

Overview: The Retention & Persistence department is an innovative new department that analyzes data, supports retention initiatives, and supports students while they work toward academic success to continue in school until graduation.

Points of Pride: (2022 - 2023)

- ❖ Continued to support students with an ad hoc early alert program until a new retention tool and be selected and implemented.
- ❖ Researched a selected a new online tutoring platform, Brainfuse. This new program will have increased functionality and will be available for student in Fall 2023.
- ❖ Tiger Family communication proposal submitted.
- ❖ Successfully submitted communication data to RNL from prospective students at the “inquiry” stage until classes begin. RNL will present findings summer of 2023.

Focus Areas for Retention & Student Success:

- ❖ Improving the Early Tiger Alert program, and hopefully implementing a new system for flagging students in 2024. There is a significant opportunity to not only partner across campus but also to implement automatic flags to alert students' support networks.
- ❖ Continue to increase the number of students utilizing tutoring and academic success meetings.
- ❖ Implement the new Tiger Family engagement strategies.
- ❖ Continue to work on a Retention data book and have data easily accessible. There is a significant opportunity with a new retention tool being able to utilize dashboards.

By the Numbers: (data from 2022 - 2023)

- **Online Tutoring**

- Fall Semester 2022, 129 students scheduled 415 sessions utilizing 14448 minutes of online tutoring. 78% of students that logged into at least 1 tutoring session were retained to the next semester. 7% of the students graduated.
- Spring Semester 2023, 101 students scheduled 304 tutoring sessions utilizing 9551 minutes of online tutoring. Retention numbers will be calculated Fall 2023 after 20th day.

- **Academic Success Coaching**

- Schmidt Foundation
 - Fall 2022, all 9 Schmidt Foundation scholars attended their success meetings. All persisted to the Spring semester still in the program.
 - Spring 2023, all 9 Schmidt Foundation scholars attend their success meetings. All met the 3.25 GPA in the spring semester to keep their scholarships for Fall 2023.
 - For the 2023 - 2024 academic year, the Schmidt Foundation planning group is working on a mentoring program as well as additional professional development opportunities to improve the students experience while at FHSU.

- **Early Tiger Alert**

- From the Fall 2022 semester, 197 students were flagged. We Retained 44% and did not retain 52% of the flagged students.
- In Spring 2023, we had 78 flags. We will calculate the retention number for the flagged students after 20th day in the Fall 2023 semester. However, the response rate for students replying to the email and/or answering our phone calls increased to 53%
- The number of Flagged students is down considerably without an Early Tiger Alert system.
 - Early Tiger Alert Data
 - Fall 2020 ETA Flags & Retention - Starfish
 - 1458 total (manual and progress survey) flags
 - 70% Retained/Graduated
 - 30% Not Retained
 - Fall 2021 ETA Flags & Retention - No System
 - 226 total (manual) Flags
 - 52% Retained
 - 45% Not Retained
 - Fall 2022 ETA Flags & Retention - Blackboard Analytics
 - 197 total (manual) Flags
 - 44% Retained
 - 52% Not Retained

