his 2019 book by *Routledge*. Recent or near-future acknowledgements include *2016 International Journal of Productivity & Performance Management Article of the Year*, *2017 Canadian Quality Congress Most Highly Commended Research Paper*, and keynote addresses at conferences in the *Czech Republic (2022)*, *Brazil (2020)*, *Spain (2017)*, *Holland (2015 and 2020)*, and *Ireland (2015)*. Rick co-chaired the *2014 Performance Management Association Global Conference* co-hosted by *Cambridge University* and *Aarhus University*. He has authored about 135 journal articles and book chapters and another 125+ published book reviews and conference articles with work appearing in such journals as *Business Strategy & the Environment*, *Corporate Governance*, *Communications of the ACM*, *Total Quality Management & Business Excellence*, *IEEE Transactions on Reliability*, *International Journal of Quality & Reliability Management*, *The TQM Journal*, *Leadership and Organizational Development Journal*, and *The American Statistician*. He Co-edited *Measuring Business Excellence* and is *Associate Editor* of *Total Quality Management & Business Excellence*. He serves or has served on the *Editorial Review Boards* of *The Six Sigma Forum*, *Quality Engineering*, *International Journal of Product Development*, *International Journal of Manufacturing Technology & Management*, *International Journal of Business Performance Management*, *International Journal of Society Systems Science*, *International Journal of Six Sigma & Competitive Advantage*, and the *Business & Entrepreneurship Journal*. Rick's work at the intersection of sustainability, quality, and innovation led to service on the *Executive Advisory Board of the World Association for Sustainable Development (WASD)*: <http://www.wasd.org.uk/news/policyresearch/>

A serial academic innovator, he created a graduate *Six Sigma Innovation & Design* certificate program, led *MS Statistical Science* curriculum innovation enabling full online degree provision, and contributed to creating the *VIEW Entrepreneurship Program* at the *University of Idaho*. He drove innovation enabling 80% growth in the *QUEST Honors Fellows Program* at the *University of Maryland*, developed *M.S. and PhD programs in Quality & Reliability Management* at the *University of North Texas*, was *Founding Executive Director* of the *Multinational Alliance for the Advancement of Organizational Excellence* and served from 2002-2012 on the *Academic Advisory Council* of *Hamdan Bin Mohamed Smart University* in *Dubai (UAE)* – a board including such luminaries as *Armand V. Feigenbaum*, *H. James Harrington*, and *Yoshio Kondo*. Other honors include *Marquis Who's Who in America*, *Who's Who in the World in Quality*, *Manchester Who's Who Among Executives & Professionals* and *Honors Edition*, *Marquis Who's Who Among American Teachers*, and *Marquis Who's Who Among Scientists & Engineers*.

In 2022 Rick will provide a full-day *Human-Centered Innovation & Design* workshop at the *34th Shingo International Conference* and will provide the keynote address at the *Finance, Management & Economics Conference* hosted by *Tomas Bata University* and will edit an associated special issue of the *Journal of Competitiveness*.

EDUCATION

<u>YEAR</u>	<u>DEGREE</u>	<u>UNIVERSITY</u>	<u>MAJOR</u>
1983	Ph.D.	University of Wyoming W. Edwards Deming Outstanding Doctoral Student Award	Statistics (College of Business at the time)
1979	M.S.	University of Northern Colorado	Research & Statistical Methods
1977-78	Graduate Study	Kansas State University	Statistics (M.S. Coursework)
1977	B.S.	Colorado State University-Pueblo	Psychology (Minor: Math/Statistics)

<u>YEAR</u>	<u>PROGRAM</u>	<u>UNIVERSITY</u>	<u>EMPHASIS</u>
2019	Systems Thinking	Cornell University Cornell Institute of Public Affairs	Systems Thinking (Sept.-November 2019) College of Human Ecology (6 course program)
2019	Design Thinking	University of Virginia	Des. Think. & Innovation <i>Cert.</i> (Oct-Dec 2019)
2004	Six Sigma Black Belt	Villanova University	Six Sigma (Innovation & Design) Certificate

CURRENT / CONCURRENT) APPOINTMENTS

Fort Hays State University	June 2018 – Present
Professor & Chair Management & Entrepreneurship Department	Robbins College Business & Entrepreneurship
Director Center for Entrepreneurship (from January 2022)	

FHSU has approximately 14,000 students (4000 on-campus / 7000 Virtual / 4000 in China) with Management having about 1500 majors, distributed across modalities. Management offers BBA programs in Entrepreneurship & Design Thinking, Management, Production & Operations Management, and Human Resource Management together with minor and certificate programs, and contributes to the MBA and Master of Professional Studies programs.

AWARDS (Non-Exhaustive List):

Presidents Distinguished Scholar (Rick Edgeman 2020-2021
Tomas Bata University (Czech Republic) & Institute of Management Studies – Ghaziabad (India) – established MOAs
University-Wide Advancing Assessment Award for 2018-19 Earned by The Management Department – Fall 2019

Aarhus University – Denmark (Secondary)	January 2012 – Present
Professor of Sustainability & Performance (Previously in Tenured Full Professor Position: Jan. 2012 – August 2015)	
Interdisciplinary Ctr. for Organizational Arch. <i>and</i> Business Development & Technology Department.	
Aarhus School of Business & Social Sciences	Converted to 20% <i>Appt</i> : August 2015–

Continuous engagement with Aarhus University (AU) since a 1997-98 sabbatical leave year in the former Quality & Innovation Research Group at the Aarhus School of Business. More than six years of my career has been in residence, including four years from 2012-to-2015 as a tenured full professor in the Interdisciplinary Center for Organizational Architecture (ICOA) and the Business & Technology Department (BTECH). I created or co-created graduate courses, in Sustainable Enterprise Excellence, Six Sigma Innovation & Design, and Managing & Organizing for Scientific Innovation, while directing approximately 50 theses – a continuing activity. I retain an appointment capped at 20%. I attracted the 2014 Performance Management Association (PMA) Conference to AU, generating support from U.S., U.K., Norwegian, and Danish organizations, along with four journal special issues, while co-chairing the conference with Professor Andy Neely – Pro-Vice-Chancellor at Cambridge University and a local colleague. I provided public lectures for Danish businesses and civic organizations and worked in project capacities with large Danish enterprises such as Siemens-Gamesa Renewable Energy, Vestas Wind Energy, Lego, KK Windpower, and Kamstrup. One of three AU representatives to the United Nations Global Compact – Nordic Network. AU is a top 100 university globally.

Utah State University (Prior with Pro Bono Ongoing)	2015 – 2018
Shingo Institute Research Director	Professor of Management Practice
Department of Management	Jon M. Huntsman School of Business
Shingo Faculty Fellow / Research Award Coordinator	August 2018– <i>Ongoing</i> / August 2015– <i>Ongoing</i>
Shingo Prize Examiner / Shingo Alumni / Workshop Provider	2019 – <i>Ongoing</i>

The *Shingo Prize for Operational Excellence* is the global standard for operational excellence and was established in the late 1980's. I served as the Institute's only research director over its 30+ year history and established the first research tracks at Shingo Conferences held in Denmark; Belgium; Ireland; Washington, DC; and Atlanta and provided workshops in, e.g., Utah, Minneapolis, Tennessee, Mexico, Belgium, Denmark and elsewhere. Provision of full-day *Human-Centered Innovation & Design* workshop at the 34th Annual *Shingo Conference* in May 2022 (Orlando, Florida)

Southern Denmark University – Denmark (Honorary)	February 2018 – February 2023
Honorary Professor of Engineering Operations Management (Five-Year Appointment)	
Department of Technology & Innovation	Faculty of Engineering

Primary activity is assessing candidates for senior faculty / chaired positions, sometimes chairing the committee.

PRIOR APPOINTMENTS in the UNITED STATES

University of Idaho

Professor of Statistics & Inaugural Department Chair
Statistical Science Department
Adjunct Professor of Business & Economics

2004 – December 2011

College of Science
College of Business & Economics

Led the Statistical Science Department during its first 7.5 years of existence prior to departure for Denmark. Recruited, first female tenure-track member of the department. Created a graduate certificate program in Six Sigma Innovation & Design. In collaboration with departmental faculty led the department to become what was, as the time, the fifth department nationally to provide its Master of Science program entirely online, with the program currently rated seventh nationally among online Data Analytics programs. The majority of graduate students are online.

University of Maryland

QUEST Professor & Executive Director of the QUEST Honors Fellows Program
Robert H. Smith School of Business and A. James Clark School of Engineering
Decision, Operations & Information Technologies Department, Smith School

2001 – 2004

Grew the QUEST Honors Program from 125 students to 225 students over three-year period in the wake of 25% staff of budget cuts associated with the aftermath of 9/11/2001. This was accomplished through significant program innovation that included new courses, tracks, and multiple entrance and exit points. Boosted externally sponsored projects from approximately six annually to 30 @ \$5,000 per project. Partnered externally to sponsored three-day off-site first year student retreat. Expanded footprint of sponsoring companies beyond Maryland, Northern Virginia, Washington, DC to include California, New York, Pennsylvania, Delaware, Florida, North Carolina, Tennessee and beyond. Worked with Accenture, Bank of America, and GE to provide professional mentors to program students.

Colorado State University

Professor 1993 – 2001 / Associate Professor 1988 – 1993
Center for Quality & Productivity Improvement (Founding Director)

1988 – 2001

College of Business
Computer Information Systems Department

Taught in the Executive MBA and Honors Program all years apart from 1997-98 sabbatical leave. Two course teaching load for the duration of my time at CSU, primarily in honors, EMBA, and nationally televised courses. Worked to provide approximately 30 workshops, all profitable with most sponsored by, e.g., IBM, Hewlett-Packard, Kodak, Colorado Department of Social Services, Apple, and other organizations. Co-founded a professional organization (Multinational Alliance for the Advancement of Organizational Excellence) that, between 2000 and 2008 held international conferences in the US, Denmark, Scotland, France, and Australia, attracting significant funding to back the organization and run profitably, though it was a 501 c(3) non-profit organization.

University of North Texas

Assistant Professor
G. Brint Ryan College of Business

1986 – 1988

Information Tech. & Decision Science Dept.

Formed the first MS and PhD programs in Quality & Reliability Management in the United States and helped birth the Center for Quality & Productivity Improvement, of which I would have served as first director, had I not returned to my home state of Colorado to accept a position at Colorado State University. Primarily taught in the MS and PhD programs in Management Science.

Rochester Institute of Technology (RIT)

Assistant Professor
J.D. Hromi Ctr. for Quality & Applied Statistics

1985 – 1986

Graduate Statistics Department
Kate Gleason College of Engineering

Early career appointment. Taught two M.S. courses in Quality and Applied Statistics on Wednesday's only and provided consulting to, e.g., Kodak, Mobil, Bausch & Lomb and other organizations the other four days of the week at \$2,500 daily, with one-third of that amount coming as salary, one-third to the unit, and one-third to RIT.

Bradley University

Assistant Professor of Finance & Quant. Methods
Inaugural Caterpillar Tractor Company Research Foundation Fellow – Focus on Competitive Strategy (Game Theory)

1983 – 1985

Foster College of Business Administration

PRIOR INTERNATIONAL

University of Lugano – Switzerland

EMBA Professor of Lean Six Sigma
University of Italian Switzerland (Lugano) /

March 2014 / March 2016 / December 2020
Faculty of Economics
Università della Svizzera Italiana

Executive MBA course in Lean Six Sigma. EMBA students have precisely one free elective course and the nature of the course is chosen by students, who attend one four-day weeked monthly from organizations across Europe. I was recruited as an expert in Lean Six Sigma and also directed the Valedictory Thesis by Giovanni Pintor in 2017.

De Montfort University – Leicester, UK

Honorary Professor of Lean Six Sigma

Leicester Castle Business School
March 2019 (Executive Program Delivery)

Provided Lean Six Sigma Green Belt training for MBA and executive students in the Leicester Castle Business School at De Montfort University in Leicester, United Kingdom

Uppsala University – Sweden

Professor of Quality Sciences (20%)
Industrial Engineering & Management Department

November 2014 – March 2017
Quality Sciences Division
Faculty of Engineering

Provided a large number of lectures recorded for use in graduate program in sustainable management and in quality sciences. Provided several public lectures for the business community on the Island of Gotland, Sweden. Guest lectured in a number of courses. Primary responsibility was that of mentoring junior faculty at this campus of Uppsala University, a global top 100 university founded in 1477.

Tomas Bata University – Czech Republic

External Research, Development & Innovation Assessor

April 2017, October 2020, December 2021
Faculty of Management & Economics (FAME)

FAME is the leading business school in the Czech Republic. During the latter half of 2020 and early 2021 I served on a nine-member international assessment panel examining the 2014-2018 RDI (research, development & innovation) strategy and results of the university.

Hamdan bin Mohammed Smart University – Dubai

Academic Advisory Board & Virtual Executive Club

October 2002 – October 2012

Initially founded as the *e-TQM College* under the patronage of Sheikh Mohammed bin Rasheed Al Maktoum, Vice-President of the United Arab Emirates and Ruler of Dubai as a vehicle for providing e-education throughout the Arabian Gulf region, with special focus on women, who were often excluded from higher education opportunities. The dozen-person international advisory board met annually, where Sheikh Mohammed met with the board every second year. Also provided training to Arabian Gulf region executives via the *Virtual Executive Club*.

Luleå University of Technology – Sweden

Business Excellence & Sustainable Development
Doctoral Course – Autumn Semester 2000 and Multiple 1-to-3 week stays from 1998 to 2007

Quality & Environmental Management Division
Quality Technology & Statistics Division

Served on many doctoral dissertation committees, or as a formal opponent, while also providing many guest lectures from 1998-2007. Provided a doctoral course on Sustainability and Enterprise Excellence in 2000 that led to creation of a new division of Quality & Environmental Management at the university, the first academic unit in the world to formally wed quality management and environmental management. Under alternative names, Uppsala University, Linköping University, Mid-Sweden University, and Chalmers University of Technology subsequently initiated similar programs.

Oxford University – Oxford, United Kingdom

Lecture Series Delivered to Georgetown University Master of Public Policy and MBA Students in McDonough Graduate School of Business Oxford Experience during July 2000.

July 2000

University of Versailles – France

Visiting Professor

July 2000
European TQM Masters' Program

Provided week-long intensive lecture series on Sustainability and Business Excellence.

Aarhus School of Business – Denmark

Quality & Innovation Research Group

Visiting Professor of Quality Mgt. (1997–1998)
Colorado State University Sabbatical Leave

Extensive research activity, graduate teaching (including team teaching) as part of a research group.

RESEARCH & SCHOLARLY ACTIVITY

AREAS OF EXPERTISE

Sustainable Enterprise Excellence
Six Sigma Innovation & Design
Systems & Design Thinking

Quality, Innovation & Sustainability Metrics and Measurement
Organizational Strategy & Performance Assessment
Complex Management Systems

BOOKS

Edgeman, R. (2019). *Complex Management Systems and the Shingo Model: Foundations of Operational Excellence and Supporting Tools*. Productivity Press <https://www.crcpress.com/Complex-Management-Systems-and-the-Shingo-Model-Foundations-of-Operational/Edgeman/p/book/9781138626225>

BOOK CHAPTERS: Reverse Chronology

Edgeman, R., Wu, Z. and Laasch, O. (2021). Expert Corner Contributor: Sandra Waddock. *Chapter 15 – Responsible Operations Management*. In O Laasch, R Conaway & N Tolhurst (Eds.) *Principles of Responsible Management: Sustainability, Responsibility, Ethics*, Sage Publishing: London, UK, pp. 693-740.

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Edgeman, R. (2019). *Performance Management and Enterprise Excellence through SBMs. Sustainable Business Model Innovation*, Palgrave Macmillan: London, UK. Annabeth Aagaard (Ed.). pp. 317-359. DOI: 10.1007/978-3-319-93275-0_11 <https://www.palgrave.com/de/book/9783319932743>

Edgeman, R. (2019). *Hoshin Kanri: Translating ‘Big Vision’ from Strategy to Execution*. In *Enterprise Alignment and Results: Thinking Systemically and Creating Constancy of Purpose and Value for the Customer*, Routledge: Abingdon, UK. Chris Butterworth (Ed.). pp. 91-98

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Caldwell, K., Edgeman, R. and Snyder, K. (2016). *Lean Techniques and the Shingo Prize. Juran's Quality Handbook: The Complete Guide to Performance Excellence, 7th Ed.*, McGraw-Hill Prof., pp. 387-428.

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Edgeman, R. (2014). *Six Sigma Innovation & Design*. In J. Wang (Ed.) *Encyclopedia of Business Analytics & Optimization*, IGI Global: Hershey, PA, Volume 4, pp. 488-499.

Edgeman, R. and Eskildsen, J. (2014). *Sustainable Enterprise Excellence*. In J. Wang (Ed.) *Encyclopedia of Business Analytics & Optimization*, IGI Global: Hershey, PA, Volume 5, pp. 199-212.

Edgeman, R. and Eskildsen, J. (2014). *Social-Ecological Innovation*. In J. Wang (Ed.) *Encyclopedia of Business Analytics & Optimization*, IGI Global: Hershey, PA, Volume 4, pp. 532-543.

Edgeman, R., Wu, Z. and Laasch, O. (2014). Expert Corner Contributor: Sandra Waddock. *Chapter 9 – Operations Management*. In O Laasch, R Conaway & N Tolhurst (Eds.) *Principles of Responsible Management: Sustainability, Responsibility, Ethics*, UN PRME & Cengage Publishing: Hampton, UK, pp. 260-298.

Wu, Z, Edgeman, R & Laasch, O. (2014). Expert Corner: Michael Braungart. *Chapter 10 – Supply Chain Management*. In O. Laasch, R. Conaway & N. Tolhurst (Eds.) *Principles of Responsible Management: Sustainability, Responsibility, Ethics*, UN PRME & Cengage Publishing: Hampton, UK, pp. 299-329.

Edgeman, R. (2013). *Unleashing the Potential of Big Data: A White Paper from the 2013 World Summit on Big Data & Organizational Design*. Diem Ho, Borge Obel & Charles Snow (Eds.). R. Edgeman – Contributor. *IBM, Organizational Design Community, the Sorbonne (University of Paris) and Aarhus University*, December 2013, 24 pages. Online at: <http://www.e-pages.dk/aarhusuniversitet/775/>

Edgeman, R. (2011). *Design for Six Sigma*. In M. Lovric (Ed.), *International Encyclopedia of Statistical Sciences*, Springer Publishing: Berlin, pp. 374-376.

Edgeman, R. (2011). *SIPOC and COPIS: The Business Flow – Business Optimization Connection*. In M. Lovric (Ed.), *International Encyclopedia of Statistical Sciences*, Springer Pub.: Berlin, pp. 1337-1338.

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Edgeman, R. (2002). *BEST Business Excellence: Ethical Resolution of Business Excellence & Sustainable Development*. In L.O.K... Lategan and P. le Roux (Eds.), *Business Ethics in Higher Education*, Technikon Free State Studies in Higher Education, Bloemfontein, South Africa, No. 4, pp. 24-37.

Quality Improvement Strategies for South African Retail Banking *in* Business Briefing: Global Banking and Financial Technology. W. Vermeulen & R Edgeman. *World Markets Research Centre (WMRC): Representing World Economic Development Congress, the Gulf Cooperation Council, and the ASEAN*. April 2000. (CD-ROM)

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Edgeman, R., Sevak, K.Y., Jensen, N.G., Mortensen, T.E. (2021). The Power of Many: A Structured Framework for Collective Innovation. *International Journal of R&D Innovation Strategy*, Vol. 3, No. 1, 17 pages. Published Online 20 September 2021. <https://www.igi-global.com/article/the-power-of-many/287875>

Rodgers, B., Antony, J., Edgeman, R. and Cudney, E. (2021). Lean Six Sigma in the Public Sector: Yesterday, Today and Tomorrow. *Total Quality Management & Business Excellence*. Vol. 32, No. 5-6, pp. 528-540. DOI: 10.1080/14783363.2019.1599714.

Edgeman, R. and Sevak, K.Y. (2021). The Circle Game: Poetry and Sustainable Enterprises. *International Journal of Innovation & Economic Development*. Vol 6, No. 6, 27-42 (February 2021). DOI: 10.18775/ijied.1849-7551-7020.2015.66.2003 <https://researchleap.com/the-circle-game-poetry-and-sustainable-enterprises/>

Traksulsunti, Y., Antony, J., Edgeman, R., Cudney, E., Dempsey, M. and Brennan, A. (2021). Reducing Pharmacy Medication Errors Using Lean Six Sigma: A Thai Hospital Case Study. *Total Quality Management & Business Excellence* (Accepted: 17 Feb. 2021). DOI: 10.1080/14783363.2021.1885292

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PUBLISHED BOOK REVIEWS - SUMMARY: Reverse Chronology

Journal of Quality Technology – 6

Quality Progress – 10

Interfaces – 3

NOTE: Some not listed below

TQM Journal (formerly The TQM Magazine) – 4

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International Journal of Service Marketing – 1

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CONFERENCE PROCEEDINGS & ADDRESSES: Reverse Chronology

- Edgeman, R. (2020). *Social Justice & Community Policing: A New Social Contract Business Model 400 Years, 8 Minutes and 46 Seconds in the Making*. 5th *International Conference on New Business Models: Sustainable. Circular. Inclusive*. Nijmegen, The Netherlands, 1-2 July 2020. (*Virtual Keynote Address – given the impact of COVID-19*).
- Edgeman, R. (2020). *The Circle Game: Poetry and Sustainable Enterprises*. 5th *International Conference on New Business Models: Sustainable. Circular. Inclusive*. Nijmegen, The Netherlands, 1-2 July 2020. (*Delivered Virtually – given the impact of COVID-19*).
- Edgeman, R. (2020). *Leadership for Operational Excellence*. 31st *Production & Operations Management Conference*. Minneapolis, Minnesota, 23-27 April 2020. Invited 90 Minute Workshop Plus Panel Discussing my Work (Jiju Antony – Heriot Watt University, Tor Netland – Swiss Federal Research Institute/ETH Zurich, Eric Olsen – California Polytechnic University, Laszlo Magyar – Amesbury Truth) (*Cancelled Due to COVID-19*).
- Edgeman, R. (2020). *A Complex Systems View of Sustainable Lean Six Sigma Leadership*. IX *Lean Six Sigma Congress*. University of Campinas and Federal University Fluminense. Campinas, Brazil. 2-3 April 2020. *Keynote Address*. (*Cancelled Due to COVID-19*) See: <http://www.leansixsigmabrasil.com/>
- Edgeman, R. (2017). *A Complex Systems View of Integrated Sustainability, Innovation, Lean and Excellence (SILE)* 30th *IBIMA Conference*, Madrid, Spain. 8-9 November 2017. *Keynote*.
- Edgeman, R. (2017). *Systematically Embracing Complexity: A Changing Lean*. *Shingo European Conference*, Brussels, Belgium, 17-18 October 2017.
- Edgeman, R. (2017). *Excellence Models and Complex Management Systems*. 9th *Annual Canadian Quality Congress*, Toronto, Canada, 7-8 September 2017. (*Most Highly Commended Research Paper Award*).

- Edgeman, R. (2017). The Shingo Model in a Management Systems Context. *29th Shingo International Conference*, Atlanta, Georgia, USA, 24-28 April 2017.
- Edgeman, R. (2017). The Future of Lean: A Research-Based Focus. *Ohio State University Center for Operational Excellence Conference*, Columbus, Ohio, 11-13 April 2017.
- Edgeman, R. (2016). Inter-and-Intra Organizational Dynamics of Strong Reciprocity: Synergetic Social-Ecological Innovation in the Anthropocene Age. *Shingo European Conference*, Copenhagen, Denmark, 1-2 December 2016.
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- Edgeman, R. (2016). Routinizing Peak Performance & Impacts Via Virtuous Reciprocity Cycles. *Performance Management Association Conference*, Edinburgh, Scotland, 26-29 June 2016.
- Edgeman, R. (2016). Building Excellence Panel. Comprised of Dr. Harry Hertz (Director Emeritus, Baldrige Performance Excellence Program), Dr. Joseph DeFeo (CEO, Juran Institute), and Shaun Barker (Shingo Institute Associate Director). *28th Shingo International Conference*, Washington, DC, April 2016. Conceived & Moderated by Rick Edgeman.
- Edgeman, R. (2015). Strong Reciprocity as Quintessential Shingo. *Shingo European Conference 2015*, Cork, Ireland, 13-14 October 2015. (*Conference Keynote*).
- Edgeman, R. (2015). Synergizing Innovation & Sustainability: A Strategy, Performance & Impact Nexus. *25th IBIMA Conference on Innovation 2020: from Regional Development Sustainability to Global Economic Growth*, Amsterdam, Netherlands, 7-8 May 2015. (*Conference Keynote Address*).
- Edgeman, R., Engell, T, Jensen, N. and Vrtik (2015). Adaptive Crowdsourcing and Improved Innovation. *European Decision Sciences Institute 6th Conference*, Taormina, Italy, 31 May – 3 June 2015.
- Edgeman, R., Eskildsen, J., Blahová, M. (2015). Social-Ecological in Purposeful Organizations: Implications & Impacts in an Age of Wicked Challenges. *2015 Performance Measurement Association of Australasia (PMAA) Conference*, Auckland, New Zealand, 2-4 February 2015.
- Blahová, M., Pálka, P. and Edgeman, R. (2015). Do Japanese Companies in the Czech Republic Perform Better than Others? *2015 Performance Measurement Association of Australasia (PMAA) Conference*, 2-4 February 2015.
- Edgeman, R. and Wu, Z. (2014). Supply Chain Proficiency in Relation to Resilience, Robustness, Social-Ecological Innovation and Enterprise Sustainability. *6th Annual Canadian Quality Congress*, Winnipeg, Canada, 29-30 September 2014.
- Edgeman, R. and Wu, Z. (2014). Wicked Challenges in the Anthropocene Age: Supply Chain Implications of Sustainable Enterprise Excellence. *European Decision Science Institute 5th Conference*, Kolding, Denmark, 29 June–2 July 2014.
- Edgeman, R. (2014). Grand Global Challenges in Relations to Superior and Sustained Enterprise Performance & Impact. *Performance Management Association Conference*, Aarhus, Denmark June 2014.
- Edgeman, R. (2014). Survive & Thrive: Sustainable Enterprise Excellence, Resilience & Robustness. *Performance Management Association Conference*, Aarhus, Denmark, 25-27 June 2014.
- Edgeman, R. (2014). Sustainable Enterprise Excellence, Resilience & Robustness: An Intrapreneurial Response to Climate Change & Societal Strain. *Sustainability, Ethics & Entrepreneurship Conference*, Denver, Colorado – 22-23 May 2014.
- Edgeman, R. (2014). Sustainable Enterprise Excellence Systems: The SEER² Strategy & Performance Model. *Business Systems Laboratory – 2nd International Symposium: Systems Thinking for a Sustainable Economy – Advancements in Economic & Managerial Theory and Practice*, Universitas Meratorum – Rome, Italy. 23-24 January 2014.

Eskildsen, J., Edgeman, R., Mønster, D. and Olesen, J. (2013). Response Based Segmentation in Satisfaction Surveys. *Performance Management Association Australasia Conference Proceedings*, Queenstown, New Zealand. 30 October – 1 November 2013.

Edgeman, R., Williams, J. and Eskildsen, J. (2013). Sustainable Enterprise Excellence: Innovation Enabled Organizational Resilience, Robustness & Resplendence. *5th Annual Canadian Quality Congress*, Calgary, Canada 23-25 September 2013.

Kjaergaard, T., Edgeman, R. and Grewatsch, S. (2013). The Sustainable Leadership Simulator (SLS): An Innovative Governance Mechanism Powering Systematic Validation and Development of Next Best Practice. *2013 International Conference on Sustainable Development Practice: Advancing Evidence-Based Solutions for the Post-2015 Sustainable Development Agenda*, United Nations Sustainable Development Solutions Network and Columbia University, New York City 6-7 September 2013.

Eskildsen, J., Edgeman, R., Mønster, D. and Olesen, J. (2013). Evaluating Response Based Segmentation in PLS Path Modeling. *59th World Statistics Congress*, Hong Kong, 25-30 August 2013.

Edgeman, R. (2013). Sustainable Resilient, Robust & Resplendent Enterprises: Translating Triple Top Line Strategy & Governance into Triple Bottom Line Performance. *Sustainability in a Scandinavian Context*, Copenhagen Business School, Copenhagen, Denmark 10-11 June 2013.

Carayannis, E., Edgeman, R. and Sindakis, S. (2013). Knowledge, Information & Data Analytics for Sustainable Enterprise Excellence (KID4SEE). *World Summit on Big Data & Organization Design*, Sorbonne, Paris, France, 16-17 May 2013.

Carayannis, E., Edgeman, R. and Sindakis, S. (2013). Knowledge, Information & Data (KID) Analytics for Entrepreneurial Education Enabled by Higher Order Technological Learning (HOTL) and Strategic Knowledge, Serendipity & Arbitrage (SKARSE). *University of Athens Workshop on Learning & Entrepreneurship*, Athens, Greece, May 2013.

Edgeman, R. and Eskildsen, J. (2013). Sustainable Enterprise Excellence: The Springboard Model & Assessment. *5th European Conference on Intellectual Capital*, Bilbao, Spain, 11-12 April 2013, pp. 123-131.

Edgeman, R. and Eskildsen, J. (2013). Socio-Ecological Innovation: Strategic Integration of Innovation for Sustainability and Sustainable Innovation. *5th European Conference on Intellectual Capital*, Bilbao, Spain, 11-12 April 2013, pp. 114-122.

Edgeman, R. and Eskildsen, J. (2012). Toward a UN Global Compact and UN PRME Inspired Springboard to Sustainable Enterprise Excellence. *World Business Capability Congress Proceedings*, Auckland, New Zealand, 5-7 December 2012.

Eskildsen, J., Edgeman, R. and Kjaergaard, T. (2012). The Impact of Contextual Factors on Satisfaction. *World Business Capability Congress*, Auckland, New Zealand, 5-7 December 2012.

Edgeman, R. and Eskildsen, J. (2012). Stepping on the Springboard to Sustainable Enterprise Excellence. *18th Asia Pacific Quality Conference*, 14-17 October 2012, Colombo, Sri Lanka.

Eskildsen, J., Bollingtoft, A., Edgeman, R. and Kjaergaard, T. (2012). From Workforce Performance Measurement to Sustainable Performance Management: The Care Index. *18th Asia Pacific Quality Conference*, 14-17 October 2012, Colombo, Sri Lanka.

Edgeman, R. and Eskildsen, J. (2012). A Springboard to Sustainable Enterprise Excellence. *11th EABIS Colloquium on Strategic Innovation for Sustainability*, European Association for Business in Society and IMD, Lausanne, Switzerland, 2-4 July 2012.

Edgeman, R. and Eskildsen, J. (2012). Viral Innovation, Sustainability and Excellence: The VISE Triad. *Proceedings of the 18th IBIMA Conference*, 9-10 May 2012, Istanbul, Turkey, ISBN: 978-0-9821489-7-6,

- Edgeman, R. and Eskildsen, J. (2012). People-Centered Innovation: Co-creation & Profound Consciousness. *Proceedings of the 18th IBIMA Conference*, 9-10 May 2012, Istanbul, Turkey, ISBN: 978-0-9821489-7-6.
- Edgeman, R. (2012). Innovation as a Key to Organizational Sustainability. *Sixth MEQA (Middle East Quality Association) Congress*, Dubai, UAE. January 31 –2 February 2012.
- Edgeman, R., Kristensen, K., Eskildsen, J., Lawrence, J. and Metlen, S. (2011). Next Generation Organizational Leadership: Enterprise-Wide Process & Performance Excellence. *Proceedings of the Fifth MEQA (Middle East Quality Association) Congress*, Dubai, UAE, February 2011, pp 448-457.
- Edgeman, R. and Boakye, K.G. (2010). People-Centred Innovation via Pervasive Collaboration. *Proceedings of the Fourth MEQA (Middle East Quality Association) Congress*, Dubai, UAE, March 22-26, 2010
- Edgeman, R. (2008). Life After Deming: Creating a Culture for Quality Excellence through Profound Consciousness. *MAAOE VII, Multinational Alliance for the Advancement of Organizational Excellence*, Aarhus, Denmark, October 2008.
- Edgeman, R. and Fraley, L. (2008). From Profound Knowledge to Profound Consciousness: Life after Deming. *Second MEQA (Middle East Quality Association) Congress*, Dubai, UAE, April 7-9, 2008.
- Edgeman, R. (2007). Six Sigma from Products to Pollution to People. *First Annual MEQA (Middle East Quality Association) Congress*. Dubai, UAE, March 2007. Conference Keynote Address.
- Edgeman, R. and Dugan, J. (2006). Six Sigma from Products to Pollution to People: Migration from Engineering and Business to the Natural and Social Environments. *11th World Congress for TQM*, Wellington, New Zealand, December 2006. Conference Keynote Address.
- Pavia, K., Wagner, F. and Edgeman, R. (2006). Using Six Sigma to Create a Kiln Drying Workshop. *Forest Products Society, 60th International Convention & Technology Transfer Group*, San Jose, California, June 2006.
- Edgeman, R. and Willis, B. (2005). Engineering Outreach and Six Sigma Innovation & Design. *Educating the Net Generation*, Moscow, Idaho, October 2005.
- Edgeman, R. (2005). Six Sigma from Products to Pollution to People: Migration from Engineering and Business to the Natural and Social Environments. *American Statistical Association – Quality & Productivity Conference*, Minneapolis, Minnesota, May 2005.
- Edgeman, R. and Hensler, D. (2004). QFD and the BEST Paradigm: Deploying Sustainable Solutions. *World Review of Science, Technology & Sustainable Development 2nd International Conference*, Edinburgh, Scotland, November 2004. Conference Best Paper Award.
- Edgeman, R., Bigio, D. and Ferleman, T. (2003). Six Sigma in Public Sector - Information Technology Disaster Recovery: Case Analysis of the Office of the Chief Technology Officer of the Government of the District of Columbia. *4th International MAAOE Conference*, Melbourne, Australia. October 2003.
- Bigio, D., Edgeman, R. and Ferleman, T. (2003). Six Sigma Availability Management of Information Technology in the Office of the Chief Technology Officer of Washington, DC. *8th World Congress for TQM*, Dubai, UAE. October 2003.
- Edgeman, R. (2003). A Six Sigma QUEST. *3rd International MAAOE Conference*, Ayr, Scotland, September 2002, pp. 176-183.
- Edgeman, R., Hensler, D. and Mazur, G. (2002). Deploying BEST Excellence–KEYNOTE ADDRESS. *7th ICIT International Conference on ISO9000 & Total Quality Management*, Melbourne, Australia, 2-4 April 2002.
- Edgeman, R., Hensler, D. and Mazur, G. (2001). BEST Deployment: An Integrative Solution for Critical Time. *QFD Symposium*, Baltimore, Maryland, 4-8 November 2001.

- Hensler, D. and Edgeman, R. (2001). Modeling BEST Sustainability: The Beginning. *2nd International MAAOE Conference: The Multinational Alliance for the Advancement of Organisational Excellence*, Versailles, France, 26-28 September 2001
- Edgeman, R., Geroy, G. and Chitsika, R. (2001). In Search of the BEST Chord: Harmonizing Business Excellence and Sustainable Development. *2nd International MAAOE Conference: The Multinational Alliance for the Advancement of Organisational Excellence*, Versailles, France. 26-28 September 2001.
- Chitsika, R., Geroy, G. and Edgeman, R. (2001). Quality Management in Emerging Economies: A Cultural Perspective. *2nd International MAAOE Conference: The Multinational Alliance for the Advancement of Organisational Excellence*, Versailles, France, 26-28 September 2001
- Edgeman, R. (2000). Pondering Excellence and Sustainable Development, European Operations Management Association. *3rd International (Euro) CINet Conference: Continuous Improvement 2000: From Improvement to Innovation*, Aalborg, Denmark - September 2000, pp. 139-151.
- Edgeman, R. and Hensler, D. (2000). The AΩ Chronicle: Earth@Omega or Sustainability@Alpha? *Multinational Alliance for the Advancement of Organisational Excellence: First International Conference*, Estes Park, Colorado, 6-9 August 2000.
- Hensler, D., Jonker, J. and Edgeman, R. (2000). The Gaia Hypothesis, Total Quality Management and System Dynamics. *Symposium of the International Research Network for Quality, Environment and Corporate Social Responsibility – 6th Annual Eco-Mgt. & Auditing Conference: Towards New Management Systems*, Manchester, UK, June 2000.
- Edgeman, R. and Jonker, J. (2000). Lessons from Leonardo: Application of da Vincian Principles to Organizational Excellence – *Two Conference Plenary (Keynote Address)*. *4th International & 7th National Research Conference on Quality Management and Qualcon 2000*, Sydney, Australia, February 2000.
- Edgeman, R. and Hensler, D. (2000). From Quality to Organizational Excellence: Emerging Ideas. *4th International & 7th National Research Conference on Quality Management*, Sydney, Australia, Feb. 2000
- Lewis, J. and Edgeman, R. (2000). The Roles of Quality Leaders: A Survey of Total Quality Management Literature. *4th International & 7th National Research Conference on Quality Management*, Sydney, Australia, February 2000.
- Edgeman, R. (1999). Leadership and the Quest for Business Excellence. *3rd International & 6th National Research Conference on Quality Management*, Melbourne, Australia, February 1999, pp. 140-147.
- Edgeman, R., Dahlgaard, J., Dahlgaard, S. and Scherer, F. (1998). Leadership and Core Values: A Paradigm for Principle-Centered Leadership. *The Learning Edge: Driving for Sustainable Excellence – European Foundation for Quality Management*, Rome, Italy, April 1998.
- Edgeman, R. (1998). Core Value Deployment & Principle-Centered Leadership. *Luleå University of Technology*, Luleå, Sweden, 8 June 1998. (*Invited Presentation*).
- Shi, S., Liu, Z., Chen, Y. and Edgeman, R. (1997). On the Role of Leadership in TQM in China. *International Conference on Productivity & Quality Research*, Dailin, China, March 1997.
- Edgeman, R. (1996). Improving the Leadership Selection Process: Quality Management Tools and Perspectives. *International Association of Management*, 14th International Conference, Toronto, Canada, August 1996.
- Sturtevant, N., Trowbridge, B. and Edgeman, R. (1996). *Quality & the Environmental Steward. Management of Technology V*, February 1996, pp. 355-56. Elsevier Advanced Technology, Oxford, UK
- Edgeman, R. (1993). Quality Improvement in Universities - Invited Roundtable Leader. *American Statistical Association Annual Conference*, Las Vegas, Nevada, August 1993.
- Edgeman, R. and Grayson, J. (1993). Correlation Evaluation of Probability Plots. *Decision Sciences Institute Annual Conference*, Las Vegas, Nevada, November 1993.

- Grayson, J. and Edgeman, R. (1992). Applying the 7 QC Tools to Software. *Decision Science Institute Annual Conference*, San Francisco, California, November 1992.
- Edgeman, R. (1992). *Computer Systems Quality & Reliability Assessment and Improvement. Management of Technology III*, Miami, Florida, February 1992, pp. 704-711. Industrial Engineering & Management Press, Norcross, GA.
- Williams, J., Clark, J. and Edgeman, R. (1992). *System Death Cycle: Identification of Metrics of the Wear-Out Stage. Management of Technology III*, Miami, Florida, February 1992, pp. 603-611. Industrial Engineering & Management Press, Norcross, GA.
- Edgeman, R. and Clark, J. (1991). Systems Quality & Reliability Improvement through the Malcolm Baldrige National Quality Award Guidelines and the Deming Management Method. *Decision Sciences Institute Annual Conference*, November 1991.
- Edgeman, R. (1991). Quality Improvement & Statistical Reasoning: A Business School Implementation. *American Statistical Association Annual Conference*, August 1991.
- Kaman, V., Mallette, P. and Edgeman, R. (1991). Building a Technology Management Curriculum. *Mountain-Plains Management Conference*, Fort Collins, Colorado, October 1991.
- Edgeman, R. and Shanmugam, R. (1990). Linear Regression Analysis for Inverse Gaussian Processes. *Decision Sciences Institute Annual Conference*, November 1990.
- Edgeman, R. and Grayson, J. (1990). Analysis of Reciprocals: An Alternative to ANOVA for Underlying Distributions with Positive Skew. *Decision Sciences Institute Annual Conference*, November 1990.
- Edgeman, R. and Williams, J. (1990). Solution by Inspection for a Class of Linear Programs. *Decision Sciences Institute Annual Conference*, November 1990.
- Edgeman, R. and Williams, J. (1990). A Competitor to ANOVA for Analysis of Skewed Data. *American Statistical Association Annual Conference*, August 1990, p.79.
- Edgeman, R. (1990). Communication of Statistical Concepts in Technology to Managers. *Fifth Making Statistics More Effective in Schools of Business Conference*, June 1990.
- Pavur, R., Edgeman, R. and Scott, R. (1989). Using the Anderson-Darling and Cramer-Von Mises Procedures with the Inverse Gaussian Distribution. *Southwest Decision Sciences Institute*, March 1989.
- Edgeman, R. and Scott, R. (1988). A Watson Test of Inverse Gaussianness. *Decision Sciences Institute Annual Conference*, pp. 138-140, November 1988.
- Edgeman, R. and Scott, R. (1987). An Anderson-Darling Test of the Inverse Gaussian Density. *American Statistical Association Annual Conference*, pp. 238-240, August 1987.
- Scott, R. and Edgeman, R. (1987). A Cramer-Von Mises Test of the Inverse Gaussian Density. *American Statistical Association Annual Conference*, pp. 241-243, August 1987.
- Edgeman, R. and Scott, R. (1987). Critical Value Approximation for an EDF Based Test of the Inverse Gaussian Density. *Computer Science & Statistics*, Philadelphia, Pennsylvania, pp. 540-542, 1987.
- Edgeman, R. and Rubash, A. (1986). An Approximate Inverse Standard Normal Result with Applications. *Northeast Decision Sciences Institute*, March 1986, pp. 263-264.
- Edgeman, R., Scott, R. and Reznick (1985). Box-and-Whiskergrams: A Data Display Methodology. *American Statistical Association Annual Conference*, 1985, p. 92.
- Scott, R. and Edgeman, R. (1985). Random Variate Generation on Apple II Microcomputers. *American Statistical Association Annual Conference*, 1985, p. 131.
- Edgeman, R. (1983). Quasi-Optimality in Sequential Decision Processes. *American Statistical Association Annual Conference*, Toronto, Canada, August 1983, pp. 539-543, 1983.

SPECIAL PRESENTATIONS & EXTENDED LECTURES: Reverse Chronology

Entrepreneurial, Purposeful, Imaginative, Innovative & Creative (*EPI²C*) Design Thinking – 8 hr. workshop. 34th Annual Shingo Conference. 16-20 May 2022. Orlando, Florida. Workshop for Professionals.

Building a House of Research: Strategic Research Alignment, Prioritization & Deployment. 7 December 2022
Tomas Bata University, Faculty of Management & Economics (FAME), Zlin, Czech Republic.

Six Sigma Innovation & Design Workshops (8 hours). Shingo Institute, Utah State University:

- Atlanta, Georgia April 2018.
- Brussels, Belgium October 2017
- Minneapolis, Minnesota September 2017
- Washington, DC April 2017
- Copenhagen, Denmark December 2016
- Monterrey, Mexico October 2016
- Knoxville, Tennessee September 2016

Lean & Operational Excellence (Lecture). University of Delaware. September 2016.

Quality History & Gurus: A Journey through the Quality Cosmos. *Uppsala University*, Uppsala, Sweden, March 2017.

Examining the Quality of Scientific Research. *Uppsala University*, Uppsala, Sweden, May 2015.

Language & Flair in Academic Research. *Uppsala University*, Uppsala, Sweden. May 2015.

Sustainable Development & the Fragile Triumvirate: Personal, Organizational, and Societal Excellence. *Oxford University*, Oxford, UK, July 2000. MBA and Public Policy Graduate Students in the *Georgetown University Graduate School of Business International Management Program*.

Pondering the Interface: Business Excellence & Sustainable Development. *University of Versailles de St. Quentin-en-Yvelines*, Versailles, France, 3 July 2000. For French Faculty, Students & Professionals: *European Master of Science Program in Total Quality Management*

Business Excellence & Sustainable Development. University of the West of Scotland (formerly Paisley University). July 2000.

Next Generation Quality Management: Multidisciplinary, Multinational and Performance-Oriented - Mutual Enrichment at the Interface of Organizational and Personal Excellence. (Invited). *National Science Foundation Workshop on Networks & Quality*, Tempe, Arizona, 25-26 February 2000

North American Collaboration in Universities. *Swedish Quality Association Annual Meeting*, Luleå, Sweden, 10 June 1998.

Optimization of a Flexible Packaging Material Process: Real Application of Response Surface Design & Analysis. *Linköping University of Technology*, Linköping, Sweden, 26 November 1997. (*Industrial Consortium Keynote Address*).

A Quality Management Process for Leadership Selection. *Försöks-Planering & Robust Konstruktion– Fall Technical Conference on Experimental Design* (Business Excellence & Strategic Planning – Fifth Annual Conference), Aarhus School of Business, Aarhus, Denmark, October 1997.

MISCELLANEOUS ARTICLES & REPORTS: Reverse Chronology

Edgeman, R. (2007). A New Big Bang Theory: Six Sigma at the Academic-Industry Interface. *Six Sigma E-Newsletter, Society of Manufacturing Engineers*.

Edgeman, R. (2005). Carry the Voice of the Customer using Quality Function Deployment. http://www.etqm.net/digest/October2005/qd_011005.htm *Quality Digest*, 2, 12, October 2005 – ETQM College Publishing – Dubai, United Arab Emirates.

Edgeman, R. (1993). Iowa Program Combines Stats, Engineering, and Business Studies. *Amstat News*, No. 195, 25.

Edgeman, R. (1992). Quality Improvement Educational Opportunities Abound. *Amstat News*, N. 192, 48

Inverse Gaussian Control Charts - *Statistical Theory & Methods Abstracts*, 30, 3, p 2441, August 1989.

Edgeman, R. (1984). Optimal and Quasi-Optimal Sequences of Decisions for Nested Multistage Games. *Caterpillar Tractor Company Research Foundation*, 167-page report provided relative to my role as first *Caterpillar Tractor Company Research Foundation Fellow*.

PROGRAMS, WORKSHOPS, WEBINARS: EXAMPLES

- Entrepreneurship at Scale Master Class (Gary Hamel) – Drucker Forum (Vienna) – 10 November 2021
- Navigating Exponential Growth: Leadership & Decision-Making in Times of Nonlinear Change Master Class (Ed Catmull & Hal Gregersen) – Drucker Forum (Vienna) – 10 November 2021
- Eighth World Sustainability Forum – Switzerland (Virtual) – 15-17 September 2020.
- Experiential Classroom Clinic USASBE – United States Assn. for Small Business & Entrepreneurship Tampa, Florida. 19-22 September 2019.
- Assessment Institute in Indianapolis (focused on program assessment) – IUPUI – 13-15 October 2019.

SELECTED SCHOLARLY RECOGNITIONS

- Annual Scientific Review of Progress on €20M European Commission Grant (IF FUNDED) on: *Nanotechnology for personalized cancer theragnostic (NANOPOT)*. Researchers from five universities in the Czech Republic (2022-to-2025).
- Management Development Institute – Gurgaon (India) – International Curriculum Review Committee: Executive Graduate Programmes (EGP)–March 2022. REVIEW OF THE FOLLOWING PROGRAMS:
 - PGDM - Business Management or BM (erstwhile National Management Programme or NMP),
 - PGDM – Executive (erstwhile Executive Management Programme or EMP), and
 - PGDM – Public Policy & Management or PPM.
- Tomas Bata University – Zlin, Czech Republic – Member of Nine Person International Panel of Experts Charged with Assessing 5-Year Research & Development Results & Strategy – October 2020
- International Academy of Quality (IAQ) – Academician of the Academy – elected to the IAQ in 2020.
- Gandhi Institute of Technology & Management (India) – Lecture on Six Sigma (2022 – date is TBD)
- National Science Foundation: Panel Member – Tempe, Arizona - 2000
- National Science Foundation – Conference Board of the Mathematical Sciences: Fully sponsored by-invitation participation in three limited attendance conferences on:
 - Random Number Generation & Simulation (University of Alaska, Fairbanks - 1990),
 - Quality Management (University of Tennessee, Knoxville - 1990), and
 - Empirical Processes (University of Iowa, Iowa City - 1988).
- 21 Voices of Quality for the 21st Century – Quality Progress (American Society for Quality – 2000). One of only six academics globally (three American) selected for this distinction.
- Fulbright Senior Scholar Selection: SEED (Securing Eastern European Democracy) Program. Special Congressional Appt. to Comenius University in Bratislava, Slovak Republic (1992-1993). Very late notification necessitated appointment refusal.
- Most Highly Commended Paper – Canadian Quality Congress – 2017
- International Journal of Productivity & Performance Management – Best Article of 2015
- World Review of Science, Technology and Sustainable Development – Best Article of 2005
- Best Paper Award – Science, Technology and Sustainable Development Conference – 2004
- International Who's Who in Quality
- Colorado Advanced Technology Institute – Support for National Quality Management Conference.
- Swedish Engineering Research Institute – Grant Proposal Reviewer.

TEACHING ACKNOWLEDGEMENTS & COURSES TAUGHT

TEACHING AWARDS:

- Who's Who Among America's Teachers
- Hamdan Bin Mohammed Smart University – Dubai (2002-2012). School of Business & Quality Management – Academic Advisory Board – Dubai, United Arab Emirates
- University of Idaho – Disability Student Services Professor of the Year (twice)
- University of Maryland – Honored Professor Award
- University of Maryland – Robert H. Smith School of Business Top 15%
- University of Maryland – Executive Director – QUEST Honors Fellows Program (2001-2004)
- Colorado State University / University of Idaho / Fort Hays State University – University Honors Council and / or Honors Instruction

COURSES TAUGHT:

Fort Hays State University (2018 – Current)

MGT 301	Principles of Management (Fall Semesters 2018 – 2021 / Summer 2019)
MGT 600	Lean Systems (Spring Semesters 2019 - 2022)
MGT 602	Production & Operations Management (Spring Semesters 2019 - 2022 / Fall 2021)
MGT 608	Total Quality Management (Fall Semesters 2018 - 2021)
GBUS 673	Human-Centered Innovation & Design (Fall 2021)
ENTR 401	Entrepreneurship by Design (Spring 2022) ... complete course redesign

COURSES TAUGHT AT INTERNATIONAL UNIVERSITIES

University of Lugano - Switzerland (2014, 2016 and 2020)

(*Università della Svizzera italiana – Faculty of Economics*)

M.Sc.	5 ECTS	Lean Six Sigma (Spring 2014, Spring 2016, December 2020)
M.Sc.	30 ECTS	Master Thesis (One student – 2017 – Valedictory Thesis)

De Montfort University –Leicester, UK (March 2019)

Leicester Castle Business School

M.Sc.	16 Hours	Lean Six Sigma Innovation & Design Green Belt Certification Course See: https://twitter.com/UstudyMarketing/status/1106161794320613376
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Aarhus University – Denmark (2010 – Current)

Level	Credits	Course Title
Ph.D.	10 ECTS	Managing and Organizing for Scientific Innovation (2012 and 2013)
M.Sc.	10 ECTS	Six Sigma Innovation & Design (Annually, 2010 through 2018)
M.Sc.	5 ECTS	Sustainable Enterprise Excellence (2013, 2015)
M.Sc.	5 ECTS	Lean Six Sigma (2014)
M.Sc.	10 ECTS	Technology Management (16 lecture hours each of 2013 through 2017)
M.Sc.	10 ECTS	Technology Specialization II (Project Supervision, 2017 and 2018)
M.Sc.	10 ECTS	Technology Specialization I (Project Supervision, 2013 through 2018)
M.Sc.	10 ECTS	Company Project II (Project Supervision, 2015 through 2017)
M.Sc.	10 ECTS	Company Project I (Project Supervision, 2013 through 2018)
M.Sc.	30 ECTS	Master Thesis (Thesis Supervision – 40+ theses 2012 to Present)
B.Sc.	10 ECTS	Quality Management (12-to-16 lecture hours each of 2015, 2016, 2017)
B.Sc.	10 ECTS	Business Statistics II (2013)
B.Sc.	10 ECTS	Business Statistics I (2012 and 2013).

Aarhus School of Business (1997 – 2009) – Merged with Aarhus Univ. 2009

M.Sc.	10 ECTS	Quality Management (1997) – Aarhus School of Business
M.Sc.	10 ECTS	Business Excellence (1998) – Aarhus School of Business Service as <i>opponent</i> or <i>external examiner</i> on a handful of Doctoral Theses

Uppsala University – Sweden (late 2014 – March 2017)

M.Sc./B.Sc. Twenty-three YouTube lectures for courses on Quality Management, Six Sigma, and Sustainability. URLs and topics are provided below:

Quality Contributions from Japan:	https://www.youtube.com/watch?v=tuG6qrmMzX0
Western Contributions to Quality:	https://www.youtube.com/watch?v=pReVAFxrdPo
Principles of Enterprise Excellence:	https://www.youtube.com/watch?v=C9ETkI5LuCw
Motivations Behind Changing Enterprises:	https://www.youtube.com/watch?v=vIeBqpD5T7s
Innovation, Creativity & the Enterprise:	https://www.youtube.com/watch?v=1JCw2YOO19Q
The Circular Economy & Biomimicry:	https://www.youtube.com/watch?v=JSeaTnmKnGw
Sustainability-Driven Innovation:	https://www.youtube.com/watch?v=D5Bm4zrnAaQ
Six Sigma Culture – Values Focus:	https://www.youtube.com/watch?v=tmDU_TmEcLs
Six Sigma Foundations:	https://www.youtube.com/watch?v=XI90XeIIsoI
Six Sigma Innovation DMAIC Define:	https://www.youtube.com/watch?v=jfjHYyznZms
DMAIC Measure phase:	https://www.youtube.com/watch?v=bz8cqSGftX8
DMAIC Analyze phase:	https://www.youtube.com/watch?v=jQlyUpbw1Y0
DMAIC Improve phase:	https://www.youtube.com/watch?v=CmkgdeEF_oo
DMAIC Control phase:	https://www.youtube.com/watch?v=qGhHicxPdTU
Failure Modes and Effects Analysis:	https://www.youtube.com/watch?v=lkevoWGRceY
Supply Chain Risk Management:	https://www.youtube.com/watch?v=Oh7mAsZJs4U
Vicious and Virtuous Cycles	https://www.youtube.com/watch?v=Ir9joKQyx-A
Organizational Dynamics:	https://www.youtube.com/watch?v=vq2Qq-3PwaE
Sustainable Enterprise: Peak Perform.	https://www.youtube.com/watch?v=zMxtWqG8UWU
Sustainability Reporting	https://www.youtube.com/watch?v=hus7jYr9RoE
United Nations Global Compact	https://www.youtube.com/watch?v=OJv81NwhiVU
Global Reporting Initiative (GRI)	https://www.youtube.com/watch?v=cDxkYrI1BPk
EMS, ISO14000 and Related Elements	https://www.youtube.com/watch?v=kdaBfh1WH1o

B.Sc.	10 ECTS	Quality Management (periodic lectures)
M.Sc.	10 ECTS	Sustainable Management (periodic lectures)

Luleå University – Sweden (2000)

Ph.D.	10 ECTS	Sustainable Development and Business Excellence – Fall 2000
Ph.D.	Examiner	On multiple Ph.D. dissertations (committee or opponent roles).
M.Sc.	-----	Periodic other lectures between 2000 and 2007.

Oxford University – United Kingdom (2000)

MBA	-----	Sustainability Lectures as Part of Georgetown University McDonough Graduate School of Business <i>Oxford Experience</i> Program for MBA and Public Policy students.
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University of Versailles Saint Quentin en Yvelines – France (2000)

M.Sc.	Lectures	Lecture series on Sustainability & Business Excellence as part of the former <i>European Masters Programme in Total Quality Management</i> .
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Other International University Academic Involvement (1998 – Present)

Ph.D. Dissertation Service: 20 Occasions in committee member, external examiner, or opponent roles at:

- SWEDEN: Chalmers University // Linköping University // Luleå Univ. of Technology
- DENMARK: Aarhus University // Univ. of Southern Denmark
- PAKISTAN: Univ. of Lahore // National Univ. of Bus. Administration & Technology
- AUSTRALIA: Univ. of Western Sydney // Royal Melbourne Institute of Technology
- Massey University (New Zealand) // National University of Singapore
- Napier University (Scotland) // University of Poona, India

COURSES TAUGHT AT OTHER UNITED STATES UNIVERSITIES

Utah State University (2015 – 2018)

M.S.	3 SCR	Six Sigma Innovation & Design (Special Topics)
MBA	2 SCR	Quality Systems in a Lean Environment
B.S.	2 SCR	Managing Global Value Chains

University of Idaho (2004 – December 2011)

M.S.	3 SCR	Statistical Consulting
M.S.	3 SCR	Design of Experiments
M.S.	1 SCR	Seminar
M.S.	3 SCR	Six Sigma Innovation
M.S.	3 SCR	Design for Six Sigma
M.S./B.S.	3 SCR	Quality Management
B.S.	3 SCR	Statistical Methods (with and without honors component)
B.S.	3 SCR	Probability and Statistics (with honors component)

University of Maryland (2001 – 2004)

E/MBA	3 SCR	Six Sigma (2003, 2004)
B.S.	3 SCR	Total Quality Management (2002-2004)
Honors	3 SCR	Six Sigma (2002-2004)
Honors	3 SCR	Senior (Consulting and Innovation) Practicum (2001-2003)
Honors	3 SCR	Statistical Thinking for Managerial Decision Making (2002-2004)
Honors	3 SCR	Introduction to Quality and Design (2001-2003)

Colorado State University (1988 – 2001)

Quality Management (M.S.)	Managerial Decision Making (EMBA)
Statistics for Business & Economics (E/MBA)	International Business (B.S.)
Business Statistics I (B.S.)	Business Statistics II (B.S.)
Business Excellence and Sustainable Development (Honors)	

University of North Texas (1986 – 1988)

Response Surface Analysis (Ph.D.)	Reliability and Life Testing (Ph.D.)
Management Science (M.S.)	Graduate Business Statistics (M.S.)
Business Statistics I (B.S.)	Business Statistics II (B.S.)

Rochester Institute of Technology – New York (1985 – 1986)

Mathematical Statistics I	Mathematical Statistics II	Design of Experiments
Statistical Sampling	Statistical Quality Control	Acceptance Sampling

Bradley University – Illinois (1983 – 1985)

Multicriteria Decision Making (MBA)	Management Science
Business Statistics I	Business Statistics II

University of Wyoming (1980 – 1983)

Regression Analysis	Analysis of Variance	Statistical Computing
Business Statistics I	Business Statistics II	MBA Statistics I
MBA Statistics II	Probability & Statistics for Engineers	

DEPARTMENTAL AND INSTITUTIONAL SERVICE: Non-Exhaustive

Fort Hays State University

- University Press of Kansas Editorial Board (2020-2023)
- TILT-ED Assessment Mini-Conference: Speaker on “Aspirational Assessment: A Big Picture Continuous Improvement Cycle”. 18 February 2020.
- Generator – Tomas Bata University (Faculty of Management & Economics), Zlin, Czech Republic. Memorandum of Agreement for Faculty / Student Exchange – In place as of Early 2019. TBU (FAME) is the leading business school in the Czech Republic.
- Generator – Institute of Management Studies – Ghaziabad – India. Memorandum of Agreement for Faculty / Student Exchange – Early 2019. IMS-Ghaziabad is a Top 10 Indian Business School.
- FHSU – President’s Distinguished Scholar Selection Committee (2021-2025)
- FHSU – Provost & VPAA Search Committee – (December 2018 – May 2019)
- FHSU – Honors College Director Search Committee – (March 2019 – June 2019)
- FHSU – Honors Program – Chair – Creative & Innovative Honors Programs
- FHSU – President’s Strategic Plan Committee – Global & Community Engagement
- FHSU – Academy of Academic Leadership (Deans & Department Heads)
- FHSU – Formulated / Chaired the First Winter Research Symposium (one-day conference)
- Robbins College of Business & Entrepreneurship – Dean’s Executive Committee (2018-)
- Robbins College of Business & Entrepreneurship – Research Committee (2019-)
- Robbins College of Business & Entrepreneurship – MBA Committee (Chair, 2021-)

Utah State University

- Research Track Chair – Shingo European Conference – Copenhagen, Denmark – Dec. ’16.
- Six Sigma Workshop Provider – Shingo Manufacturing Summit – Knoxville, TN – Sept ’16.
- Panel Organizer & Moderator – Shingo Annual Conference – Washington, DC – April 2016
- Jon M. Huntsman School of Business – Statistics Committee

Aarhus University

- Conference Co-Chair – Performance Management Association 2014 – together with Andy Neely (Cambridge University) and Jacob Eskildsen (Aarhus University) – cosponsored by Cambridge University and Aarhus University.
- School of Business & Social Sciences – Elite Committee to Establish American Style Tenure & Promotion System in Instances of Selective Recruitment
- School of Bus. & Soc. Sci. – Elite Comm. - Sustainable Product Development & Innovation Prog.
- Chair of Faculty Search Committee - Engineering

University of Idaho

- Idaho Research Foundation Board of Directors (research activities of the University of Idaho, Idaho State Univ., Boise State Univ., and Lewis Clark State College)
- University Honors Council
- College of Science Executive Committee
- Officer Education Committee (ROTC: University of Idaho & Washington State University)
- Dean’s Diversity Committee (College of Science)
- Geography Department Chair Search Committee (Chair)
- M.S. Advisory Boards – Management of Technology Program / Engineering Management
- Vandal Innovation & Enterprise (VIEW) Works (Entrepreneurship Program) – Development Team
- College of Science Dean Search Committee

University of Maryland

- QUEST (Quality Enhanced Systems & Teams) Honors Fellows Program Executive Director

Colorado State University

- University Honors Council
- President’s Diversity Committee
- College of Business Dean Search Committee (twice)

SERVICE TO THE PROFESSION (Non-Exhaustive)

- Tomas Bata University – Review of 2014-2018 Research & Development 2020
- United Nations Global Compact (UNGC) Nordic Network 2012-2015
Representing Aarhus University – Denmark – at mtgs. in Norway, Sweden, Denmark
- World Association for Sustainable Development – Executive Advisory Board 2018-
- Multinational Alliance for the Advancement of Organizational Excellence 1998-2002
Executive Director (Founding)
- Hamdan Bin Mohammed Smart University – Dubai 2002-2012
School of Business & Quality Management– Academic Advisory Board – Dubai, UAE.
- Institute of Electrical and Electronic Engineers (IEEE) 1997-1999
Reliability Engineering Steering Committee
- American Statistical Association (ASA) 1992-1993
Quality & Productivity Section Publications Chair
- American Statistical Association (ASA) 1985-1986
Rochester, New York Chapter President

SELECTED EDITORIAL ACTIVITY

Levels ranging across co-editor of academic book, academic journal co-editor, guest editor of special issues of nine major journals, major journal associate editor, associate editor of special issue of major journal, numerous editorial review boards, book review editor for major journal, book & article reviewer, academic publications chair for major association, conference chair, and proceedings editor – two organizations. Assembled internationally acclaimed editorial review board:

- Co-Editor: *Measuring Business Excellence* (2000-2003)
- Associate Editor: *Total Quality Management & Business Excellence* (August 2014 –)
- Journal Special Issue Editor or Co-Editor (2016-2022):
 - Journal of Competitiveness (Co-Editor – to be Published in 2023)
 - Measuring Business Excellence (Co-Editor –Published in 2018)
 - Total Quality Management & Business Excellence (An annual issue beginning 2018)
 - Int. Journal. of Productivity & Performance Management
 - Int. Journal of Modelling in Management
 - Measuring Business Excellence
 - Journal of Organization Design (Associate Editor)
- Editorial Advisory Board – Palgrave Macmillan book series entitled *Palgrave Studies in Democracy, Innovation and Entrepreneurship for Growth*, Elias Carayannis (Ed.), George Washington Univ. (2013)
- Associate Editor for Sustainability– *Int. Journal of Six Sigma & Competitive Advantage* (2012-2014)
- Editor Search Committee – *Quality Management Journal* – American Society for Quality (2006-2007)
- Guest Editor: Special issue: *Journal of Management Systems* (2001) Leadership for Business Excellence
- Associate Editor: Special issue of *Communications in Statistics* (1996) honoring RV Hogg
- Editorial Review Board: *Six Sigma Forum, Six Sigma & Competitive Advantage, Quality Engineering, International Journal of Applied Quality Management, Journal of International Business Studies* (special issue), *International Journal of Business Governance & Ethics, Business & Entrepreneurship Journal*, and *International Journal of Society Systems Science*.
- Book Review Editor: *Quality Progress* (1991-1994).
- Conference Chair & Proceedings Editor: 1st International Conference of the Multinational Alliance for the Advancement of Organizational Excellence.
- Publications Chair & Proceedings Editor: Quality & Productivity Sect. - American Statistical Assn.
- Contributing Editor: *Current Index to Statistics* (1985-1991)

CONFERENCE ORGANIZATION

Various Activities: conference chair and as a member of scientific, technical or organizing committees for numerous conferences, some over multiple years. Additional activities include planning committees or track chair service.

- Conference Track Chair: 5th International Conference on New Business: Sustainable, Circular, Inclusive. Nijmegen, Netherlands 1-2 July 2020. Chair: Track on Sustainable Innovation,
- Conference Track Co-Chair: European Operations Management Association (EUROMA), 1-5 July 2017 – Edinburgh, Scotland. Track on “Lean & Six Sigma for Operational and Service Excellence”
- Conference Research Track Chair: 29th Shingo International Conference – Atlanta, Georgia, April 2017
- Conference Research Track Chair: Shingo European Conference – Copenhagen, Denmark, Dec. 2017
- Conference Co-Chair: Performance Management Association (PMA) 2014 – 25-27 June 2014 – Aarhus, Denmark. Co-hosted by ICOA-Aarhus Univ. and Cambridge University
- International Advisory Board: Sustainability, Ethics & Entrepreneurship Conference – Denver, Colorado – May 2014
- International Program Committee: International Conference on Emerging Trends & Issues in Management and Public Administration in the South Pacific Region and Beyond – University of the South Pacific – Savo, Fiji – December 2014.
- Conference Track Chair (Sustainable Enterprise Excellence, Innovation & Human Capital), 5th European Conference on Intellectual Capital: April 2013 – Bilbao, Spain.
- Technical Committee: Middle East Quality Association Annual Congress – Dubai, UAE (2007 – 2012)
- Conference Co-Chair: Multinational Alliance for the Advancement of Organizational Excellence – Estes Park, Colorado – August 2000
- Organizing Committee: MAAOE Conferences: France-2001, Scotland-2002, Australia-2003
- Organizing Committee: 3rd-5th Int. & 6th-8th Natl. Research Conf. on Quality Mgt – Australia (1999-2001)
- Organizing Committee: Institute of Mathematical Statistics (1995)
- Technical Committee: 6th & 7th ICIT International Conference on ISO 9000 & TQM (2001, 2002)
- Scientific Committee: 1st Int. Conf. on Performance Measures, Benchmarking & Best Practices (2003)
- Scientific Committee: QMED Quality Management & Economic Development (Denmark 2003)
- Scientific Committee: 1st International Symposium on Industrial Statistics (Sweden 1999)
- Planning Committee: Making Statistics More Effective in Schools of Business (1991 – 1992)
- Track Chair: International Conference on Management of Technology (1993)
- Invited Session Organizer: International Conference on TQM (Dubai 2003 and UK 2000)

DISTINGUISHED / CHAIRED PROFESSOR / TENURE & PROMOTION REVIEW (External Member or Chair of Assessment Committees for Non-Home Institutions).

- Trinity College Dublin (Ireland – 2)
- Aarhus University (Denmark – 3)
- Chalmers University of Technology (Sweden)
- Royal Melbourne Inst. of Technology (Australia)
- Hamdan Bin Mohamed e-University of Dubai
- Ryerson University (Canada)
- University of Tennessee (3)
- University of Colorado (3)
- Arizona State University
- Bradley University (Endowed Chair)
- University of Portland
- University of North Texas (7 – with 2 Endowed or Named Chair Positions)
- American Society for Quality: Deming Medal Referee for Dr. Thomas J. Boardman
- American Society for Quality: Referee for Ellis R. Ott Medal
- Linköping University (Sweden)
- Luleå University (Sweden)
- Mid-Sweden University
- Massey University (New Zealand – 2)
- Southern Denmark University (5)
- American University of Sharjah (UAE)
- Naval Postgraduate School (Provost)
- Colorado State University (3)
- Mississippi State University
- Boise State University
- Coastal Carolina University

RESEARCH GRANTS

UNIVERSITY RESEARCH GRANTS (1983-2011)

- Aarhus University – Denmark (2011) – Focus: Sustainability Research - \$11,000
- University of Idaho (2004- 2006) – 3 Summer Research & Curriculum Grants Totaling \$15,000.
Focus: Six Sigma Innovation & Design
- Colorado State University (1988-2000) – 10 Summer Research Grants Totaling \$50,000
General Foci: Inverse Gaussian Methods; Sustainable Development & Bus. Excellence.
- University of North Texas (1986-1987) – 2 Grants Totaling \$4,000
General Foci: Statistical Computation & Simulation; Inverse Gaussian Methods.
- Bradley University (1983-1984) Caterpillar Tractor Company Research Foundation Fellow- \$5,000. Focus: Game Theory.

HONORS & DISTINCTIONS: Non-Exhaustive

- Academician of the International Academy of Quality (IAQ) – Induction in Autumn 2020
- Marquis' Who's Who in America
- Who's Who in the World in Quality

HONORARIES

- *Phi Kappa Phi* – national academic honorary (Fort Hays State University Chapter)
- *Beta Gamma Sigma* – national business honorary – (University of Wyoming Chapter)
- *Mu Sigma Rho* – national statistics honorary (Founding President – University of Wyoming Chapter)
- *Kappa Delta Pi* – national education honorary (University of Northern Colorado Chapter)

SOCIETY MEMBERSHIPS: Non-Exhaustive

- Alliance for Research on Corporate Sustainability (ARCS) <https://corporate-sustainability.org/>
- International Society of Service Innovation Professionals (ISSIP) www.issip.org
- European Operations Management Association (EurOMA) <http://www.euroma-online.org/>
- Production & Operations Management Society (POMS) www.poms.org

COMMUNITY SERVICE: Recent Sample Only

- Hispanic College Institute – lectures for Hispanic HS Sophomores and Juniors on *Modern Slavery in Global Supply Chains and Sustainability, Innovation & Grand Global Challenges*: June 2019.
- Hays Area Chamber of Commerce & Fort Hays State University – Created the first *Winter Research Symposium*, aimed at practically oriented / business applicable research. Seven speakers from Fort Hays State University, one from Aarhus University (Denmark), one from Utah State University, and the former Provost of the Naval Postgraduate School. Attracted approximately 100 community members: January 2019.
- Northern Denmark Female Skoleleders (Principals) – Keynote: *Sustainable Leadership*: May 2014
- Danish Business Professionals – Public Lecture on *Sustainable Enterprise Excellence, Resilience and Robustness*: January 2014
- Danish Peoples University (Folkeuniversitetet i Danmark): Public Lect: *Lean Six Sigma*: April 2013
- Danish Business Professionals Lect. – Process & Performance Excellence – Copenhagen: May 2012

OLDER EXAMPLES

- Executive Director – Multinational Alliance for the Advancement of Organizational Excellence. Founding Executive Director (1998-2002) – Between 2000 and 2008 the organization held international conferences in, e.g., Colorado, France, Scotland, Denmark, Australia and Elsewhere.
- President – Colorado Citizens for Decency – 700 members (1989-1991). Appeared on “The Geraldo Show” and National Public Radio, was quoted in USA Today, and was interviewed by several local or regional newspaper and radio programs (1990-2001)
- Fort Collins, Colorado Community Prayer Breakfast / National Day of Prayer Organizing Comm.

REFERENCE CONTACT INFORMATION FOR RICK EDGEMAN

Dr. Joseph Williams, Seattle Director – Pacific Northwest National Laboratory

Former: Governor's ICT Industry Sector Lead & State of Washington ICT Economic Dev. Director

Former: Dean, School of Business & Economics, Seattle Pacific University, Seattle, Washington

Former: Microsoft Executive with responsibility for 10,000+ employees

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Linked In Profile: [linkedin.com/in/drjosephwilliams](https://www.linkedin.com/in/drjosephwilliams)

Dr. Mark Bannister – Dean, College of Business & Economics – Boise State University

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LinkedIn Profile: <https://www.linkedin.com/in/mark-bannister-0644a11/>

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German Studies Association Program Director, 2022

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Dr. Robert Lloyd, Ph.D. – International Programs Coordinator / Assoc. Professor of Management Fort Hays State University

Robbins College of Business & Entrepreneurship

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Jacob Kjær Eskildsen, Professor & Head of Department, Management Department School of Business & Social Sciences (BSS), Aarhus University - Denmark

Fuglesangs Allé 4, Aarhus V, Denmark

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Professor Doug Hensler, Alfred Douglas Associates, Corvallis, Oregon

Former Provost: Naval Postgraduate School

Former Dean: Cofrin School of Business, University of Wisconsin – Green Bay (recently retired)

Former Dean: Barton School of Business, Wichita State University

Former Dean: Craig School of Business, California State University – Fresno

Former: W. Edwards Deming Professor of Engineering Management – CU-Boulder

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Dr. Zhaohui Wu, Professor of Supply Chain Management

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